

# myGuard 7500GL

## **802.11g Security ADSL Router**

## **User's Manual**

Version Release 1.54c

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## 

## **Chapter 1: Introduction**

### Introduction to your myGuard 7500GL

In light of emerging threats of Viruses and growing demands for URL filtering from home users, Billion designs myGuard<sup>TM</sup> 7500GL 802.11g ADSL Security Router, with central control and central guarding, to help identify vulnerabilities and protect PCs and networks while constant connected to the Internet. Billion's myGuard integrates Security Service powered by Trend Micro includes Anti-Virus, Anti-Spam, Security Scan and Dynamic Parental Control Service (60-day trial free), in addition to security features of VPN, Firewall and Wi-Fi Protected Access. Simply connect computer(s) to Billion's myGurad ADSL Security Router and launch broadband access, Billion's myGuard ADSL Security Router will guard users' home network and their PC. Security Services also address parents' concerns of children going to inappropriate websites. In the meantime, users still enjoy the freedom of using Wireless WLAN technology.

### **Features**

#### Trend Micro powered Vulnerability Assessment Service

After activation, Vulnerability Assessment service helps protect your PC and entire home network by security scanning weakness points then generating a security report. The report displays weakness points in your PC and advises you to focus your effort more effectively to prevent virus and other threats from damage your PC.

#### Trend Micro powered Security Services

On subscription base, with 60-day FREE evaluation, Trend Micro powered Security Services provide Anti-Virus, Anti-Spam, and Parental Controls. The former 2 features provide to protect your PC from potential virus infection and spam emails. For extra protection, upon browsing Internet, parents or caregivers can pre-define or block in User Interface the access to website categories, such as pornography, violence or others, a list which is dynamically updated by security service provider's server. To take advantage of full Trend Micro powered Security Services, users can purchase on-line to continue to use for one year.

#### ADSL Multi-Mode Standard

Supports downstream transmission rates of up to 8Mbps and upstream transmission rates of up to 1024Kbps. It also supports rate management that allows ADSL subscribers to select an Internet access speed suiting their needs and budgets. It is compliant with Multi-Mode standard (ANSI T1.413, Issue 2; G.dmt (G.992.1); G.lite (G992.2)). The Annex A and B are supported in different H/W platforms.

#### Wireless Ethernet 802.11g

With built-in 802.11g access point for extending the communication media to WLAN while providing the WEP and WPA for securing your wireless networks. The BIPAC-7500G has included the first solution for turbo charging 802.11g systems called PRISM Nitro. It provides up to 50% greater throughput performance in homogenous 802.11g networks and enhanced protection mechanisms to significantly increase mixed-mode network performance.

#### Fast Ethernet Switch

A 4-port 10/100Mbps fast Ethernet switch is built in with automatic switching between MDI and MDI-X for 10Base-T and 100Base-TX ports. An Ethernet straight or cross-over cable can be used directly for auto detection.

#### Multi-Protocol to Establish A Connection

Supports PPPoA (RFC 2364 - PPP over ATM Adaptation Layer 5), RFC 1483 encapsulation over ATM (bridged or routed), PPP over Ethernet (RFC 2516), and IPoA (RFC1577) to establish a connection with the ISP. The product also supports VC-based and LLC-based multiplexing.

#### Quick Installation Wizard

Supports a WEB GUI page to install this device quickly. With this wizard, end users can enter the information easily which they get from their ISP, then surf the Internet immediately.

#### Universal Plug and Play (UPnP) and UPnP NAT Traversal

This protocol is used to enable simple and robust connectivity among stand-alone devices and PCs from many different vendors. It makes network simple and affordable for users. UPnP architecture leverages TCP/IP and the Web to enable seamless proximity networking in addition to control and data transfer among networked devices. With this feature enabled, users can now connect to Net meeting or MSN Messenger seamlessly.

#### Network Address Translation (NAT)

Allows multi-users to access outside resources such as the Internet simultaneously with one IP address/one Internet access account. Many application layer gateway (ALG) are supported such as web browser, ICQ, FTP, Telnet, E-mail, News, Net2phone, Ping, NetMeeting, IP phone and others.

#### Firewall

Supports SOHO firewall with NAT technology, automatically detects and blocks Denial of Service (DoS) attacks. URL blocking, packet filtering and SPI (Stateful Packet Inspection) are also supported. The hacker's attack will be recorded associated with timestamp in the security logging area. More firewall functions will always be implemented through updated firmware releases.

#### Domain Name System (DNS) relay

Provides an easy way to map the domain name (a friendly name for users such as www.yahoo.com) and IP address. When a local machine sets its DNS server with this router's IP address, every DNS conversion request packet from the PC to this router will be forwarded to the real DNS in the outside network.

#### Dynamic Domain Name System (DDNS)

The Dynamic DNS service allows you to alias a dynamic IP address to a static hostname. This dynamic IP address is the WAN IP address. For example, to use the service, you must first apply for an account from a DDNS service like http://www.dyndns.org/. More than 5 DDNS servers are supported.

Virtual Private Network (VPN)

Allows user to make a tunnel with a remote site directly to secure the data transmission among the connection. User can use embedded PPTP and L2TP client/server, IKE and IPSec which are supported by this router to make a VPN connection or users can run the PPTP client in PC and the router already provides IPSec and PPTP pass through function to establish a VPN connection if the user likes to run the PPTP client in his local computer.

#### Quality of Service (QoS)

QoS helps you to manage your network traffic for mission-critical and latency-sensitive applications, e.g. VoIP, Game, VPN PC. Making your Internet surfing more smoothly when the system is running with full loading traffic. Three priority settings, High, Normal and Low and allowing you to limit the speed of IP traffic. Employ DiffServ technology to manage priority queue and DSCP tagging through Internet backbone. Manage traffic among Ethernet, Wireless and ADSL interfaces.

#### Virtual Server ("port forwarding")

Users can specify some services to be visible from outside users. The router can detect incoming service requests and forward either a single port or a range of ports to the specific local computer to handle it. For example, a user can assign a PC in the LAN acting as a WEB server inside and expose it to the outside network. Outside users can browse inside web servers directly while it is protected by NAT. A DMZ host setting is also provided to a local computer exposed to the outside network, Internet.

#### Rich Packet Filtering

Not only filters the packet based on IP address, but also based on Port numbers. It will filter packets from and to the Internet, and also provides a higher level of security control.

#### Dynamic Host Configuration Protocol (DHCP) client and server

In the WAN site, the DHCP client can get an IP address from the Internet Service Provider (ISP) automatically. In the LAN site, the DHCP server can allocate a range of client IP addresses and distribute them including IP address, subnet mask as well as DNS IP address to local computers. It provides an easy way to manage the local IP network.

#### Static and RIP1/2 Routing

Supports an easy static routing table or RIP1/2 routing protocol to support routing capability.

#### Simple Network Management Protocol (SNMP)

It is an easy way to remotely manage the router via SNMP.

#### Web based GUI

Supports web based GUI for configuration and management. It is user-friendly and comes with on-line help. It also supports remote management capability for remote users to configure and manage this product.

#### Firmware Upgradeable

Device can be upgraded to the latest firmware through the WEB based GUI.

#### Rich management interfaces

Supports flexible management interfaces with local console port, LAN port, and WAN port. Users can use terminal applications through the console port to configure and manage the device, or Telnet, WEB GUI, and SNMP through LAN or WAN ports to configure and manage the device.

### myGuard 7500GL Application

#### myGuard 7500GL 802.11g Security ADSL Router

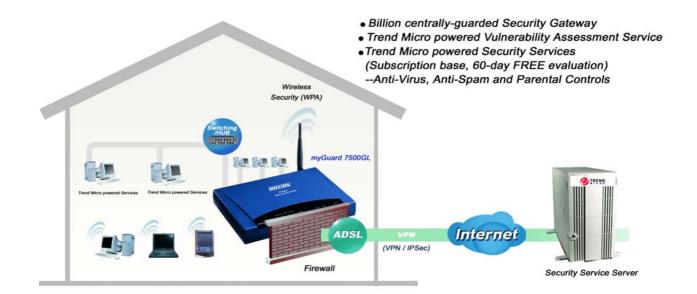
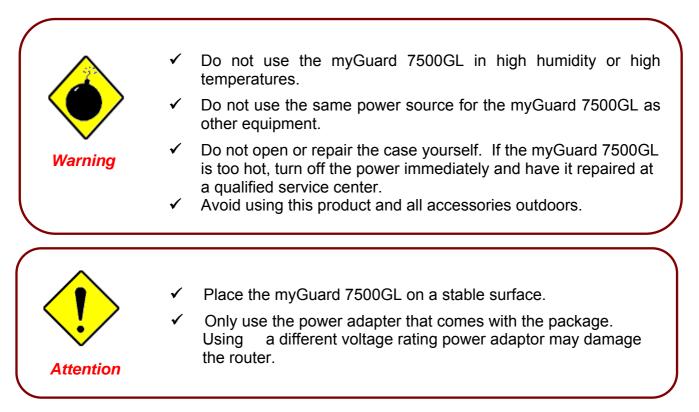


Figure 1.1 Application Diagram of myGuard 7500GL 802.11g Security ADSL Router

Thank you for your purchase, and welcome to the world of broadband Internet!

# **Chapter 2: Installing the Router**

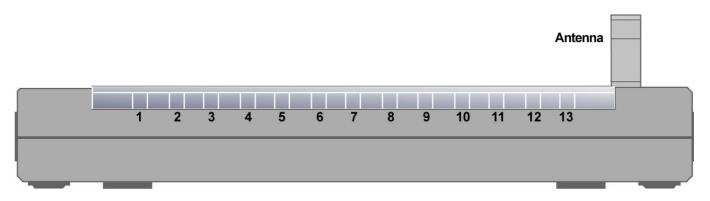
### Important note for using the myGuard 7500GL



### **Package Contents**

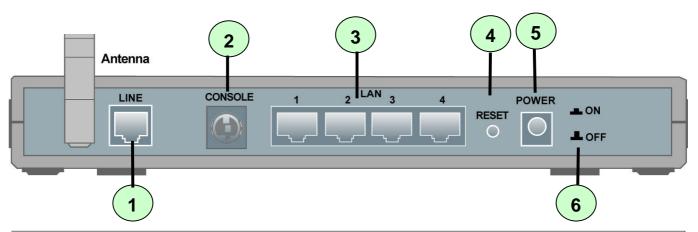
- myGuard 7500GL 802.11g Security ADSL Router
- CD with the user's manual in PDF format, router's application, and Trend Micro Internet Security software. (For downloading Trend Micro Internet Security software, please read details on page 14 and 126)\*
- RJ-11 ADSL/telephone Cable
- Ethernet (CAT-5 LAN) Cable
- Console (PS2-RS232) Cable
- AC-DC power adapter (12V DC, 1A)
- External Antenna
- Quick Start Guide

### **The Front LEDs**



|    | LED        | Meaning  |
|----|------------|--|
| 1  | PWR        | Lit when power is ON.  |
| 2  | SYS        | Lit when the system is ready.  |
| 3  | LAN port 1 | Lit when connected to an Ethernet device.<br>Green for 100Mbps; Orange for 10Mbps<br>Blinking when data is transmitted/received. |
| 4  | LAN port 2 | Lit when connected to an Ethernet device.<br>Green for 100Mbps; Orange for 10Mbps<br>Blinking when data is transmitted/received. |
| 5  | LAN port 3 | Lit when connected to an Ethernet device.<br>Green for 100Mbps; Orange for 10Mbps<br>Blinking when data is transmitted/received. |
| 6  | LAN port 4 | Lit when connected to an Ethernet device.<br>Green for 100Mbps; Orange for 10Mbps<br>Blinking when data is transmitted/received. |
| 7  | WLAN       | Lit green when the wireless connection is established. Flashes when sending/receiving data.                                      |
| 10 | MAIL       | Flash when there is Email in your configured Email account.  |
| 11 | PPP        | Lit when there is a PPPoA / PPPoE connection.  |
| 13 | ADSL       | Lit when successfully connected to an ADSL DSLAM ("linesync").   |

### **The Rear Ports**



|   | Port                                | Meaning  |
|---|-------------------------------------|--|
| 1 | LINE                                | Connect the supplied RJ-11 ("telephone") cable to this port when connecting to the ADSL/telephone network.   |
| 2 | CONSOLE                             | Connect a PS2/RS-232 cable to this port when connecting to a PC's RS-232 port (9-pin serial port).   |
| 3 | LAN<br>1X — 4X<br>(RJ-45 connector) | Connect a UTP Ethernet cable (Cat-5 or Cat-5e) to one of the four LAN ports when connecting to a PC or an office/home network of 10Mbps or 100Mbps.  |
| 4 | RESET                               | After the device is powered on, press it to reset the device or restore to factory default settings.<br><b>0-3 seconds</b> : reset the device<br><b>6 seconds above</b> : restore to factory default settings (this is used when you cannot login to the router. <b>E.g. forgot the password</b> ) |
| 5 | PWR                                 | Connect the supplied power adapter to this jack.   |
| 6 | Power Switch                        | Power ON/OFF switch  |

### Cabling

One of the most common causes of problems is bad cabling or ADSL line(s). Make sure that all connected devices are turned on. On the front of the product is a bank of LEDs. Verify that the LAN Link and ADSL line LEDs are lit. If they are not, verify that you are using the proper cables.

Ensure that all other devices connected to the same telephone line as your Billion router (e.g. telephones, fax machines, analogue modems) have a line filter connected between them and the wall socket (unless you are using a Central Splitter or Central Filter installed by a qualified and licensed electrician), and ensure that all line filters are correctly installed and the right way around. Missing line filters or line filters installed the wrong way around can cause problems with your ADSL connection, including causing frequent disconnections.

## **Chapter 3: Basic Installation**

The router can be configured with your web browser. A web browser is included as a standard application in the following operating systems: Linux, Mac OS, Windows 98/NT/2000/XP/Me, etc. The product provides a very easy and user-friendly interface for configuration.

PCs must have an Ethernet interface installed properly and be connected to the router either directly or through an external repeater hub, and have TCP/IP installed and configured to obtain an IP address through a DHCP server or a fixed IP address that must be in the same subnet as the router. The default IP address of the router is **192.168.1.254** and the subnet mask is **255.255.255.0** (i.e. any attached PC must be in the same subnet, and have an IP address in the range of 192.168.1.1 to 192.168.1.253). The best and easiest way is to configure the PC to get an IP address automatically from the router using DHCP. If you encounter any problems accessing the router's web interface it may also be advisable to **uninstall** any kind of software firewall on your PCs, as they can cause problems accessing the 192.168.1.254 IP address of the router. Users should make their own decisions on how to best protect their network.

Please follow the steps below for your PC's network environment installation. First of all, please check your PC's network components. The TCP/IP protocol stack and Ethernet network adapter must be installed. If not, please refer to your Windows-related or other operating system manuals.



Any TCP/IP capable workstation can be used to communicate with or through the myGuard 7500GL. To configure other types of workstations, please consult the manufacturer's documentation.

### **Connecting your router**

- 1. Connect the Router to a LAN (Local Area Network) and the ADSL/telephone network.
- 2. Power on the device.
- 3. Make sure the PWR, SYS and WLAN LEDs are lit steadily and that the relevant LAN LED is lit.

## **Configuring PCs in Windows**

### For Windows XP

- 1. Go to Start / Control Panel (in Classic View). In the Control Panel, double-click Network Connections.
- 2. Double-click Local Area Connection. (See Figure 3.1)
- 3. In the LAN Area Connection Status window, click Properties. (See Figure 3.2)

4. Select Internet Protocol (TCP/IP) and click Properties. (See Figure 3.3)

- 5. Select the Obtain an IP address automatically and Obtain DNS server address automatically radio buttons. (See Figure 3.4)
- 6. Click **OK** to finish the configuration.





| Connection<br>Status: |            |
|-----------------------|------------|
| Status:               |            |
|                       | Connected  |
| Duration:             | 00:05:34   |
| Speed:                | 100.0 Mbps |
| Activity              |            |
| Sent — 🌉              | Received   |
| Bytes: 1,403          | 1,749      |
| Properties Disable    |            |



| 🕹 Local Area Connection Properties 🛛 🔹 💽  |
|---|
| General Authentication Advanced   |
| Connect using:  |
| MB ASUSTeK/Broadcom 440x 10/100 Integrated Controller   |
| Configure   |
| This connection uses the following items:   |
| Clent for Microsoft Networks     Set File and Printer Sharing for Microsoft Networks     B QoS Packet Scheduler     Set Cost Protocol (TCP/IP)                    |
| Install Uninstall Properties  |
| Transmission Control Protocol/Internet Protocol. The default<br>wide area network protocol that provides communication<br>across diverse interconnected networks. |
| Show icon in notification area when connected   |
| OK Cancel   |



| eneral Alternate Configuration                 |  |
|--|--|
|  | automatically if your network supports<br>ed to ask your network administrator for |
| <ul> <li>Obtain an IP address autom</li> </ul> | atically   |
| — Use the following IP addres:                 | s:   |
| IP address:                                    |  |
| Subnet mask:                                   |  |
| Default gateway:                               | · · · · ·  |
| Obtain DNS server address                      | automatically  |
| -OUse the following DNS serv                   | er addresses:  |
| Preferred DNS server:                          |  |
| Alternate DNS server:                          |  |
|  |  |
|  |  |

Figure 3.4: IP Address & DNS Configuration

### For Windows 2000

- 1. Go to Start / Settings / Control Panel. In the Control Panel, double-click Network and Dial-up Connections.
- 2. Double-click Local Area ("LAN") Connection. (See Figure 3.5)
- 3. In the LAN Area Connection Status window, click Properties. (See Figure 3.6)



#### Figure 3.5: LAN Area Connection

| ocal Area Conne       | ection Status    | <u>?×</u>             |
|-----------------------|------------------|-----------------------|
| General               |                  |                       |
| Connection<br>Status: |                  | Connected             |
| Duration:             |                  | 06:16:26              |
| Speed:                |                  | 100.0 Mbps            |
| Activity<br>Packets:  | Sent 🖳<br>12,215 | - Received<br>109,427 |
| Properties            | Disable          |                       |
|                       |                  | Close                 |

Figure 3.6: LAN Connection Status

ASUSTeK/Broadcom 440x 10/100 Integrated Controller

<u>? ×</u>

Configure

Local Area Connection Properties

General Connect using:

In

4. Select Internet Protocol (TCP/IP) an Properties. (See Figure 3.7)

and click

- Select the Obtain an IP address automatically and Obtain DNS server address automatically radio buttons. (See Figure 3.8)
- 6. Click **OK** to finish the configuration.

| Client for Micro  | r Sharing for Microsoft N  | Vetworks |         |    |
|---|--|----------|---------|----|
| Install   | Uninstall  | Prop     | perties |    |
| wide area network p   | ol Protocol/Internet Prol<br>protocol that provides c<br>connected networks. |          |         |    |
| Show icon in taskb  | ar when connected  |          |         |    |
|   | 0  | к        | Cancel  | i  |
| ternet Protocol (TCP/IP)  | Properties   | / 11     | ? ×     | I  |
| General  <br>You can get IP settings assi<br>this capability. Otherwise, yo<br>the appropriate IP settings. | ou need to ask your netw   |          |         |    |
| <ul> <li>Obtain an IP address a</li> <li>C Use the following IP a</li> </ul>                                |  |          |         |    |
| IP address:   | aaress:  |          | -       |    |
| Subnet mask:  |  |          | -       |    |
| Default gateway:  |  |          | -       |    |
| <ul> <li>Obtain DNS server ad</li> </ul>  | ,<br>Ideaca automaticallu  |          |         |    |
| C Use the following DNS   |  |          |         |    |
| Preferred DNS server:   |  |          | -       |    |
| Alternate DNS server:   |  |          | -       |    |
|   |  | Adva     | anced   |    |
|   |  | DK       | Cancel  | Fi |

gure 3.8: IP Address & DNS Configuration

### For Windows 98 / ME

- 1. Go to Start / Settings / Control Panel. In the Control Panel, double-click Network and choose the Configuration tab.
- Select TCP / IP -> NE2000 Compatible, or the name of any Network Interface Card (NIC) in your PC. (See Figure 3.9)
- 3. Click Properties.
- Select the IP Address tab. In this page, click the Obtain an IP address automatically radio button. (See Figure 3.10)

- 5. Then select the DNS Configuration tab. (See Figure 3.11)
- 6. Select the **Disable DNS** radio button and click **OK** to finish the configuration.

| Network ? 🗙  |
|--|
| Configuration   Identification   Access Control                              |
|  |
| The following network components are installed:                              |
| 📇 Microsoft Family Logon   |
| ASUSTeK/Broadcom 440x 10/100 Integrated Controller                           |
| TCP/IP -> ASUSTeK/Broadcom 440x 10/100 Integrated I                          |
| TCP/IP -> Dial-Up Adapter  |
|  |
|  |
| Add Remove Properties  |
| Primary Network Logon:   |
| Microsoft Family Logon   |
| I microsoft anny Eugen   |
| Eile and Print Sharing   |
|  |
| Description<br>TCP/IP is the protocol you use to connect to the Internet and |
| wide-area networks.  |
|  |
|  |
|  |
| OK Cancel  |

#### Figure 3.9: TCP / IP

| CP/IP Properties                |   | ? ×                            |
|---------------------------------|---|--------------------------------|
| Bindings  <br>DNS Configuration | Advanced<br>Gateway   WINS Confi  | NetBIOS<br>guration IP Address |
| If your network does            | e automatically assigne<br>not automatically assign<br>strator for an address, ar | n IP addresses, ask            |
| Obtain an IP a                  | ddress automatically  |                                |
| C Specify an IP a               | address:  |                                |
| [P Address:                     |   |                                |
| S <u>u</u> bnet Mask            |   |                                |
|                                 |   |                                |
|                                 |   |                                |
|                                 |   |                                |
|                                 |   |                                |
|                                 | OK  | Cancel                         |

#### Figure 3.10: IP Address

| TCP/IP Properties                  |                          |                               | ? ×                  |
|------------------------------------|--------------------------|-------------------------------|----------------------|
| Bindings<br>DNS Configuration      | Advanced<br>Gateway WINS |                               | etBIOS<br>IP Address |
| •<br>• Disable DNS<br>• Enable DNS |                          |                               |                      |
| Host                               | Dem                      | ain:                          |                      |
| DNS Server Sear                    | rch Order                | <u>A</u> dd<br><u>B</u> emove |                      |
| Domain Suffix Se                   | arch Order               | Add                           | 1                    |
|                                    | _                        | Re <u>m</u> ove               | ]                    |
|                                    |                          |                               |                      |
|                                    |                          | OK                            | Cancel               |

Figure 3.11: DNS Configuration

### For Windows NT4.0

- 1. Go to Start / Settings / Control Panel. In the Control Panel, double-click Network and choose the Protocols tab.
- 2. Select TCP/IP Protocol and click Properties. (See Figure 3.12)

| twork Protoco                                       |                         | ols Adapters Bind                                    | ings           |
|---|-------------------------|--|----------------|
| NetBEUI Pr<br>NWLink IP><br>NWLink Ne<br>TCP/IP Pro | K/SPX Compatil<br>tBIOS | ble Transport  |                |
| <u>A</u> dd   | <u>R</u> emove          | Properties   | <u>U</u> pdate |
| area network p                                      |                         | ernet Protocol. The d<br>wides communication<br>rks. |                |

#### Figure 3.12: TCP / IP

| 3. | Select the Obtain an IP address from a DHCP server |
|----|--|
|    | radio button and click OK. (See Figure 3.13)       |

| licrosoft TCP/IP Prop  | perties    |         |            |            | ? ×   |
|--|------------|---------|------------|------------|-------|
| IP Address DNS W   | /INS Addr  | ess   F | louting    |            |       |
| An IP address can be<br>by a DHCP server. If<br>ask your network adm<br>the space below. | your netwo | ork doe | s not have | a DHCP set | rver, |
| Adapter:<br>[trour network adapte  |            |         |            |            |       |
| Obtain an IP ad  |            | a DHO   | CP server  |            |       |
| Specify an IP a  | ddress —   |         |            |            |       |
| [P Address   |            | - (9)   | 1          |            |       |
| Sybrict Maske  |            | 1       |            |            |       |
| Default <u>G</u> ateway  |            | 10      | •          |            |       |
|  |            |         |            | Advance    | ød    |
| Γ  | OK         | -11     | Cancel     | 1          | opiy  |

Figure 3.13: IP Address

### Activating Trend Micro Security Services

Before you can take full advantage of Trend Micro Security Services, you need to activate them.

| Available Services    | Before Activation         | After Activation                     |
|-----------------------|---------------------------|--------------------------------------|
| Security Scan         | 60-day evaluation version | Unlimited use.                       |
| Vulnerability reports |                           |                                      |
| Virus Scan            | Not available.            | 60-day evaluation version with       |
| Personal Firewall     |                           | option to purchase for one-year use. |
| Spyware Protection    |                           |                                      |
| Parental Controls     |                           |                                      |

#### To activate Trend Micro Security Services, perform the following:

Step 1: Registering your Trend Micro account

Step 2: Validating the Registration Email

**Step 3:** Installing Trend Micro Internet Security (named TIS 11.35 Package). \*Important: you may download it through the Internet or CD folder named Trend Micro Internet Security Software.

**Please refer to** *TMSS Quick Start Card* **for a quick set up and check Trend Micro Internet Security user's manual for more detailed information.** 

### **Factory Default Settings**

Before configuring your, you need to know the following default settings.

Web Interface:

- 🗶 Username: admin
- X Password: admin

LAN Device IP Settings:

- X IP Address: 192.168.1.254
- X Subnet Mask: 255.255.255.0

ISP setting in WAN site:

× PPPoE

#### DHCP server:

- **X** DHCP server is enabled.
- X Start IP Address: 192.168.1.100
- ✗ IP pool counts: 100

### **Username and Password**

The default username and password are "admin" and "admin" respectively.



If you ever forget the password to log in, you may press the RESET button to restore the factory default settings.

### LAN and WAN Port Addresses

The parameters of LAN and WAN ports are pre-set in the factory. The default values are shown below.

| LAN Port                                |   | WAN Port  |
|---|---|---|
| IP address                              | 192.168.1.254   | The PPPoE function is <i>enabled</i>                          |
| Subnet Mask                             | 255.255.255.0   | to automatically get the WAN port configuration from the ISP, |
| DHCP server function                    | Enabled   | but you have to set the<br>uername and password first.        |
| IP addresses for<br>distribution to PCs | 100 IP addresses continuing from<br>192.168.1.100 through 192.168.1.199 |   |

### Information from your ISP

Before configuring this device, you have to check with your ISP (Internet Service Provider) what kind of service is provided such as PPPoE, PPPoA, RFC1483, or IPoA.

Gather the information as illustrated in the following table and keep it for reference.

| PPPoE           | VPI/VCI, VC-based/LLC-based multiplexing, Username, Password, Service<br>Name, and Domain Name System (DNS) IP address (it can be automatically<br>assigned by your ISP when you connect or be set manually). |
|-----------------|---|
| РРРОА           | VPI/VCI, VC-based/LLC-based multiplexing, Username, Password, and<br>Domain Name System (DNS) IP address (it can be automatically assigned by<br>your ISP when you connect or be set manually).               |
| RFC1483 Bridged | VPI/VCI, VC-based/LLC-based multiplexing to use Bridged Mode.   |
| RFC1483 Routed  | VPI/VCI, VC-based/LLC-based multiplexing, IP address, Subnet mask,<br>Gateway address, and Domain Name System (DNS) IP address (it is fixed IP<br>address).   |
| ΙΡοΑ            | VPI/VCI, VC-based/LLC-based multiplexing, IP address, Subnet mask,<br>Gateway address, and Domain Name System (DNS) IP address (it is fixed IP<br>address).   |

### **Configuring with your Web Browser**

Open your web browser, enter the IP address of your router, which by default is **192.168.1.254**, and click "**Go**", a user name and password window prompt will appear. **The default username and password are "admin" and "admin". (See Figure 3.14)** 

| Connect to 192.1   | 68.1.254 🛛 🛛 🔀       |
|--------------------|----------------------|
|                    | G P                  |
|                    |                      |
| <u>U</u> ser name: | 🙎 admin 🛛 🔽          |
| <u>P</u> assword:  | •••••                |
|                    | Remember my password |
|                    | OK Cancel            |

Figure 3.14: User namd & Password Prompt Widonw

Congratulation! You are now successfully logon to the myGuard 7500GL ADSL Router!

## **Chapter 4: Configuration**

At the configuration homepage, the left navigation pane where bookmarks are provided links you directly to the desired setup page, including:

- Status (ARP Table, Wireless Association, Routing Table, DHCP Table, PPTP Status, IPSec Status, L2TP Status, Email Status, Event Log, Error Log, NAT Sessions and UPnP Portmap)
- Quick Start
- Configuration (LAN, WAN, System, Firewall, VPN, QoS, Virtual Server and Advanced)
- TMSS Security Services (Security Surveying, Parental Controls)
- Save Config to FLASH
- Language (provides user interface in English and German languages).

Please see the relevant sections of this manual for detailed instructions on how to configure your router.

### **Status**

### **ARP Table**

This section displays the router's ARP (Address Resolution Protocol) Table, which shows the mapping of Internet (IP) addresses to Ethernet (MAC) addresses. This is useful as a quick way of determining the MAC address of the network interface of your PCs to use with the router's **Firewall – MAC Address Filter** function. See the Firewall section of this manual for more information on this feature.

| ARP Table      |                   |           |        |  |
|----------------|-------------------|-----------|--------|--|
| IP <> MAC List |                   |           |        |  |
| IP Address     | MAC Address       | Interface | Static |  |
| 192.168.1.187  | 00:0c:6e:bd:11:6d | iplan     | no     |  |

IP Address: A list of IP addresses of devices on your LAN (Local Area Network).

MAC Address: The MAC (Media Access Control) addresses for each device on your LAN.

Interface: The interface name (on the router) that this IP Address connects to.

Static: Static status of the ARP table entry:

- "no" for dynamically-generated ARP table entries
- "yes" for static ARP table entries added by the user

### **Wireless Association**

| Wireless Association Table                                     |  |  |  |
|--|--|--|--|
| Wireless client's MAC address and the corresponding IP address |  |  |  |
| IP Address MAC   |  |  |  |
| 192.168.1.100 00:04:23:73:9a:86                                |  |  |  |

**IP Address:** It is IP address of wireless client that joins this network.

MAC: The MAC address of wireless client.

### Routing Table

| Routing Table     |             |         |                   |      |  |
|-------------------|-------------|---------|-------------------|------|--|
| Routing Ta        | able        |         |                   |      |  |
| Valid             | Destination | Netmask | Gateway/Interface | Cost |  |
|                   |             |         |                   |      |  |
| RIP Routing Table |             |         |                   |      |  |

Gateway

Cost

#### **Routing Table:**

Destination

Valid: It indicates a successful routing status.

Destination: The IP address of the destination network.

Netmask

Netmask: The destination netmask address.

Gateway/Interface: The IP address of the gateway or existing interface that this route will use.

**Cost:** The number of hops counted as the cost of the route.

#### **RIP Routing Table:**

Destination: The IP address of the destination network.

Netmask: The destination netmask address.

Gateway: The IP address of the gateway that this route will use.

**Cost:** The number of hops counted as the cost of the route.

### **DHCP** Table

| DHCP Table   |           |             |  |
|--|-----------|-------------|--|
| Туре   |           |             |  |
| Leased 💿   | Expired O | Permanent O |  |
| Leased. The DHCD assigned ID addresses information |           |             |  |

**Leased:** The DHCP assigned IP addresses information.

IP Address: A list of IP addresses of devices on your LAN (Local Area Network).

Expired: The expired IP addresses information.

Permanent: The fixed host mapping information

### Leased Table

| Leased Table |             |                  |        |
|--------------|-------------|------------------|--------|
| IP Address   | MAC Address | Client Host Name | Expiry |

IP Address: The IP address that assigned to client.

Client UID/hw addr: The MAC address of client.

Client Host Name: The Host Name (Computer Name) of client.

**Expiry:** The current lease time of client.

### Expired Table

| Expired Table         |             |                  |        |
|-----------------------|-------------|------------------|--------|
| IP Address            | MAC Address | Client Host Name | Expiry |
| Discos refer the Loop | d Tabla     |                  |        |

Please refer the Leased Table.

### Permanent Table

| Permanent 1 | lable 🛛    |             |                    |
|-------------|------------|-------------|--------------------|
| Name        | IP Address | MAC Address | Maximum Lease Time |

Name: The name you assigned to the Permanent configuration.

IP Address: The fixed IP address for the specify client.

MAC Address: The MAC Address that you want to assign the fixed IP address

Maximum Lease Time: The maximum lease time interval you allow to clients

### **PPTP Status**

This shows details of your configured PPTP VPN Connections.

| PPTP Status |                             |  |   |  |  |  |
|-------------|-----------------------------|--|---|--|--|--|
| for Rem     | ote Access                  | Application                                      |   |  |  |  |
| Туре        | Enable                      | Active   | Tunnel<br>Connected   | Call<br>Connected  | Encryption   |  |
|             |                             |  |   |  |  |  |
| for LAN-    | to-LAN App                  | lication   |   |  |  |  |
| Туре        | Enable                      | Active   | Tunnel<br>Connected   | Call<br>Connected  | Encryption   |  |
|             | for Rem<br>Type<br>for LAN- | for Remote Access Type Enable for LAN-to-LAN App | for Remote Access Application         Type       Enable       Active         for LAN-to-LAN Application | for Remote Access Application         Type       Enable       Active       Tunnel<br>Connected         for LAN-to-LAN Application       Tunnel         Type       Enable       Active       Tunnel | for Remote Access Application         Type       Enable       Active       Tunnel<br>Connected       Call<br>Connected         for LAN-to-LAN Application         Type       Enable       Active       Tunnel       Call |  |

Name: The name you assigned to the particular PPTP connection in your VPN configuration.

**Type:** The type of connection (dial-in/dial-out).

**Enable:** Whether the connection is currently enabled.

Active: Whether the connection is currently active.

Tunnel Connected: Whether the VPN Tunnel is currently connected.

**Call Connected:** If the Call for this VPN entry is currently connected.

**Encryption:** The encryption type used for this VPN connection.

### **IPSec Status**

This shows details of your configured IPSec VPN Connections.

| IPSec Status                                       |  |              |                |               |                |    |
|--|--|--------------|----------------|---------------|----------------|----|
| VPN Tunnels  |  |              |                |               |                |    |
| Name Active  | Connection State                               | Statistics   | Local Subnet   | Remote Subnet | Remote Gateway | SA |
| Name: The na                                       | me you assigned to                             | o the partic | ular VPN entr  | у.            |                |    |
| Active: Wheth                                      | er the VPN Conne                               | ction is cur | rently Active. |               |                |    |
| Connection S                                       | tate: Whether the                              | VPN is Cor   | nnected or Dis | connected.    |                |    |
| Statistics: Statistics for this VPN Connection.    |  |              |                |               |                |    |
| Local Subnet: The local IP Address or Subnet used. |  |              |                |               |                |    |
| Remote Subnet: The Subnet of the remote site.      |  |              |                |               |                |    |
| Remote Gatew                                       | Remote Gateway: The Remote Gateway IP address. |              |                |               |                |    |

**SA:** The Security Association for this VPN entry.

### **L2TP Status**

This shows details of your configured L2TP VPN Connections.

| L2TP Status |          |              |             |                     |                   |              |
|-------------|----------|--------------|-------------|---------------------|-------------------|--------------|
| VPN/L2TP    | for Remo | ote Access / | Application |                     |                   |              |
| Name        | Туре     | Enable       | Active      | Tunnel<br>Connected | Call<br>Connected | Encryption   |
|             | for LAN  | to-LAN Appl  | ication     |                     |                   |              |
| VENULZIE    | IUI LAN- | to-CAN Appi  | ication     |                     |                   |              |
| Name        | Туре     | Enable       | Active      | Tunnel<br>Connected | Call<br>Connected | Encryption   |
|             |          |              |             |                     |                   | <b>6</b> (1) |

Name: The name you assigned to the particular L2TP connection in your VPN configuration.

**Type:** The type of connection (dial-in/dial-out).

Enable: Whether the connection is currently enabled.

Active: Whether the connection is currently active.

Tunnel Connected: Whether the VPN Tunnel is currently connected.

Call Connected: If the Call for this VPN entry is currently connected.

**Encryption:** The encryption type used for this VPN connection.

### **Email Status**

Details and status for the Email Account you have configured the router to check. Please see the **Advanced** section of this manual for details on this function.

| Email Status           |               |
|------------------------|---------------|
| Email Account          |               |
| Account Name           | username      |
| POP3 Mail Server       | pop3.mail.com |
| Email Status           | No mail       |
| Reset Status Check Now | ,             |

### **Event Log**

This page displays the router's Event Log entries. Major events are logged to this window, such as when the router's ADSL connection is disconnected, as well as Firewall events when you have enabled Intrusion or Blocking Logging in the **Configuration – Firewall** section of the interface. Please see the **Firewall** section of this manual for more details on how to enable Firewall logging.

### Event Log

```
Refresh Clear
```

### **Error Logging**

Any errors encountered by the router (e.g. invalid names given to entries) are logged to this window.

| Error Log      | ļ              |                          |
|----------------|----------------|--------------------------|
| Error Log (tin | nes are in sec | conds since last reboot) |
| When           | Process        | Error Log                |

### **NAT Sessions**

This section lists all current NAT sessions between interface of types external (WAN) and internal (LAN).

#### NAT Sessions

```
Active NAT sessions between interface of types external and internal:
Prot | Local IP: Port local/public | Remote IP: Port
                                                    | Idle (sec.)
TCP | 192.168. 1.201: 1110/ 1110 | 64. 94.110. 12:
                                                 80 | 29
TCP | 192.168. 1. 99: 1982/ 1982 | 210.184.108.126:
                                                 80 | 729
TCP | 192.168. 1. 99: 1979/ 1979 | 207. 68.178.239:
                                                 80 | 542
TCP | 192.168. 1.202: 2011/ 2011 | 207. 46.107. 27: 1863 | 21
TCP | 192.168. 1.100: 1166/ 1166 | 207. 46.106. 90: 1863 | 18
TCP | 192.168. 1. 99: 1969/ 1969 | 207. 46.107. 22: 1863 | 673
ICMP | 192.168. 1.201: 512/ 512 | 168. 95. 4.211: 512 | 0
  TCP :
          6 sessions
  UDP :
          O sessions
Others :
          1 sessions
Total :
          7 sessions
```

Refresh

### **UPnP Portmap**

The section lists all port-mapping established using UPnP (Universal Plug and Play). Please see the **Advanced** section of this manual for more details on UPnP and the router's UPnP configuration options.

| UPnP Portmap     |          |               |               |               |  |
|------------------|----------|---------------|---------------|---------------|--|
| UPnP Portmap Tab | le       |               |               |               |  |
| Name             | Protocol | External Port | Redirect Port | IP Address    |  |
| emwebigd1024     | udp      | 35324 ~ 35324 | 15852 ~ 15852 | 192.168.1.205 |  |
| emwebigd1025     | tcp      | 48888 ~ 48888 | 14811 ~ 14811 | 192.168.1.205 |  |
| emwebigd1063     | udp      | 9210 ~ 9210   | 15169 ~ 15169 | 192.168.1.202 |  |
| emwebigd1064     | tcp      | 50937 ~ 50937 | 14500 ~ 14500 | 192.168.1.202 |  |

~

### **Quick Start**

| Quick Start       |   |
|-------------------|---|
| Connection        |   |
| Encapsulation     | PPPoE 🖌 Auto Scan                                     |
| VPI               | 0   |
| VCI               | 32  |
| NAT               | ⊙ Enable   ◯ Disable                                  |
| Optional Settings |   |
| IP Address        | 0.0.0.0   |
|                   | (0.0.0.0' means 'Obtain an IP address automatically') |
| SubNetmask        | 0.0.0.0   |
| Default Gateway   |   |
| DNS               |   |
| Primary DNS       |   |
| Secondary DNS     |   |
| PPP               |   |
| Username          |   |
| Password          |   |
| Apply Cancel      |   |

For detailed instructions on configuring your WAN settings, please see the **WAN** section of this manual.

Usually, the only details you will need for the Quick Start wizard to get you online are your login (often in the form of *username*@ispname), your password and the encapsulation type.

Your ISP will be able to supply all the details you need, alternatively, if you have deleted the current WAN Connection in the **WAN – ISP** section of the interface, you can use the router's PVC Scan feature to attempt to determine the Encapsulation types offered by your ISP.

| Auto Scan           |   |
|---------------------|---|
| Before you scan the | PVCs, please DELETE all the WAN interfaces. |
| IP Address          | if provided by ISP                          |
| Gateway             | if provided by ISP                          |
| Start               |   |

Click **Start** to begin scanning for encapsulation types offered by your ISP. If the scan is successful you will then be presented with a list of supported options:

| Status               | 1 found PPPoE PVC on 0/33 |
|----------------------|---------------------------|
| Quick Start          |                           |
| Configuration        |                           |
| Save Config to FLASH |                           |
| Language             |                           |
|                      |                           |
|                      |                           |
|                      | Apply                     |
|                      | Auto Scan                 |
|                      |                           |
|                      |                           |
|                      |                           |
|                      | Cancel                    |
|                      | Cancer                    |

Select the desired option from the list and click **Apply** to return to the Quick Start interface to continue configuring your ISP connection. Please note that the contents of this list will vary, depending on what is supported by your ISP.

### Configuration

When you click this item, you get following sub-items to configure the ADSL router.

#### LAN, WAN, System, Firewall, VPN, QoS, Virtual Server and Advanced

These functions are described below in the following sections.

### LAN (Local Area Network)

There are four items within the LAN section: **Ethernet, Wireless, Wireless Security, Port Setting** and **DHCP Server**.

### Ethernet

| Ethernet  |                                      |  |
|---|--------------------------------------|--|
| Primary IP Address  |                                      |  |
| IP Address  | 192 . 168 . 1 . 254                  |  |
| SubNetmask  | 255 . 255 . 255 . 0                  |  |
| RIP   | 🗌 RIP v1 📄 RIP v2 📄 RIP v2 Multicast |  |
| Secondary IP Address  |                                      |  |
| The Secondary IP Address should be on the same subnet as the Primary IP Address and uses the<br>same Subnet Mask. |                                      |  |
| IP Address  | 0 . 0 . 0 . 0                        |  |
| Apply   |                                      |  |

The router supports two Ethernet IP addresses in the LAN, and two different LAN subnets through which you can access the Internet at the same time. Users usually only have one subnet in their LAN, so there is no need to configure a Secondary IP address. The default IP address for the router is 192.168.1.254.

**RIP:** RIP v1, RIP v2, and RIP v2 Multicast. Check to enable RIP function.

### Wireless

| Wireless            |                         |
|---------------------|-------------------------|
| Parameters          |                         |
| WLAN Service        | ⊙ Enable                |
| Mode                | 802.11b 💌               |
| ESSID               | wlan-ap                 |
| ESSID Broadcast     | ⊙ Enable                |
| Regulation Domain   | N.America 🐱             |
| Channel ID          | Channel 1 (2.412 GHz) 💌 |
| Connected           | true                    |
| AP Firmware Version | 1.35.03.2004            |
| Apply Cancel        |                         |

WLAN Service: Default setting is set to Enable.

**Mode:** 802.11b + g (Mixed mode), 802.11b and 802.11g. The factory default is 802.11b + g.

**ESSID:** Enter the unique ID given to the Access Point (AP), which is already built-in to the router's wireless interface. To connect to this device, your wireless clients must have the same ESSID as the device.

#### **ESSID Broadcast:**

• **Disable:** Any client that using the "any" setting cannot discover the Access Point (AP) in question.

• Enable: Any client that using the "any" setting can discover the Access Point (AP) in question.

**Regulation Domain:** There are five Regulation Domains for you to choose from, including **North America (N.America)**, **Europe**, **France**, etc. The Channel ID will be different based on this setting.

Channel ID: Select the ID channel that you would like to use.

**Connected:** true or false. That it is the connection status between the system and the build-in wireless card.

**AP Firmware Version:** The Access Point firmware version.

#### Wireless Security

You can disable or enable with WPA or WEP for protecting wireless network. The default mode of wireless security is **disabled**.

| Wireless Security |         |          |  |
|-------------------|---------|----------|--|
| Parameters        |         |          |  |
| Security Mode     | Disable | <b>~</b> |  |
| Apply Cancel      |         |          |  |

#### WPA Pre-Shared Key

| Wireless Security |                      |         |
|-------------------|----------------------|---------|
| Parameters        |                      |         |
| Security Mode     | WPA Pre-Shared Key 🔽 |         |
| WPA Algorithms    | TKIP                 |         |
| WPA Shared Key    |                      |         |
| Group Key Renewal | 600                  | seconds |
| Apply Cancel      |                      |         |

**WPA Algorithms:** TKIP (Temporal Key Integrity Protocol) utilizes a stronger encryption method and incorporates Message Integrity Code (MIC) to provide protection against hackers.

**WPA Shared Key:** The key for network authentication. The input format is in character style and key size should be in the range between 8 and 63 characters.

**Group Key Renewal:** The period of renewal time for changing the security key automatically between wireless client and Access Point (AP).

#### WEP

| Wireless Security    |                                  |  |
|----------------------|----------------------------------|--|
| Parameters           |                                  |  |
| Security Mode        | WEP                              |  |
| WEP Encryption       | ○WEP64 ⊙WEP128 Hex 💌             |  |
| Passphrase           | Generate                         |  |
| Default Used WEP Key | 0 (0~3)                          |  |
| Кеу О                | 00-00-00-00-00-00-00-00-00-00-00 |  |
| Key 1                | 00-00-00-00-00-00-00-00-00-00-00 |  |
| Key 2                | 00-00-00-00-00-00-00-00-00-00-00 |  |
| Key 3                | 00-00-00-00-00-00-00-00-00-00-00 |  |
| Apply Cancel         |                                  |  |

**WEP Encryption:** To prevent unauthorized wireless stations from accessing data transmitted over the network, the router offers highly secure data encryption, known as WEP. If you require high security for transmissions, there are two alternatives to select from: **WEP 64 and WEP 128**. WEP 128 will offer increased security over WEP 64.

**Passphrase:** This is used to generate WEP keys automatically based upon the input string and a pre-defined algorithm in WEP64 or WEP128. You can input the same string in both the AP and Client card settings to generate the same WEP keys. Please note that you do not have to enter **Key (0-3)** as below when the **Passphrase** is enabled.

Default Used WEP Key: Select the encryption key ID, please refer to Key (0-3) below.

**Key (0-3):** Enter the key to encrypt wireless data. To allow encrypted data transmission, the WEP Encryption Key values on all wireless stations must be the same as the router. There are four keys for your selection. The input format is in HEX style, 5 and 13 HEX codes are required for WEP64 and WEP128 respectively, the separator is "-". For example, using WEP64, 11-22-33-44-55 is a valid key, whilst 1122334455 is invalid.

### Port Setting

This section allows you to configure the settings for the router's Ethernet ports to solve some of the compatibility problems that may be encountered while connecting to the Internet, as well allowing users to tweak the performance of their network.

| Port Setting              |                    |
|---------------------------|--------------------|
| Parameters                |                    |
| Port1 Connection Type     | Auto 💌             |
| Port2 Connection Type     | Auto 💌             |
| Port3 Connection Type     | Auto 💌             |
| Port4 Connection Type     | Auto 💌             |
| IPv4 TOS Priority Control | ◯ Enable 💿 Disable |
| Set High Priority TOS     | 7 6 5 4 3 2 1 0    |
| Apply                     |                    |

**Port # Connection Type:** Five options to choose from: Auto, 10M half-duplex, 10M fullduplex, 100M half-duplex or 100M full-duplex. Sometimes, there are Ethernet compatibility problems with legacy Ethernet devices, and you can configure different types to solve compatibility issues. The default is **Auto**, which users should keep unless there are specific problems with PCs not being able to access your LAN.

**IPv4 TOS priority Control (Advanced users):** TOS, Type of Services, is the 2<sup>nd</sup> octet of an IP packet. Bits 6-7 of this octet are reserved and bit 0-2 are used to specify the priority (precedence) of the packet, and bits 3-5 are specified the delay, throughput and reliability.

This feature uses bits 0-2 to classify the packet's priority. If the packet is high priority, it will flow first. Therefore, when this feature is enabled, the router's Ethernet switch will check the  $2^{nd}$  octet of each IP packet. If the value in the Precedence of TOS field matches the checked values in the table (0 to 7), this packet will be treated as high priority.

### DHCP Server

Next

You can disable or enable the DHCP (Dynamic Host Configuration Protocol) server or enable the router's DHCP relay functions. The DHCP protocol allows your router to dynamically assign IP addresses to PCs on your network if they are configured to obtain IP addresses automatically.

| DHCP Server      |                                 |
|------------------|---------------------------------|
| Configuration    |                                 |
|                  | O Disable                       |
| DHCP Server Mode | <ul> <li>DHCP Server</li> </ul> |
|                  | ○ DHCP Relay Agent              |
|                  |                                 |

| DHCP Server Status                        |               |
|---|---------------|
| Allow Bootp                               | true          |
| Allow Unknown Clients                     | true          |
| Enable                                    | true          |
| Subnet Definitions                        |               |
| Subnet Value                              | 192.168.1.0   |
| SubNetmask                                | 255.255.255.0 |
| Maximum Lease Time                        | 86400 seconds |
| Default Lease Time                        | 43200 seconds |
| Use local host address as DNS server      | true          |
| Use local host address as default gateway | true          |
| Get subnet from IP interface              | iplan         |
| IP Range 192.168.1.100- 192.168.1.199     |               |
| Option domain-name-servers= 0.0.0.0       |               |

To disable the router's DHCP Server, check **Disabled** and click **Next**, then click **Apply**. When the DHCP Server is disabled you will need to manually assign a fixed IP address to each PCs on your network, and set the default gateway for each PCs to the IP address of the router (by default this is 192.168.1.254).

To configure the router's DHCP Server, check **DHCP Server** and click **Next**. You can then configure parameters of the DHCP Server including the IP pool (starting IP address and ending IP address to be allocated to PCs on your network), lease time for each assigned IP address (the period of time the IP address assigned will be valid), DNS IP address and the gateway IP address. These details are sent to the DHCP client (i.e. your PC) when it requests an IP address from the DHCP server. Click **Apply** to enable this function. If you check "**Use Router as a DNS Server**", the ADSL Router will perform the domain name lookup, find the IP address from the outside network automatically and forward it back to the requesting PC in the LAN (your Local Area Network).

If you check **DHCP Relay Agent** and click **Next**, then you will have to enter the IP address of the DHCP server which will assign an IP address back to the DHCP client in the LAN. Use this function only if advised to do so by your network administrator or ISP.

Click **Apply** to enable this function.

# WAN (Wide Area Network)

WAN refers to your Wide Area Network connection, i.e. your router's connection to your ISP and the Internet. There are two items within the **WAN** section: **ISP**, **DNS** and **ADSL**.

### ISP

| WAN Connection |                |                  |     |     |        |          |
|----------------|----------------|------------------|-----|-----|--------|----------|
| WAN Serv       | ices Table     |                  |     |     |        |          |
| Name           | Description    | Creator          | VPI | VCI |        |          |
| wanlink        | PPPoE WAN Link | Factory Defaults | 0   | 32  | Edit 💽 | Change 🜔 |

The factory default is PPPoE. If your ISP uses this access protocol, click **Edit** to input other parameters as below. If your ISP does not use PPPoE, you can change the default WAN connection entry by clicking **Change**.

A simpler alternative is to select **Quick Start** from the main menu on the left. Please see the Quick Start section of the manual for more information.

#### RFC 1483 Routed Connections

| WAN Connection       |  |
|----------------------|--|
| RFC 1483 Routed      |  |
| Description          | RFC 1483 routed mode   |
| VPI                  | 0  |
| VCI                  | 32   |
| ATM Class            | UBR 💌  |
| NAT                  | ⊙ Enable   ○ Disable   |
| Encapsulation Method | LLC Bridged 🛛 👻  |
|                      | <ul> <li>Obtain an IP address automatically via DHCP client</li> </ul> |
|                      | ◯ Use the following IP address   |
| IP Assignment        | IP Address   |
|                      | Netmask  |
|                      | Gateway  |
| RIP                  | 🗌 RIP v1 🔲 RIP v2 🗌 RIP v2 Multicast                                   |
| MTU                  | 1500   |
| Apply                |  |

**Description:** Your description of this connection.

VPI and VCI: Enter the information provided by your ISP.

**ATM Class:** The Quality of Service for ATM layer.

**NAT:** The NAT (Network Address Translation) feature allows multiple users to access the Internet through a single IP account, sharing the single IP address. If users on your LAN have public IP addresses and can access the Internet directly, the NAT function can be disabled.

**Encapsulation method:** Select the encapsulation format, the default is LlcBridged. Select the one provided by your ISP.

**DHCP client:** Enable or disable the DHCP client, specify if the Router can get an IP address from the Internet Service Provider (ISP) automatically or not. Please click **Obtain an IP address automatically via DHCP client** to enable the DHCP client function or click Specify an IP address to disable the DHCP client function, and specify the IP address manually. The setting of this item is specified by your ISP.

**RIP:** RIP v1, RIP v2, and RIP v2 Multicast. Check to enable RIP function.

**MTU:** Maximum Transmission Unit. The size of the largest datagram (excluding media-specific headers) that IP will attempt to send through the interface.

#### PPPoE Connections

| WAN Connection           |   |
|--------------------------|---|
| PPPoE Routed             |   |
| Description              | PPPoE WAN Link  |
| VPI                      | 0   |
| VCI                      | 32  |
| ATM Class                | UBR 💌   |
| NAT                      | ⊙ Enable   ○ Disable  |
| Username                 |   |
| Password                 |   |
| Service Name             |   |
| IP Address               | 0.0.0.0<br>(10.0.0.0' means 'Obtain an IP address automatically') |
| Authentication Protocol  | Chap(Auto) 💌  |
| Connection               | Always On 💌   |
| Idle Timeout             | 0 minutes Details 오   |
| RIP                      | 🗌 RIP v1 🔲 RIP v2 🗌 RIP v2 Multicast                              |
| MTU                      | 1492  |
| Apply Advanced Options • |   |

**Description:** A user-definable name for this connection.

VPI/VCI: Enter the information provided by your ISP.

**ATM Class:** The Quality of Service for ATM layer.

**NAT:** The NAT (Network Address Translation) feature allows multiple users to access the Internet through a single ISP account, sharing a single IP address. If users on your LAN have public IP addresses and can access the Internet directly, the NAT function can be disabled.

**Username:** Enter the username provided by your ISP. You can input up to **128** alphanumeric characters (case sensitive). This will usually be in the format of "username@ispname" instead of simply "username".

**Password:** Enter the password provided by your ISP. You can input up to **128** alphanumeric characters (case sensitive).

**Service Name:** This item is for identification purposes. If it is required, your ISP will provide you the information. Maximum input is **20** alphanumeric characters.

**IP Address:** specify if the Router can get an IP address from the Internet Server Provider (ISP) automatically or not. Please click Obtain an IP address automatically via DHCP client to enable the DHCP client function or click Specify an IP address to disable the

DHCP client function, and specify the IP address manually. The setting of this item is specified by your ISP.

Authentication Protocol: Default is Chap(Auto). Your ISP will advise you whether to use Chap or Pap.

#### Connection:

• Always on: If you want the router to establish a PPPoE session when starting up and to automatically re-establish the PPPoE session when disconnected by the ISP.

• Connect to Demand: If you want to establish a PPPoE session only when there is a packet requesting access to the Internet (i.e. when a program on your computer attempts to access the Internet).

**Idle Timeout:** Auto-disconnect the broadband firewall gateway when there is no activity on the line for a predetermined period of time.

• **Detail:** You can define the destination port and packet type (TCP/UDP) without checking by timer. It allows you to set which outgoing traffic will not trigger and reset the idle timer.

**RIP:** RIP v1, RIP v2, and RIP v2 Multicast. Check to enable RIP function.

**MTU:** Maximum Transmission Unit. The size of the largest datagram (excluding media-specific headers) that IP will attempt to send through the interface.

#### Advanced Options (PPPoE)

LLC Header: Selects encapsulation mode, true for using LLC or false for using VC-Mux.

**Create Route:** This setting specifies whether a route is added to the system after IPCP (Internet Protocol Control Protocol) negotiation is completed. If set to *enabled*, a route will be created which directs packets to the remote end of the PPP link.

**Specific Route:** Specifies whether the route created when a PPP link comes up is a specific or default route. If set to *enabled*, the route created will only apply to packets for the subnet at the remote end of the PPP link. The address of this subnet is obtained during IPCP negotiation.

**Subnet Mask:** sets the subnet mask used for the local IP interface connected to the PPP transport. If the value *0.0.0.0* is supplied, the netmask will be calculated from the class of the IP address obtained during IPCP negotiation.

**Route Mask:** Sets the subnet mask used by the route that is created when a PPP link comes up. If it is set to 0.0.0.0, the subnet mask is determined by the IP address of the remote end of the link. The class of the IP address is obtained during IPCP (Internet Protocol Control Protocol) negotiation.

**MRU :** Maximum Receive Unit. This is negotiated during the LCP protocol stage.

**Discover Primary / Secondary DNS:** This setting enables/disables whether the primary/secondary DNS server address is requested from a remote PPP peer using IPCP. The default setting for this command is *enabled*.

**Give DNSto Relay:** Controls whether the PPP Internet Protocol Control Protocol (IPCP) can request the DNS server IP address for a remote PPP peer. Once IPCP has discovered the DNS server IP address, it automatically gives the address to the local DNS relay so that a connection can be established.

**Give DNSto Client:** Controls whether the PPP Internet Protocol Control Protocol (IPCP) can request a DNS server IP address for a remote PPP peer. Once IPCP has discovered the DNS server IP address, it automatically gives the address to the local DNS client so that a connection can be established.

**Give DNSto DHCP Server:** Similar to the above, but gives the DNS server address to the DHCP server.

**Discover Primary NBNS / Discover Secondary NBNS:** This setting enables/disables whether the primary/secondary NBNS server address is requested from a remote PPP peer using IPCP. The default setting for this command is disabled.

**Discover Subnet Mask:** Specifies if the subnet mask given by IPCP negotiation process is to be used.

**Give Subnet Mask To DHCP Server:** Enable to change your DHCP Server settings by using the given information in IPCP negotiation process.

#### RFC 1483 Bridged Connections

| WAN Connection            |                       |
|---------------------------|-----------------------|
| RFC 1483 Bridged          |                       |
| Description               | RFC 1483 bridged mode |
| VPI                       | 0                     |
| VCI                       | 32                    |
| ATM Class                 | UBR 💌                 |
| Encapsulation Method      | LLC Bridged 💌         |
| Ether Filter Type         | All 💌                 |
| Spanning Bridge Interface | ⊙ Enable   ◯ Disable  |
| Apply                     |                       |

VPI and VCI: Enter the information provided by your ISP.

ATM Class: The Quality of Service for ATM layer.

Encapsulation method: Select the encapsulation format, this is provided by your ISP.

**Ether Filter Type:** Specify the type of ethernet filtering performed by the named bridge interface.

| All   | Allows all types of ethernet packets through the port.         |
|-------|--|
| lp    | Allows only IP/ARP types of ethernet packets through the port. |
| Рррое | Allows only PPPoE types of ethernet packets through the port.  |

Spanning Bridge Interface: Enable/Disable spanning tree function of modem.

#### PPPoA Routed Connections

| WAN Connection           |   |  |
|--------------------------|---|--|
| PPPoA Routed             |   |  |
| Description              | PPPoA Routed  |  |
| VPI                      | 0   |  |
| VCI                      | 32  |  |
| ATM Class                | UBR 💌   |  |
| NAT                      | ⊙ Enable   ○ Disable  |  |
| Username                 |   |  |
| Password                 |   |  |
| IP Address               | 0.0.0.0<br>(10.0.0.0' means 'Obtain an IP address automatically') |  |
| Authentication Protocol  | Chap(Auto) 💌  |  |
| Connection               | Always On 💌   |  |
| Idle Timeout             | 0 minutes Details 오   |  |
| RIP                      | 🔲 RIP v1 🔲 RIP v2 🗌 RIP v2 Multicast                              |  |
| MTU                      | 1500  |  |
| Apply Advanced Options • |   |  |

**Description:** User-definable name for the connection.

**VPI/VCI:** Enter the information provided by your ISP.

**ATM Class:** The Quality of Service for ATM layer.

**NAT:** The NAT (Network Address Translation) feature allows multiple users to access the Internet through a single IP account, sharing a single IP address. If users on your LAN have public IP addresses and can access the Internet directly, the NAT function can be disabled.

**Username:** Enter the username provided by your ISP. You can input up to **128** alphanumeric characters (case sensitive). This will usually be in the format of "username@ispname" instead of simply "username".

**Password:** Enter the password provided by your ISP. You can input up to **128** alphanumeric characters (case sensitive).

**IP Address:** Specify an IP address allowed to logon and access the router's web server.. Note: IP 0.0.0.0 indicates all users who are connected to this router are allowed to logon the device and modify data.

Authentication Protocol Type: Default is Chap (Auto). Your ISP will advise you whether to use Chap or Pap.

#### Connection:

• Always on: If you want the router to establish a PPPoA session when starting up and to automatically re-establish the PPPoA session when disconnected by the ISP.

• Connect to Demand: If you want to establish a PPPoA session only when there is a packet requesting access to the Internet (i.e. when a program on your computer attempts to access the Internet).

**Idle Timeout:** Auto-disconnect the broadband firewall gateway when there is no activity on the line for a predetermined period of time.

• **Detail:** You can define the destination port and packet type (TCP/UDP) without checking by timer. It allows you to set which outgoing traffic will not trigger and reset the idle timer.

RIP: RIP v1, RIP v2, and RIP v2 Multicast. Check to enable RIP function.

**MTU:** Maximum Transmission Unit. The size of the largest datagram (excluding media-specific headers) that IP will attempt to send through the interface.

#### **Advanced Options (PPPoA)**

**LLC Header:** Selects encapsulation mode, true for using LLC or false for using VC-Mux.

**Create Route:** This setting specifies whether a route is added to the system after IPCP (Internet Protocol Control Protocol) negotiation is completed. If set to *enabled*, a route will be created which directs packets to the remote end of the PPP link.

**Specific Route:** Specifies whether the route created when a PPP link comes up is a specific or default route. If set to *enabled*, the route created will only apply to packets for the subnet at the remote end of the PPP link. The address of this subnet is obtained during IPCP negotiation.

**Subnet Mask:** sets the subnet mask used for the local IP interface connected to the PPP transport. If the value *0.0.0.0* is supplied, the netmask will be calculated from the class of the IP address obtained during IPCP negotiation.

**Route Mask:** Sets the subnet mask used by the route that is created when a PPP link comes up. If it is set to *0.0.0.0*, the subnet mask is determined by the IP address of the remote end of the link. The class of the IP address is obtained during IPCP (Internet Protocol Control Protocol) negotiation.

**MRU:** Maximum Receive Unit. This is negotiated during the LCP protocol stage.

**Discover Primary / Secondary DNS:** This setting enables/disables whether the primary/secondary DNS server address is requested from a remote PPP peer using IPCP. The default setting for this command is *enabled*.

**Give DNSto Relay:** Controls whether the PPP Internet Protocol Control Protocol (IPCP) can request the DNS server IP address for a remote PPP peer. Once IPCP has discovered the DNS server IP address, it automatically gives the address to the local DNS relay so that a connection can be established.

myGuard 7500GL 802.11g Security ADSL Router

**Give DNSto Client:** Controls whether the PPP Internet Protocol Control Protocol (IPCP) can request a DNS server IP address for a remote PPP peer. Once IPCP has discovered the DNS server IP address, it automatically gives the address to the local DNS client so that a connection can be established.

**Give DNSto DHCP Server:** Similar to the above, but gives the DNS server address to the DHCP server.

**Discover Primary NBNS / Discover Secondary NBNS:** This setting enables/disables whether the primary/secondary NBNS server address is requested from a remote PPP peer using IPCP. The default setting for this command is disabled.

**Discover Subnet Mask:** Specifies if the subnet mask given by IPCP negotiation process is to be used.

**Give Subnet Mask To DHCP Server:** Enable to change your DHCP Server settings by using the given information in IPCP negotiation process.

#### IPoA Routed Connections

| WAN Connection |  |  |
|----------------|--|--|
| IPoA Routed    |  |  |
| Description    | IPoA routed  |  |
| VPI            | 0  |  |
| VCI            | 32   |  |
| ATM Class      | UBR 💌  |  |
| NAT            | ⊙ Enable   ○ Disable                                 |  |
|                | ⊙ Obtain an IP address automatically via DHCP client |  |
|                | ◯ Use the following IP address                       |  |
| IP Assignment  | IP Address   |  |
|                | Netmask  |  |
|                | Gateway  |  |
| RIP            | 🔲 RIP v1 🔲 RIP v2 🔲 RIP v2 Multicast                 |  |
| MTU            | 1500   |  |
| Apply          |  |  |

Description: User-definable name for the connection.

VPI/VCI: Enter the information provided by your ISP.

ATM Class: The Quality of Service for ATM layer.

**NAT:** The NAT (Network Address Translation) feature allows multiple users to access the Internet through a single IP account, sharing a single IP address. If users on your LAN have public IP addresses and can access the Internet directly, the NAT function can be disabled.

**DHCP client:** Enable or disable the DHCP client, specifying if the router can obtain an IP address from the Internet Service Provider (ISP) automatically or not. Please click **Obtain an IP address automatically via DHCP client** to enable the DHCP client function or click **Specify an IP address** to disable the DHCP client function, and specify the IP address manually. The setting of this item is specified by your ISP.

**RIP:** RIP v1, RIP v2, and RIP v2 Multicast. Check to enable RIP function.

**MTU:** Maximum Transmission Unit. The size of the largest datagram (excluding media-specific headers) that IP will attempt to send through the interface.

### DNS

| DNS           |  |
|---------------|--|
| Parameters    |  |
| Primary DNS   |  |
| Secondary DNS |  |
| Apply Cancel  |  |

A Domain Name System (DNS) contains a mapping table for domain name and IP addresses. On the Internet, every host has a unique and user-friendly name (domain name) such as www.billion.com and an IP address. An IP address is a 32-bit number in the form of *xxx.xxx.xxx*, for example 192.168.1.254. You can think of an IP address as a telephone number for devices on the Internet, and the DNS will allow you to find the telephone number for any particular domain name. As an IP Address is hard to remember, the DNS converts the friendly name into its equivalent IP Address.

You can obtain a Domain Name System (DNS) IP address automatically if your ISP has provided it when you logon. Usually when you choose PPPoE or PPPoA as your WAN - ISP protocol, the ISP will provide the DNS IP address automatically. You may leave the configuration field blank. Alternatively, your ISP may provide you with an IP address of their DNS. If this is the case, you must enter the DNS IP address.

If you choose one of the other three protocols — RFC1483 Routed/Bridged and IPoA check with your ISP, it may provide you with an IP address for their DNS server. You must enter the DNS IP address if you set the DNS of your PC to the LAN IP address of this router.

## ADSL

| ADSL                |             |  |
|---------------------|-------------|--|
| Parameters          |             |  |
| Connect Mode        | Multimode 💌 |  |
| Activate Line       | true 💌      |  |
| Coding Gain         | auto 💌      |  |
| Tx Attenuation      | 0           |  |
| DSP FirmwareVersion | A.27.4.1    |  |
| Connected           | true        |  |
| Operational Mode    | G.Dmt       |  |
| Annex Type          | AnnexA      |  |
| Upstream            | 128000      |  |
| Downstream          | 2048000     |  |
| Apply Cancel        |             |  |

**Connect Mode:** The default is Multimode; it will detect the ADSL line code, G.dmt, G.lite, and T1.413 automatically. But in some area, it cannot detect the ADSL line code well. At this time, please adjust the ADSL line code to G.dmt or T1.413 first. If it still fails, please try the other values such as ALCTL, ADI, etc.

Activate Line: Aborting (false) your ADSL line and making it active (true) again for taking effect with setting of **Connect Mode**.

Coding Gain: Configure the ADSL coding gain from 0 dB to 7dB, or automatic.

**Tx Attenuation:** Setting ADSL transmission gain, the value is between 0~12.

DSP FirmwareVersion: Current ADSL line code firmware version.

**Connected:** Display current ADSL line sync status.

**Operational Mode:** Display current ADSL mode standard (Operational Mode) your Router is using when ADSL line has sync.

**Annex Type:** ADSL Annex A, which works over a standard telephone line. Annex B, which works over an ISDN line.

**Upstream:** Display current upstream rate of your ADSL line.

**Downstream:** Display current downstream rate of your ADSL line.

### System

There are six items within the **System** section: **Time Zone, Remote Access, Firmware Upgrade, Backup/Restore, Restart** and **User Management.** 

### Time Zone

| nable ODisable<br>y City OBy Time Dif<br>IT)Greenwich Mean Tii<br>css.gov<br>a.colorado.edu<br>automatic<br>)<br>v |  |          |  |
|--|--|----------|--|
| y City OBy Time Dif<br>IT)Greenwich Mean Tir<br>css.gov<br>i.colorado.edu<br>iutomatic                             | me<br>time.nist.gov<br>time-b.nist.gov | <b>~</b> |  |
| IT)Greenwich Mean Tii<br>css.gov<br>i.colorado.edu<br>iutomatic<br>)   | me<br>time.nist.gov<br>time-b.nist.gov |          |  |
| css.gov<br>n.colorado.edu<br>nutomatic<br>)  | time.nist.gov<br>time-b.nist.gov       |          |  |
| ucolorado.edu<br>utomatic<br>)   | time-b.nist.gov                        |          |  |
| utomatic<br>)  |  |          |  |
| )  | minutes                                |          |  |
|  | minutes                                |          |  |
| ٧  |  |          |  |
|  |  |          |  |
|  |  |          |  |

The router does not have a real time clock on board; instead, it uses the Simple Network Time Protocol (SNTP) to get the current time from an SNTP server outside your network. Choose your local time zone, click **Enable** and click the **Apply** button. After a successful connection to the Internet, the router will retrieve the correct local time from the SNTP server you have specified. If you prefer to specify an SNTP server other than those in the drop-down list, simply enter its IP address as shown above. Your ISP may provide an SNTP server for you to use.

**Resync Poll Interval** (in minutes) is the periodic interval the router will wait before it resynchronizes the router's time with that of the specified SNTP server. In order to avoid unnecessarily increasing the load on your specified SNTP server you should keep the poll interval as high as possible – at the absolute minimum every few hours or even days.

## Remote Access

| Remote Access   |    |          |
|---|----|----------|
| You may temporarily permit remote administration of this network device |    |          |
| Allow Access for  | 30 | minutes. |
| Enable  |    |          |

To temporarily permit remote administration of the router (i.e. from outside your LAN), select a time period the router will permit remote access for and click **Enable**. You may change other configuration options for the web administration interface using **Device Management** options in the **Advanced** section of the GUI.

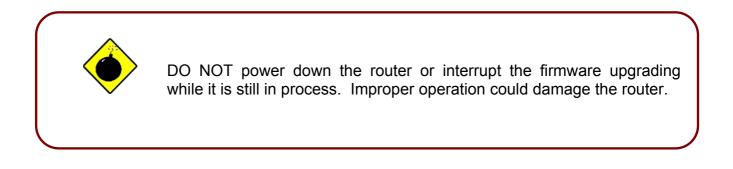
If you wish to permanently enable remote access, choose a time period of 0 minutes. This setting cannot be saved into flash when timer set to zero.

# Firmware Upgrade

| Firmware Upgrade   |        |  |  |
|--|--------|--|--|
| You may upgrade the system software on your network device |        |  |  |
| New Firmware Image   | Browse |  |  |
| Upgrade  |        |  |  |

Your router's "firmware" is the software that allows it to operate and provides all its functionality. Think of your router as a dedicated computer, and the firmware as the software it runs. Over time this software may be improved and modified, and your Billion router allows you to upgrade the software it runs to take advantage of these changes.

Clicking on **Browse** will allow you to select the new firmware image file you have downloaded to your PC. Once the correct file is selected, click Upgrade to update the firmware in your router.



## Backup / Restore

| Backup/Restore  |  |  |
|---|--|--|
| Allows you to backup the configuration settings to your computer,<br>or restore configuration from your computer.   |  |  |
|   |  |  |
| Backup Configuration  |  |  |
| Backup configuration to your computer.  |  |  |
| Backup  |  |  |
| Restore Configuration   |  |  |
| Configuration File Browse   |  |  |
| "Restore" will overwrite the current configuration and restart the device. If you want to keep the current<br>configuration, please use "Backup" first to save current configuration. |  |  |
| Restore   |  |  |

These functions allow you to save and backup your router's current settings to a file on your PC, or to restore a previously saved backup. This is useful if you wish to experiment with different settings, knowing that you have a backup handy in the case of any mistakes. It is advisable to backup your router's settings before making any significant changes to your router's configuration.

Press **Backup** to select where on your local PC to save the settings file. You may also change the name of the file when saving if you wish to keep multiple backups.

Press **Browse** to select a file from your PC to restore. You should only restore settings files that have been generated by the Backup function, and that were created when using the **current version** of the router's firmware. **Settings files saved to your PC should not be manually edited in any way.** 

After selecting the settings file you wish to use, pressing **Restore** will load those settings into the router.

#### Restart Router

Click **Restart** with option **Current Settings** to reboot your router (and restore your last saved configuration).

| Restart Router                    |                                     |  |  |
|-----------------------------------|-------------------------------------|--|--|
| After restarting. Please wait for | r several seconds to let the system |  |  |
| Restart Router with               | Ourrent Settings                    |  |  |
|                                   | ○ Factory Default Settings          |  |  |
| Restart                           |                                     |  |  |

If you wish to restart the router using the factory default settings (for example, after a firmware upgrade or if you have saved an incorrect configuration), select *Factory Default Settings* to reset to factory default settings.

You may also reset your router to factory settings by holding the small Reset pinhole button on the back of your router in for 10-12 seconds whilst the router is turned on.

### User Management

| User Management       |       |                    |        |  |
|-----------------------|-------|--------------------|--------|--|
| Current Defined Users |       |                    |        |  |
| Valid                 | User  | Comment            |        |  |
| true                  | admin | Default admin user | Edit 🜔 |  |
| Create 🔿              |       |                    |        |  |

In order to prevent unauthorized access to your router's configuration interface, it requires all users to login with a password. You can set up multiple user accounts, each with their own password.

You are able to **Edit** existing users and **Create** new users who are able to access the device's configuration interface. Once you have clicked on **Edit**, you are shown the following options:

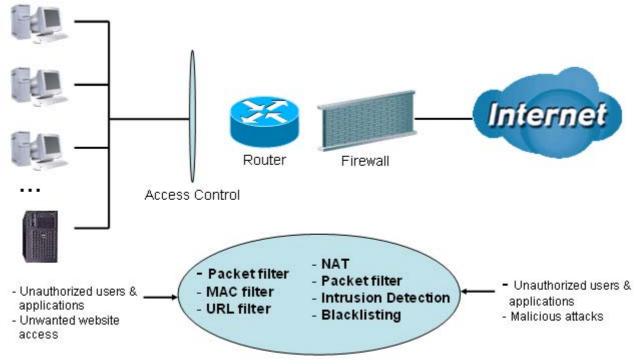
| User Management |                    |  |
|-----------------|--------------------|--|
| Edit            |                    |  |
| Username        | admin              |  |
| Password        | ••••               |  |
| Confirm         |                    |  |
| Valid           | true 💌             |  |
| Comment         | Default admin user |  |
| Apply Reset     |                    |  |

You can change the user's **password**, whether their account is active and **Valid**, as well as add a comment to each user account. These options are the same when creating a user account, with the exception that once created you cannot change the username. You cannot delete the default admin account, however you can delete any other created accounts by clicking **Delete** when editing the user.

You are strongly advised to change the password on the default "**admin**" account when you receive your router, and any time you reset your configuration to Factory Defaults.

### **Firewall and Access Control**

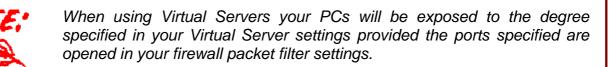
Your router includes a full SPI (Stateful Packet Inspection) firewall for controlling Internet access from your LAN, as well as helping to prevent attacks from hackers. In addition to this, when using NAT (Network Address Translation. Please see the **WAN** configuration section for more details on NAT) the router acts as a "natural" Internet firewall, as all PCs on your LAN will use private IP addresses that cannot be directly accessed from the Internet.



Firewall & Filter

**Firewall**: Prevents access from outside your network. The router provides three levels of security support:

**NAT natural firewall**: This masks LAN users' IP addresses which are invisible to outside users on the Internet, making it much more difficult for a hacker to target a machine on your network. This natural firewall is on when NAT function is enabled.



**Firewall Security and Policy (General Settings)**: Inbound direction of Packet Filter rules to prevent unauthorized computers or applications accessing your local network from the Internet.

Intrusion Detection: Enable Intrusion Detection to detect, prevent and log malicious attacks.

Access Control: Prevents access from PCs on your local network:

**Firewall Security and Policy (General Settings)**: Outbound direction of Packet Filter rules to prevent unauthorized computers or applications accessing the Internet.

MAC Filter rules: To prevent unauthorized computers accessing the Internet.

URL Filter: To block PCs on your local network from unwanted websites.

You can find six items under the Firewall section: General Settings, Packet Filter, Intrusion Detection, MAC Address Filter, URL Filter and Firewall Log.

### General Settings

You can choose not to enable Firewall, to add all filter rules by yourself, or enable the Firewall using preset filter rules and modify the port filter rules as required. The Packet Filter is divided into two sections: Port Filters and Address Filters, used to filter packets based-on Applications (Port) or IP addresses.

There are four options when you enable the Firewall, they are:

- All blocked/User-defined: no pre-defined port or address filter rules by default, meaning that all inbound (Internet to LAN) and outbound (LAN to Internet) packets will be blocked. Users have to add their own filter rules for further access to the Internet.
- High/Medium/Low security level: the pre-defined port filter rules for High, Medium and Low security are displayed in Port Filters of Packet Filter.

Select either **High**, **Medium** or **Low security level** to enable the Firewall. The only difference between these three security levels is the preset port filter rules in the Packet Filter. Firewall functionality is the same for all levels; it is only the list of preset port filters that changes between each setting.

If you choose of the preset security levels and then add custom filters, you may temporarily disable the firewall and recover your custom filter settings by re-selecting the same security level.

The "**Block WAN Request**" is a stand-alone function and not relate to whether security enable or disable. Mostly it is for preventing any scan tools from WAN site by hacker.

| General Settings   |                          |  |
|--|--------------------------|--|
| Firewall Security  |                          |  |
| Security   | ○ Enable ⊙ Disable       |  |
| Policy   | All blocked/User-defined |  |
|  | C High security level    |  |
|  | Medium security level    |  |
|  | C Low security level     |  |
| ( I some applications cannot work after enabling Firewall, please check the Packet Filter especially Port Filter rules. For example, adding (TCP:443,outbound allowed) will let HTTPS data go through Firewall.)   |                          |  |
| Block WAN Request  | ◯ Enable ⊙ Disable       |  |
| (     LEADE and the second sec |                          |  |
| Apply  |                          |  |



Any remote user who is attempting to perform this action may result in blocking all the accesses to configure and manage of the device from the Internet.

# Packet Filter

| Packet Filter               |                |                   |   |  |  |
|-----------------------------|----------------|-------------------|---|--|--|
| Firewall S                  | Security       |                   |   |  |  |
| Туре                        | Configuration  |                   | Note  |  |  |
| external<br>< ><br>internal | Port Filters 🕥 | Address Filters O | <ol> <li>By default, all protocol types and TCP/UDP ports are blocked.</li> <li>Only the listed IP addresses are blocked</li> </ol> |  |  |

#### Port Filters

The pre-defined port filter rules for High, Medium and Low security levels are listed. See Table 1.

|                     | Port Number Firewall - High Firewall - Medium |       | Firewall - Low |         |          |         |          |         |          |
|---------------------|---|-------|----------------|---------|----------|---------|----------|---------|----------|
| Application         | Protocol                                      | Start | End            | Inbound | Outbound | Inbound | Outbound | Inbound | Outbound |
| HTTP(80)            | TCP(6)  | 80    | 80             | NO      | YES      | NO      | YES      | NO      | YES      |
| DNS (53)            | UDP(17)                                       | 53    | 53             | NO      | YES      | NO      | YES      | YES     | YES      |
| DNS (53)            | TCP(6)  | 53    | 53             | NO      | YES      | NO      | YES      | YES     | YES      |
| FTP(21)             | TCP(6)  | 21    | 21             | NO      | NO       | NO      | YES      | NO      | YES      |
| Telnet(23)          | TCP(6)  | 23    | 23             | NO      | NO       | NO      | YES      | NO      | YES      |
| SMTP(25)            | TCP(6)  | 25    | 25             | NO      | YES      | NO      | YES      | NO      | YES      |
| POP3(110)           | TCP(6)  | 110   | 110            | NO      | YES      | NO      | YES      | NO      | YES      |
| NEWS(119)           | TCP(6)  | 119   | 119            | NO      | NO       | NO      | YES      | NO      | YES      |
| RealAudio<br>(7070) | UDP(17)                                       | 7070  | 7070           | NO      | NO       | YES     | YES      | YES     | YES      |
| PING                | ICMP(1)                                       | N/A   | N/A            | NO      | YES      | NO      | YES      | NO      | YES      |
| H.323(1720)         | TCP(6)  | 1720  | 1720           | NO      | NO       | NO      | YES      | YES     | YES      |
| T.120(1503)         | TCP(6)  | 1503  | 1503           | NO      | NO       | NO      | YES      | YES     | YES      |
| SSH(22)             | TCP(6)  | 22    | 22             | NO      | NO       | NO      | YES      | YES     | YES      |
| NTP(123)            | UDP(17)                                       | 123   | 123            | NO      | YES      | NO      | YES      | NO      | YES      |
| HTTPS(443)          | TCP(6)  | 443   | 443            | NO      | NO       | NO      | YES      | NO      | YES      |
| ICQ (5190)          | TCP(6)  | 5190  | 5190           | NO      | NO       | NO      | NO       | YES     | YES      |

Table 1: Pre-defined Port Filter

**Inbound:** Internet to LAN **Outbound:** LAN to Internet.

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#### Address Filters

Address Filters are used to block traffic to/from particular IP addresses. They can be used to block IP addresses either on the Internet or on your local network. There are no predefined address filter rules; you can add the filter rules to meet your requirements. There are two kinds of address filters, one is inbound, and the other is outbound. The rules can be set to prevent unauthorized users (hosts or network) to access the Internet from LAN (outbound) and/or access LAN from the Internet (inbound).

Host IP Address: This is the IP address you wish to block access to or from.

Host Subnet Mask: This is the subnet mask for the IP address range you wish to block.

**Direction:** Whether you want to block access to the Internet ("**outbound**"), from the Internet ("**inbound**") or both to and from the Internet ("**both**").

*Tip:* To block access to/from a single IP address, enter that IP address as the Host IP Address and use a Host Subnet Mask of "255.255.255.255".

# Example: Configuring your firewall to allow for a publicly accessible web server on your LAN

The pre-defined port filter rule for HTTP (TCP port 80) is the same no matter whether the firewall is set to a high, medium or low security level. To setup a web server located on the local network when the firewall is enabled, you have to configure the Port Filters setting for HTTP.

As you can see from the diagram below, when the firewall is enabled with one of the three presets (Low/Medium/High), inbound HTTP access is not allowed.

| Port Fi         | Port Filters  |          |            |            |        |          |  |  |
|-----------------|---------------|----------|------------|------------|--------|----------|--|--|
| Filtering Rules |               |          |            |            |        |          |  |  |
| Add TCF         | /UDP Filter 💽 |          | Add Raw IF | P Filter 🖸 | F      | Return 💿 |  |  |
|                 |               |          |            |            |        |          |  |  |
| Filtering       | Table         |          |            |            |        |          |  |  |
| Туре            | Start Port    | End Port | Inbound    | Outbound   |        |          |  |  |
| TCP             | 80            | 80       | Block      | Allow      | Edit 💽 | Delete 🜔 |  |  |
| UDP             | 53            | 53       | Block      | Allow      | Edit 💽 | Delete 🜔 |  |  |
| TCP             | 53            | 53       | Block      | Allow      | Edit 🜔 | Delete 🜔 |  |  |
| TCP             | 21            | 21       | Block      | Allow      | Edit 💽 | Delete 🜔 |  |  |
| TCP             | 23            | 23       | Block      | Allow      | Edit 💽 | Delete 🜔 |  |  |
| TCP             | 25            | 25       | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |
| TCP             | 110           | 110      | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |
| TCP             | 119           | 119      | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |
| UDP             | 7070          | 7070     | Allow      | Allow      | Edit 💽 | Delete 💽 |  |  |
| ICMP            | N/A           | N/A      | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |
| TCP             | 1720          | 1720     | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |
| TCP             | 1503          | 1503     | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |
| TCP             | 22            | 22       | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |
| UDP             | 123           | 123      | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |
| TCP             | 443           | 443      | Block      | Allow      | Edit 💽 | Delete 💽 |  |  |

#### **Configuring Packet Filter**

1. Click Packet Filter - you will get the following page:

| Click                       | Port Filters                |                   |   |
|-----------------------------|-----------------------------|-------------------|---|
|                             |                             |                   |   |
| Packet                      | Filt <mark>e</mark> r       |                   |   |
| Firewall S                  | Security                    |                   |   |
| Туре                        | Con <mark>i</mark> guration |                   | Note  |
| external<br>< ><br>internal | Port Filters D              | Address Filters 🔘 | <ol> <li>By default, all protocol types and TCP/UDP ports are blocked.</li> <li>Only the listed IP addresses are blocked</li> </ol> |

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2. Click **Port Filters**. You will then be presented with the pre-defined port filter rules screen (in this case for the low security level), shown below:

| Port F    | ilters         |          |           |            |        |            |           |
|-----------|----------------|----------|-----------|------------|--------|------------|-----------|
| Filtering | Rules          |          |           |            |        |            |           |
| Add TCF   | P/UDP Filter 🔘 |          | Add Raw I | P Filter 💽 |        | Return 💿   |           |
|           |                |          |           |            |        |            |           |
| Filtering | Table          |          |           |            |        |            |           |
| Туре      | Start Port     | End Port | Inbound   | Outbound   |        |            |           |
| TCP       | 80             | 80       | Block     | Allow      | Edit 🔿 | Delete 💽 🤝 | Click Del |
| UDP       | 53             | 53       | Block     | Allow      | Edit 🜔 | Delete 💽   |           |
| TCP       | 53             | 53       | Block     | Allow      | Edit 🜔 | Delete 💽   |           |
| TCP       | 21             | 21       | Block     | Allow      | Edit 💽 | Delete 💽   |           |
| TCP       | 23             | 23       | Block     | Allow      | Edit 🜔 | Delete 🜔   |           |
| TCP       | 25             | 25       | Block     | Allow      | Edit 🜔 | Delete 🜔   |           |
| TCP       | 110            | 110      | Block     | Allow      | Edit 🜔 | Delete 🜔   |           |
| TCP       | 119            | 119      | Block     | Allow      | Edit 🜔 | Delete 🜔   |           |
| UDP       | 7070           | 7070     | Allow     | Allow      | Edit 💽 | Delete 🜔   |           |

- 3. Click **Delete** to delete the existing HTTP rule.
- 4. Click Add TCP Filter.

| Click Add TCP Filt   | er                  |          |  |  |  |  |  |
|----------------------|---------------------|----------|--|--|--|--|--|
| Port Filters         |                     |          |  |  |  |  |  |
| Filtering Rules 💙    |                     |          |  |  |  |  |  |
| Add TCP/UDP Filter O | Add Raw IP Filter O | Return 💿 |  |  |  |  |  |

5. Input the port number (80) and set both **Inbound** & **Outbound** to **Allow**.

| Port Filters   |                    |                                      |  |  |  |  |  |
|----------------|--------------------|--------------------------------------|--|--|--|--|--|
| Add TCP/UDP F  | Add TCP/UDP Filter |                                      |  |  |  |  |  |
| Transport      | Туре               | TCP 💌                                |  |  |  |  |  |
| Port Range     | Start Port         | <sup>80</sup> Input HTTP port number |  |  |  |  |  |
| For Range      | End Port           | 80                                   |  |  |  |  |  |
| Direction      | Inbound            | Allow Select "Allow"                 |  |  |  |  |  |
| Direction      | Outbound           | Allow V                              |  |  |  |  |  |
| Apply Return D |                    |                                      |  |  |  |  |  |

6. The new port filter rule for HTTP is shown below:

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|   | UDP | 123 | 123 | Block | Allow | Edit 💽 | Delete 🜔 |
|---|-----|-----|-----|-------|-------|--------|----------|
|   | ТСР | 443 |     | Block | Allow | Edit 💽 | Delete 🜔 |
| < | TCP | 80  | 80  | Allow | Allow | Edit 💽 | Delete O |
|   |     |     |     |       |       |        |          |
|   |     |     |     |       |       |        |          |

#### **HTTP inbound & outbound application**

7. Configure your Virtual Server ("port forwarding") settings so that incoming HTTP requests on port 80 will be forwarded to the PC running your web server:

| Virtua   | Virtual Server (Port Forwarding) |          |               |               |            |  |  |  |
|----------|----------------------------------|----------|---------------|---------------|------------|--|--|--|
| Port Map | Port Mapping Table               |          |               |               |            |  |  |  |
| Enable   | Application                      | Protocol | External Port | Redirect Port | IP Address |  |  |  |
|          | FTP                              | TCP      | 21            | 0             | 192.168.1. |  |  |  |
|          | Telnet                           | TCP      | 23            | 0             | 192.168.1. |  |  |  |
|          | SMTP.                            | TCP      | 25            | 0             |            |  |  |  |
| ·····    | HTTP                             | TCP      | 80            | 0             | 192:168:1. |  |  |  |
|          | POP3                             | TCP      | 110           | 0             | 192.168.1. |  |  |  |

To enable the HTTP service in Virtual Server settings, input the web server PC's IP address.

*Tip:* If you wish to setup permanent remote management of your router, you may enter the router's IP instead.

## Intrusion Detection

| Intrusion Detection                |        |              |  |  |  |
|------------------------------------|--------|--------------|--|--|--|
| Parameters                         |        |              |  |  |  |
| Intrusion Detection                | 🔿 Enab | le 💿 Disable |  |  |  |
| Victim Protection Block Duration   | 600    | seconds      |  |  |  |
| Scan Attack Block Duration         | 86400  | seconds      |  |  |  |
| DOS Attack Block Duration          | 1800   | seconds      |  |  |  |
| Maximum TCP Open Handshaking Count | 100    | per second   |  |  |  |
| Maximum Ping Count                 | 15     | per second   |  |  |  |
| Maximum ICMP Count                 | 100    | per second   |  |  |  |
| Apply                              |        |              |  |  |  |
| Clear Blacklist                    |        |              |  |  |  |

The router's *Intrusion Detection System* (IDS) is used to detect hacker attacks and intrusion attempts from the Internet. If the IDS function of the firewall is enabled, inbound packets are filtered and blocked depending on whether they are detected as possible hacker attacks, intrusion attempts or other connections that the router determines to be suspicious.

**Blacklist**: If the router detects a possible attack, the source IP or destination IP address will be added to the Blacklist. Any further attempts using this IP address will be blocked for the time period specified as the **Block Duration**. The default setting for this function is false (disabled). Some attack types are denied immediately without using the Blacklist function, such as *Land attack* and *Echo/CharGen scan*.

#### **Block Duration:**

- DoS Attack Block Duration: This is the duration for blocking hosts that attempt a possible Denial of Service (DoS) attack. Possible DoS attacks this attempts to block include Ascend Kill and WinNuke. Default value is 1800 seconds.
- Scan Attack Block Duration: This is the duration for blocking hosts that attempt a possible Scan attack. Scan attack types include X'mas scan, IMAP SYN/FIN scan and similar attempts. Default value is 86400 seconds.
- Victim Protection Block Duration: This is the duration for blocking Smurf attacks. Default value is 600 seconds.

Victim Protection: If enabled, IDS will block Smurf attack attempts. Default is false.

**Max TCP Open Handshaking Count**: This is a threshold value to decide whether a *SYN Flood* attempt is occurring or not. Default value is 100 TCP SYN per seconds.

**Max PING Count**: This is a threshold value to decide whether an *ICMP Echo Storm* is occurring or not. Default value is 15 ICMP Echo Requests (PING) per second.

**Max ICMP Count**: This is a threshold to decide whether an *ICMP flood* is occurring or not. Default value is 100 ICMP packets per seconds except ICMP Echo Requests (PING).

For SYN Flood, ICMP Echo Storm and ICMP flood, IDS will just warn the user in the Event Log. It cannot protect against such attacks.

| Intrusion Name          | Detect Parameter   | Blacklist | Type of<br>Block<br>Duration | Drop<br>Packet | Show Log |
|-------------------------|--|-----------|------------------------------|----------------|----------|
| Ascend Kill             | Ascend Kill data   | Src IP    | DoS                          | Yes            | Yes      |
| WinNuke                 | TCP<br>Port 135, 137~139,<br>Flag: URG                               | Src IP    | DoS                          | Yes            | Yes      |
| Smurf                   | ICMP type 8<br>Des IP is broadcast                                   | Dst IP    | Victim<br>Protection         | Yes            | Yes      |
| Land attack             | SrcIP = DstIP  |           |                              | Yes            | Yes      |
| Echo/CharGen Scan       | UDP Echo Port and<br>CharGen Port                                    |           |                              | Yes            | Yes      |
| Echo Scan               | UDP Dst Port =<br>Echo(7)  | Src IP    | Scan                         | Yes            | Yes      |
| CharGen Scan            | UDP Dst Port =<br>CharGen(19)  | Src IP    | Scan                         | Yes            | Yes      |
| X'mas Tree Scan         | TCP Flag: X'mas  | Src IP    | Scan                         | Yes            | Yes      |
| IMAP<br>SYN/FIN Scan    | TCP Flag: SYN/FIN<br>DstPort: IMAP(143)<br>SrcPort: 0 or 65535       | Src IP    | Scan                         | Yes            | Yes      |
| SYN/FIN/RST/ACK<br>Scan | TCP,<br>No Existing session<br>And Scan Hosts<br>more than five.     | Src IP    | Scan                         | Yes            | Yes      |
| Net Bus Scan            | TCP<br>No Existing session<br>DstPort = Net Bus<br>12345,12346, 3456 | SrcIP     | Scan                         | Yes            | Yes      |
| Back Orifice Scan       | UDP, DstPort =<br>Orifice Port (31337)                               | SrcIP     | Scan                         | Yes            | Yes      |
| SYN Flood               | Max TCP Open<br>Handshaking Count<br>(Default 100 c/sec)             |           |                              |                | Yes      |
| ICMP Flood              | Max ICMP Count<br>(Default 100 c/sec)                                |           |                              |                | Yes      |
| ICMP Echo               | Max PING Count<br>(Default 15 c/sec)                                 |           |                              |                | Yes      |

| Table 2: Hacker | attack types | recognized | by the IDS |
|-----------------|--------------|------------|------------|
|-----------------|--------------|------------|------------|

Src IP: Source IP Dst Port: Destination Port Src Port: Source Port Dst IP: Destination IP

#### MAC Address Filter

A MAC (Media Access Control) address is the unique network hardware identifier for each PC on your network's interface (i.e. its Network Interface Card or Ethernet card). Using your router's MAC Address Filter function, you can configure the switch to only accept traffic from specified machines, or else to block specific machines from accessing your LAN.

There are no pre-defined MAC address filter rules; you can add the filter rules to meet your requirements

| MAC Address Filter  |                            |  |  |
|---|----------------------------|--|--|
| Filtering Rules   |                            |  |  |
| MAC Address Filter  | ○ Enable ⊙ Disable         |  |  |
| For LAN ethernet frames,<br>only the following Source MAC Address(es) are | <ul> <li>Allowed</li></ul> |  |  |
| MAC Address   | 00:00:00:00:00             |  |  |
|   |                            |  |  |
|   |                            |  |  |
|   |                            |  |  |
|   |                            |  |  |
| Apply   |                            |  |  |

**Enable/Disable:** To enable or disable the MAC Address Filter function.

**Allowed/Blocked:** To allow or block the following MAC addresses to surf outside network only. If you check **Allowed**, please be sure your PC's MAC address is listed. If you check **Blocked**, please be sure your PC's MAC address is not listed.

MAC Address: There are 10 entries to enter the MAC addresses you want manage.

### URL Content Filtering

URL (Uniform Resource Locator – e.g. an address in the form of <u>http://www.abcde.com</u> or <u>http://www.example.com</u>) filter rules allow you to prevent users on your network from accessing particular websites by their URL. There are no pre-defined URL filter rules; you can add filter rules to meet your requirements.

| URL Filter            |  |  |  |  |
|-----------------------|--|--|--|--|
| Configuration         |  |  |  |  |
| URL Filtering         | ○Enable ⊙Disable                                   |  |  |  |
| Block Mode            | <ul> <li>Always Block</li> </ul>                   |  |  |  |
|                       | O Block from                                       |  |  |  |
|                       | Monday V to Friday                                 |  |  |  |
| Keywords Filtering    | 🗌 Enable Details 오                                 |  |  |  |
| Domains Filtering     | 🗌 Enable Details 오                                 |  |  |  |
|                       | Disable all WEB traffic except for Trusted Domains |  |  |  |
| Restrict URL Features | 🔲 Block Java Applet                                |  |  |  |
|                       | Block surfing by IP address                        |  |  |  |
| Apply Cancel          |  |  |  |  |

Enable/Disable: To enable or disable URL Filter feature.

Always Block: Select to always check the URL filter rules (i.e. at all hours of the day).

Block from: Specify the time period to check the URL filter rules (e.g. during work hours).

**Keywords Filtering:** Allows blocking by specific keywords within a particular URL rather than having to specify a complete URL (e.g. to block any image called "advertisement.gif"). When enabled, your specified keywords list will be checked to see if any keywords are present in URLs accessed to determine if the connection attempt should be blocked. Please note that the URL filter blocks web browser (HTTP) connection attempts using port 80 only.

For example, if the URL is <u>http://www.abc.com/abcde.html</u>, it will be dropped as the keyword "abcde" occurs in the URL.

| Keywords Filtering                          |         |          |  |  |
|---|---------|----------|--|--|
| Create                                      |         |          |  |  |
| Keyword                                     |         |          |  |  |
| Apply                                       |         |          |  |  |
| Block WEB URLs which contain these keywords |         |          |  |  |
| Name  | Keyword |          |  |  |
| item0                                       | abcde   | Delete 🜔 |  |  |

**Domains Filtering:** This function checks the domain name in URLs accessed against your list of domains to block or allow. If it is matched, the URL request will be sent (Trusted) or dropped (Forbidden). The checking procedure is:

- 1. Check the domain in the URL to determine if it is in the trusted list. If yes, the connection attempt is sent to the remote web server.
- 2. If not, check if it is listed in the forbidden list, and if present then the connection attempt is dropped..
- 3. If the packet does not match either of the above two items, it is sent to the remote web server.
- 4. Please be note that the domain only should be specified, not the full URL. For example to block traffic to <u>www.sex.com</u>, enter "sex" or "sex.com" instead of "www.sex.com". In the example below, the URL request for <u>www.abc.com</u> will be sent to the remote web server because it is listed in the trusted list, whilst the URL request for <u>www.sex</u> or <u>www.sex.com</u> will be dropped, because sex.com is in the forbidden list.

| Domains Filtering |                                    |
|-------------------|------------------------------------|
| Domain Name       |                                    |
| Domain Name       | sex                                |
| Туре              | Forbidden Domain 💌                 |
| Apply             | Forbidden Domain<br>Trusted Domain |

|                  | Trusted Domain |             |          |   |
|------------------|----------------|-------------|----------|---|
|                  | Name           | Domain      |          |   |
| -                | item1          | www.abc.com | Delete 🜔 | 3 |
| Forbidden Domain |                |             |          |   |
|                  | Name           | Domain      |          |   |
| · · · · ·        | item0          | sex         | Delete 🜔 | 3 |
|                  | Return 💽       |             |          |   |

Restrict URL Features:

Block Java Applet: This function can block Web content which including the Java Applet. It is for preventing someone who wants to damage your system via standard HTTP protocol.

Block surfing by IP address: Preventing someone who uses the IP address as URL for skipping Domains Filtering function.

# Firewall Log

| Firewall Log                                  |                    |  |  |  |
|---|--------------------|--|--|--|
| Event will be shown in the Status - Event Log |                    |  |  |  |
| Filtering Log                                 | 🔿 Enable 💿 Disable |  |  |  |
| Intrusion Log                                 | 🔿 Enable 💿 Disable |  |  |  |
| URL Blocking Log                              | 🔿 Enable 💿 Disable |  |  |  |
| Apply   |                    |  |  |  |

Firewall Log display log information of any unexpected action with your firewall settings.

Check the **Enable** box to activate the logs.

Log information can be seen in the **Status – Event Log** after enabling.

# **VPN (Virtual Private Networks)**

Your router support three main types of VPN (Virtual Private Network), **PPTP**, **IPSec** and **L2TP**, and these are the two major section choices from the menu on the left.

# PPTP

| PPTP           |                 |            |      |        |  |  |
|----------------|-----------------|------------|------|--------|--|--|
| VPN/PPTP for F | Remote Access A | pplication |      |        |  |  |
| Enable         | Disable         | Name       | Туре | Status |  |  |
|                |                 |            |      |        |  |  |
| VPN/PPTP for L | AN-to-LAN Appli | cation     |      |        |  |  |
| Enable         | Disable         | Name       | Туре | Status |  |  |
| Create 🖸       |                 |            |      |        |  |  |
| Apply          |                 |            |      |        |  |  |

There are two types of PPTP VPN supported; **Remote Access** and **LAN-to-LAN** (please refer below for more information.). Click **Create** to configure a new VPN connection.

#### Remote Access PPTP Connection

| PPTP            |              |  |  |  |  |
|-----------------|--------------|--|--|--|--|
| Remote Access C | onnection    |  |  |  |  |
| Connection Name |              |  |  |  |  |
| Туре            | ⊙ Dial out,  | Server IP Address (or Hostname)            |  |  |  |
| Type            | ◯ Dial in,   | Private IP Address Assigned to Dialin User |  |  |  |
| Username        |              |  |  |  |  |
| Password        |              |  |  |  |  |
| Auth, Type      | Chap(Auto) 🔽 |  |  |  |  |
| Data Encryption | Auto 🔽       | Key Length Auto 💌 Mode stateful 💌          |  |  |  |
| Idle Timeout    | 0 minutes    |  |  |  |  |
| Apply           |              |  |  |  |  |

**Connection Name:** This allows you to identify this particular connection, e.g. "Connection to office".

**Type:** Check **Dial Out** if you want your router to operate as a client (connecting to a remote VPN server, e.g. your office server), check **Dial In** operates as a VPN server.

- When configuring your router as a Client, enter the remote Server IP Address (or Hostname) you wish to connection to.
- When configuring your router as a server, enter the Private IP Address Assigned to Dial in User address.

**Username:** If you are a Dial-Out user (client), enter the username provided by your Host. If you are a Dial-In user (server), enter your own username.

**Password:** If you are a Dial-Out user (client), enter the password provided by your Host. If you are a Dial-In user (server), enter your own password.

**PPP** Authentication Type: Default is Auto if you want the router to determine the authentication type to use, or else manually specify CHAP (Challenge Handshake Authentication Protocol) or PAP (Password Authentication Protocol) if you know which type the server is using (when acting as a client), or else the authentication type you want clients connecting to you to use (when acting as a server). When using PAP, the password is sent unencrypted, whilst CHAP encrypts the password before sending, and also allows for challenges at different periods to ensure that the client has not been replaced by an intruder.

**Data Encryption:** Data sent over the VPN connection can be encrypted by an MPPE algorithm. Default is **Auto**, so that this setting is negotiated when establishing a connection, or else you can manually **Enable** or **Disable** encryption.

**Key Length:** The data can be encrypted by MPPE algorithm with 40 bits or 128 bits. Default is **Auto**, it is negotiated when establishing a connection. 128 bit keys provide stronger encryption than 40 bit keys.

**Mode:** You may select **Stateful** or **Stateless** mode. The key will be changed every 256 packets when you select Stateful mode. If you select Stateless mode, the key will be changed in each packet.

**Idle Time**: Auto-disconnect the VPN connection when there is no activity on the connection for a predetermined period of time. 0 means this connection is always on.

Click **Apply** after changing settings.

### LAN to LAN PPTP Connection

| PPTP            |              |  |            |
|-----------------|--------------|--|------------|
| LAN to LAN      |              |  |            |
| Connection Name |              |  |            |
| Tuno            | ⊙ Dial out,  | Server IP Address (or Hostname)            |            |
| Туре            | ◯ Dial in,   | Private IP Address Assigned to Dialin User |            |
| Peer Network IP |              | Netmask                                    |            |
| Username        |              |  |            |
| Password        |              |  |            |
| Auth. Type      | Chap(Auto) 🔽 |  |            |
| Data Encryption | Auto 💌       | Key Length Auto 💌 Mode                     | stateful 💌 |
| Idle Timeout    | 0 minutes    |  |            |
| Apply           |              |  |            |

Connection Name: A user-define description of the connection.

**Type:** Check **Dial Out** if you want your router to operate as a client (connecting to a remote VPN server, e.g. your office server), check **Dial In** operates as a VPN server.

- When configuring your router establish the connection to a remote LAN, enter the remote Server IP Address (or Hostname) you wish to connection to.
- When configuring your router as a server to accept incoming connections, enter the Private IP Address Assigned to Dial in User address.

Peer Network IP: Enter Peer network IP address.

Netmask: Enter the subnet mask of peer network based on the Peer Network IP setting.

**Username:** If you are a Dial-Out user (client), enter the username provided by your Host. If you are a Dial-In user (server), enter your own username.

**Password:** If you are a Dial-Out user (client), enter the password provided by the your Host. If you are a Dial-In user (server), enter your own password.

**PPP** Authentication Type: Default is Auto if you want the router to determine the authentication type to use, or else manually specify CHAP (Challenge Handshake Authentication Protocol) or PAP (Password Authentication Protocol) if you know which type the server is using (when acting as a client), or else the authentication type you want clients connecting to you to use (when acting as a server). When using PAP, the password is sent unencrypted, whilst CHAP encrypts the password before sending, and also allows for challenges at different periods to ensure that the client has not been replaced by an intruder.

**Data Encryption:** Data sent over the VPN connection can be encrypted by an MPPE algorithm. Default is **Auto**, so that this setting is negotiated when establishing a connection, or else you can manually **Enable** or **Disable** encryption.

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**Key Length:** The data can be encrypted by MPPE algorithm with 40 bits or 128 bits. Default is **Auto**, it is negotiated when establishing a connection. 128 bit keys provide stronger encryption than 40 bit keys.

**Mode:** You may select **Stateful** or **Stateless** mode. The key will be changed every 256 packets when you select Stateful mode. If you select Stateless mode, the key will be changed in each packet.

**Idle Time**: Auto-disconnect the VPN connection when there is no activity on the connection for a predetermined period of time. 0 means this connection is always on.

Click **Apply** after changing settings.

# IPSec

| IPSec       |          |      |              |               |                |                |  |  |
|-------------|----------|------|--------------|---------------|----------------|----------------|--|--|
| VPN Tunnels |          |      |              |               |                |                |  |  |
| Enable      | Disable  | Name | Local Subnet | Remote Subnet | Remote Gateway | IPSec Proposal |  |  |
| Create (    | Create 🕑 |      |              |               |                |                |  |  |
| Apply       | )        |      |              |               |                |                |  |  |

Click **Create** to configure a new IPSec VPN connection.

#### ٢

#### Configure a new VPN Connection

| IPSec                   |                  |            |         |
|-------------------------|------------------|------------|---------|
| Create                  |                  |            |         |
| Connection Name         |                  |            |         |
| Local                   |                  |            |         |
|                         | ⊙ Single Address | IP Address |         |
| NetWork                 | ◯ Subnet         | IP Address | Netmask |
|                         | ○ IP Range       | IP Address | End IP  |
| Remote                  |                  |            |         |
| Secure Gateway Addres   | s(or Hostname)   |            |         |
|                         | ⊙ Single Address | IP Address |         |
| NetWork                 | ◯ Subnet         | IP Address | Netmask |
|                         | ○ IP Range       | IP Address | End IP  |
| Proposal                |                  |            |         |
| 0.500                   | Authentication   | None 💌     |         |
| ⊙ESP                    | Encryption       | NULL 💌     |         |
| ○ AH                    | Authentication   | MD5 💌      |         |
| Perfect Forward Secrecy | None 🔽           |            |         |
| Pre-shared Key          |                  |            |         |
| Apply                   |                  |            |         |

Connection Name: A user-defined name for the connection (e.g. "connection to office").

#### Local:

Local Network: Set the IP address, subnet or address range of the local network.

• Single Address: The IP address of the local host.

● **Subnet:** The subnet of the local network. For example, IP: 192.168.1.0 with netmask 255.255.255.0 specifies one class C subnet starting from 192.168.1.1 (i.e. 192.168.1.1 through to 192.168.1.254).

● IP Range: The IP address range of the local network. For example, IP: 192.168.1.1, end IP: 192.168.1.10

#### Remote:

**Secure Gateway Address (or hostname):** The IP address or hostname of the remote VPN device that is connected and establishes a VPN tunnel.

**Network:** Set the IP address, subnet or address range of the remote network.

#### Proposal:

**Proposal:** Select the IPSec security method. There are two methods of checking the authentication information, AH (authentication header) and ESP (Encapsulating Security Payload). Use ESP for greater security so that data will be encrypted and authenticated. Using AH data will be authenticated but not encrypted.

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**Authentication:** Authentication establishes the integrity of the datagram and ensures it is not tampered with in transmit. There are three options, Message Digest 5 (**MD5**), Secure Hash Algorithm (**SHA-1**) or **NONE**. SHA-1 is more resistant to brute-force attacks than MD5, however it is slower.

- **MD5:** A one-way hashing algorithm that produces a 128-bit hash.
- **SHA-1:** A one-way hashing algorithm that produces a 160-bit hash.

**Encryption:** Select the encryption method from the pull-down menu. There are four options, **DES**, **3DES**, **AES** and **NONE**. NONE means it is a tunnel only with no encryption. 3DES and AES are more powerful but increase latency.

- **DES:** Stands for Data Encryption Standard, it uses 56 bits as an encryption method.
- **3DES:** Stands for Triple Data Encryption Standard, it uses 168 (56\*3) bits as an encryption method.
- **AES:** Stands for Advanced Encryption Standards, it uses 128 bits as an encryption method.

**Perfect Forward Secrecy:** Choose whether to enable PFS using Diffie-Hellman publickey cryptography to change encryption keys during the second phase of VPN negotiation. This function will provide better security, but extends the VPN negotiation time. Diffie-Hellman is a public-key cryptography protocol that allows two parties to establish a shared secret over an unsecured communication channel (i.e. over the Internet). There are three modes, MODP 768-bit, MODP 1024-bit and MODP 1536-bit. MODP stands for Modular Exponentiation Groups.

**Pre-shared Key:** This is for the Internet Key Exchange (IKE) protocol, a string from 4 to 128 characters. Both sides should use the same key. IKE is used to establish a shared security policy and authenticated keys for services (such as IPSec) that require a key. Before any IPSec traffic can be passed, each router must be able to verify the identity of its peer. This can be done by manually entering the pre-shared key into both sides (router or hosts).

Select the **Save** button to save the setting.

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# Advanced Option

Click Advanced Option to change the following settings:

| IPSec               |           |
|---------------------|-----------|
| IPSec Configuration |           |
| IKE Mode            | Main 👻    |
| Local ID            |           |
| Туре                | Default 💌 |
| Content             |           |
| Remote ID           |           |
| Туре                | Default 💌 |
| ldentifier          |           |
| SA Lifetime         |           |
| Phase 1(IKE)        | 240       |
| Phase 2(IPSec)      | 60        |
| Apply Reset         |           |

**IKE Mode:** Select IKE mode to Main mode or Aggressive mode.

#### Local ID:

- Type: Specify local ID type.
- Content: Input ID's information, like domain name <u>www.ipsectest.com</u>.

#### Remote ID:

- Type: Specify Remote ID type.
- Identifier: Input remote ID's information, like domain name <u>www.ipsectest.com</u>.

**SA Lifetime:** Specify the number of minutes that a Security Association (SA) will stay active before new encryption and authentication key will be exchanged. There are two kinds of SAs, IKE and IPSec. IKE negotiates and establishes SA on behalf of IPSec, an IKE SA is used by IKE.

**Phase 1 (IKE):** To issue an initial connection request for a new VPN tunnel. The range can be from 5 to 15,000 minutes, and the default is 240 minutes.

**Phase 2 (IPSec):** To negotiate and establish secure authentication. The range can be from 5 to 15,000 minutes, and the default is 60 minutes.

A short SA time increases security by forcing the two parties to update the keys. However, every time the VPN tunnel re-negotiates, access through the tunnel will be temporarily disconnected.

Select the **Apply** button to update the settings.

# L2TP

| L2TP            |                  |      |      |        |  |  |  |
|-----------------|------------------|------|------|--------|--|--|--|
| L2TP for Remot  | e Access Applica | tion |      |        |  |  |  |
| Enable          | Disable          | Name | Туре | Status |  |  |  |
|                 |                  |      |      |        |  |  |  |
| L2TP for LAN-to | -LAN Application |      |      |        |  |  |  |
| Enable          | Disable          | Name | Туре | Status |  |  |  |
| Create D        |                  |      |      |        |  |  |  |
| Apply           |                  |      |      |        |  |  |  |

There are two types of L2TP VPN supported, **Remote Access** and **LAN-to-LAN** (please refer below for more information.). Click **Create** to configure a new VPN connection.

## Remote Access L2TP Connection

| L2TP                    |                          |  |  |  |  |  |  |
|-------------------------|--------------------------|--|--|--|--|--|--|
| Remote Access Connecti  | Remote Access Connection |  |  |  |  |  |  |
| Connection Name         |                          |  |  |  |  |  |  |
| Туре                    | ⊙ Dial out,              | Server IP Address (or Hostname)            |  |  |  |  |  |
| The                     | ◯ Dialin,                | Private IP Address Assigned to Dialin User |  |  |  |  |  |
| Username                |                          |  |  |  |  |  |  |
| Password                |                          |  |  |  |  |  |  |
| Auth. Type              | Chap(Auto) 🔽             |  |  |  |  |  |  |
| Idle Timeout            | 0 minutes                |  |  |  |  |  |  |
| IPSec                   | 🗌 Enable                 |  |  |  |  |  |  |
| Authentication          | None 🔽                   |  |  |  |  |  |  |
| Encryption              | NULL 🔽                   |  |  |  |  |  |  |
| Perfect Forward Secrecy | None                     |  |  |  |  |  |  |
| Pre-shared Key          |                          |  |  |  |  |  |  |
| Apply                   |                          |  |  |  |  |  |  |

**Connection Name:** This allows you to identify this particular connection, e.g. "Connection to office".

**Type:** Check **Dial Out** if you want your router to operate as a client (connecting to a remote VPN server, e.g. your office server), check **Dial In** operates as a VPN server.

- When configuring your router as a Client, enter the remote Server IP Address (or Hostname) you wish to connection to.
- When configuring your router as a server, enter the Private IP Address Assigned to Dial in User address.

**Username:** If you are a Dial-Out user (client), enter the username provided by your Host. If you are a Dial-In user (server), enter your own username.

**Password:** If you are a Dial-Out user (client), enter the password provided by your Host. If you are a Dial-In user (server), enter your own password.

**PPP** Authentication Type: Default is Auto if you want the router to determine the authentication type to use, or else manually specify CHAP (Challenge Handshake Authentication Protocol) or PAP (Password Authentication Protocol) if you know which type the server is using (when acting as a client), or else the authentication type you want clients connecting to you to use (when acting as a server). When using PAP, the password is sent unencrypted, whilst CHAP encrypts the password before sending, and also allows for challenges at different periods to ensure that the client has not been replaced by an intruder.

**Idle Time**: Auto-disconnect the VPN connection when there is no activity on the connection for a predetermined period of time. 0 means this connection is always on.

Click **Apply** after changing settings.

**IPSec:** Enable for enhancing your LT2P VPN security.

**Authentication:** Authentication establishes the integrity of the datagram and ensures it is not tampered with in transmit. There are three options, Message Digest 5 (**MD5**), Secure Hash Algorithm (**SHA-1**) or **NONE**. SHA-1 is more resistant to brute-force attacks than MD5, however it is slower.

- **MD5:** A one-way hashing algorithm that produces a 128-bit hash.
- **SHA-1:** A one-way hashing algorithm that produces a 160-bit hash.

**Encryption:** Select the encryption method from the pull-down menu. There are four options, **DES**, **3DES**, **AES** and **NONE**. NONE means it is a tunnel only with no encryption. 3DES and AES are more powerful but increase latency.

- **DES:** Stands for Data Encryption Standard, it uses 56 bits as an encryption method.
- **3DES:** Stands for Triple Data Encryption Standard, it uses 168 (56\*3) bits as an encryption method.
- **AES:** Stands for Advanced Encryption Standards, it uses 128 bits as an encryption method.

**Perfect Forward Secrecy:** Choose whether to enable PFS using Diffie-Hellman publickey cryptography to change encryption keys during the second phase of VPN negotiation. This function will provide better security, but extends the VPN negotiation time. Diffie-Hellman is a public-key cryptography protocol that allows two parties to establish a shared secret over an unsecured communication channel (i.e. over the Internet). There are three modes, MODP 768-bit, MODP 1024-bit and MODP 1536-bit. MODP stands for Modular Exponentiation Groups.

**Pre-shared Key:** This is for the Internet Key Exchange (IKE) protocol, a string from 4 to 128 characters. Both sides should use the same key. IKE is used to establish a shared security policy and authenticated keys for services (such as IPSec) that require a key. Before any IPSec traffic can be passed, each router must be able to verify the identity of its peer. This can be done by manually entering the pre-shared key into both sides (router or hosts).

### LAN to LAN L2TP Connection

| L2TP                    |              |  |  |
|-------------------------|--------------|--|--|
| LAN to LAN              |              |  |  |
| Connection Name         |              |  |  |
| Tuno                    | 💿 Dial out,  | Server IP Address (or Hostname)            |  |
| Туре                    | ◯ Dial in,   | Private IP Address Assigned to Dialin User |  |
| Peer Network IP         |              | Netmask                                    |  |
| Username                |              |  |  |
| Password                |              |  |  |
| Auth, Type              | Chap(Auto) 🔽 |  |  |
| Idle Timeout            | 0 minutes    |  |  |
| IPSec                   | 🗌 Enable     |  |  |
| Authentication          | None 💌       |  |  |
| Encryption              | NULL 💌       |  |  |
| Perfect Forward Secrecy | None         | ×  |  |
| Pre-shared Key          |              |  |  |
| Apply                   |              |  |  |

**Connection Name:** A user-define description of the connection.

**Type:** Check **Dial Out** if you want your router to operate as a client (connecting to a remote VPN server, e.g. your office server), check **Dial In** operates as a VPN server.

- When configuring your router establish the connection to a remote LAN, enter the remote Server IP Address (or Hostname) you wish to connection to.
- When configuring your router as a server to accept incoming connections, enter the Private IP Address Assigned to Dial in User address.

Peer Network IP: Enter Peer network IP address.

Netmask: Enter the subnet mask of peer network based on the Peer Network IP setting.

**Username:** If you are a Dial-Out user (client), enter the username provided by your Host. If you are a Dial-In user (server), enter your own username.

**Password:** If you are a Dial-Out user (client), enter the password provided by the your Host. If you are a Dial-In user (server), enter your own password.

**PPP** Authentication Type: Default is Auto if you want the router to determine the authentication type to use, or else manually specify CHAP (Challenge Handshake Authentication Protocol) or PAP (Password Authentication Protocol) if you know which type the server is using (when acting as a client), or else the authentication type you want clients connecting to you to use (when acting as a server). When using PAP, the password is sent unencrypted, whilst CHAP encrypts the password before sending, and also allows for challenges at different periods to ensure that the client has not been replaced by an intruder.

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**Idle Time**: Auto-disconnect the VPN connection when there is no activity on the connection for a predetermined period of time. 0 means this connection is always on. Click **Apply** after changing settings.

**IPSec:** Enable for enhancing your LT2P VPN security.

Authentication: Authentication establishes the integrity of the datagram and ensures it is not tampered with in transmit. There are three options, Message Digest 5 (MD5), Secure Hash Algorithm (SHA-1) or NONE. SHA-1 is more resistant to brute-force attacks than MD5, however it is slower.

- **MD5:** A one-way hashing algorithm that produces a 128-bit hash.
- **SHA-1:** A one-way hashing algorithm that produces a 160-bit hash.

**Encryption:** Select the encryption method from the pull-down menu. There are four options, **DES**, **3DES**, **AES** and **NONE**. NONE means it is a tunnel only with no encryption. 3DES and AES are more powerful but increase latency.

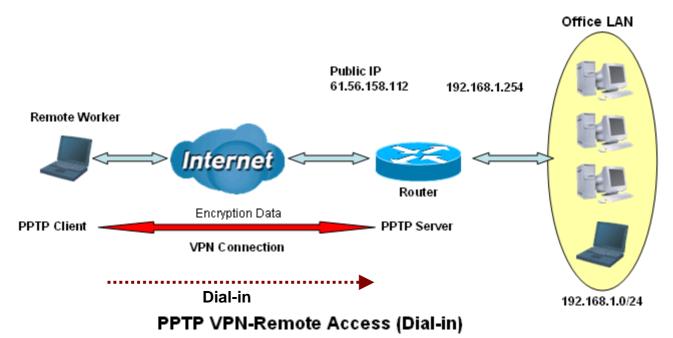
- **DES:** Stands for Data Encryption Standard, it uses 56 bits as an encryption method.
- **3DES:** Stands for Triple Data Encryption Standard, it uses 168 (56\*3) bits as an encryption method.
- **AES:** Stands for Advanced Encryption Standards, it uses 128 bits as an encryption method.

**Perfect Forward Secrecy:** Choose whether to enable PFS using Diffie-Hellman publickey cryptography to change encryption keys during the second phase of VPN negotiation. This function will provide better security, but extends the VPN negotiation time. Diffie-Hellman is a public-key cryptography protocol that allows two parties to establish a shared secret over an unsecured communication channel (i.e. over the Internet). There are three modes, MODP 768-bit, MODP 1024-bit and MODP 1536-bit. MODP stands for Modular Exponentiation Groups.

**Pre-shared Key:** This is for the Internet Key Exchange (IKE) protocol, a string from 4 to 128 characters. Both sides should use the same key. IKE is used to establish a shared security policy and authenticated keys for services (such as IPSec) that require a key. Before any IPSec traffic can be passed, each router must be able to verify the identity of its peer. This can be done by manually entering the pre-shared key into both sides (router or hosts).

#### Example: Configuring a Remote Access PPTP VPN Dial-in Connection

A remote worker establishes a PPTP VPN connection with the head office using Microsoft's VPN Adapter (included with Windows 2000/ME, etc.). The router is installed in the head office, connected to a couple of PCs and Servers.



### Configuring PPTP VPN in the Office

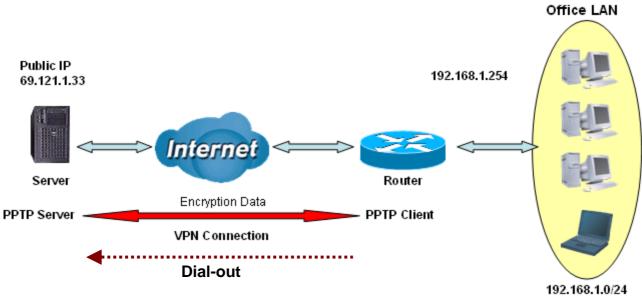
The input IP address 192.168.1.200 will be assigned to the remote worker. Please make sure this IP is not used in the Office LAN.

| PPTP            |   |  |  |  |  |  |
|-----------------|---|--|--|--|--|--|
| Remote Access C | Remote Access Connection  |  |  |  |  |  |
| Connection Name | VPN_PPTP 1  |  |  |  |  |  |
| Tuno            | O Dial out, Server IP Address (or Hostname)                               |  |  |  |  |  |
| Туре            | Dial in,     Private IP Address Assigned to Dialin User 192.168.1.200 (2) |  |  |  |  |  |
| Username        | username  |  |  |  |  |  |
| Password        |   |  |  |  |  |  |
| Auth. Type      | Chap(Auto) 💌  |  |  |  |  |  |
| Data Encryption | Auto 💌 Key Length Auto 💌 Mode stateful 💌 4                                |  |  |  |  |  |
| Idle Timeout    | 0 minutes 5   |  |  |  |  |  |
| Apply           |   |  |  |  |  |  |

| Item | Fui   | nction        | Description  |
|------|---|---------------|--|
| 1    | Connection Name                                   | VPN_PPTP      | Given a name of PPTP connection  |
|      | Dial in   |               | Check Dial in  |
| 2    | Private IP<br>Address Assigned<br>to Dialing User | 192.168.1.200 | An assigned IP address for the remote worker   |
| 3    | Username  | username      | Input username & password to authenticate  |
|      | Password  | 123456        | remote worker  |
|      | Auth.Type   | Chap(Auto)    |  |
|      | Data Encryption                                   | Auto          | Keep as default value in most of the cases,  |
| 4    | Key Length  | Auto          | PPTP server & client will determine the value  |
|      | Mode  | stateful      | automatically. Refer to manual for details if you want to change the setting.  |
| 5    | Idle Time   | 0             | The connection will be disconnected when there is no traffic in a predefined period of time. Idle time <b>0</b> means the connection is always-on. |

### Example: Configuring a Remote Access PPTP VPN Dial-out Connection

A company's office establishes a PPTP VPN connection with a file server located at a separate location. The router is installed in the office, connected to a couple of PCs and Servers.



**PPTP VPN-Remote Access (Dial-out)** 

### Configuring the PPTP VPN in the Office

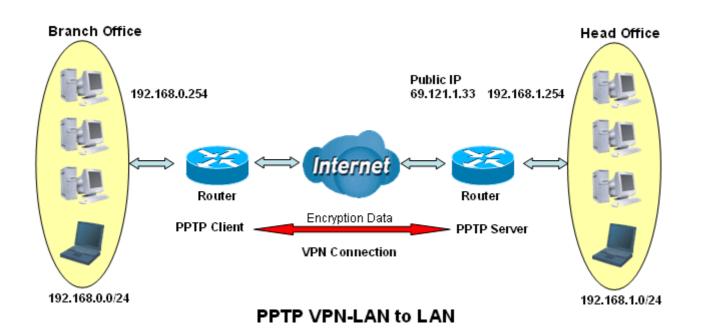
You can either input the IP address (69.1.121.33 in this case) or hostname to reach the server.

| PPTP                     |              |  |               |  |  |  |
|--------------------------|--------------|--|---------------|--|--|--|
| Remote Access Connection |              |  |               |  |  |  |
| Connection Name          | VPN_PPTP     | 1  |               |  |  |  |
| Tuna                     | ⊙ Dial out,  | Server IP Address (or Hostname)            | 69.121.1.33 2 |  |  |  |
| Туре                     | ◯ Dialin,    | Private IP Address Assigned to Dialin User |               |  |  |  |
| Username                 | username     |  |               |  |  |  |
| Password                 | •••••        | 3  |               |  |  |  |
| Auth. Type               | Chap(Auto) 🔽 |  |               |  |  |  |
| Data Encryption          | Auto 🔽       | Key Length Auto 💌 Mode                     | stateful 🔽 👍  |  |  |  |
| Idle Timeout             | 0 minutes 💽  | 5  |               |  |  |  |
| Apply                    |              |  |               |  |  |  |

| Item | F                                  | unction     | Description  |
|------|------------------------------------|-------------|--|
| 1    | Connection Name                    | VPN_PPTP    | Given name of PPTP connection  |
|      | Dial out                           |             | Check Dial out   |
| 2    | Server IP Address<br>(or Hostname) | 69.121.1.33 | An Dialed server IP  |
| 3    | Username                           | username    | A given username & password  |
|      | Password                           | 123456      | A given username & password  |
|      | Auth.Type                          | Chap(Auto)  |  |
|      | Data Encryption                    | Auto        | Keep as default value in most of the cases,  |
| 4    | Key Length                         | Auto        | PPTP server & client will determine the value  |
|      | Mode                               | stateful    | automatically. Refer to manual for details if you want to change the setting.  |
| 5    | Idle Time                          | 0           | The connection will be disconnected when there Is no traffic in a predefined period of time. Idle time <b>0</b> means the connection is always-on. |

### Example: Configuring a LAN-to-LAN PPTP VPN Connection

The branch office establishes a PPTP VPN tunnel with head office to connect two private networks over the Internet.. The routers are installed in the head office and branch office accordingly.





### **Configuring PPTP VPN in the Head Office**

The IP address 192.168.1.201 will be assigned to the router located in the branch office. Please make sure this IP is not used in the head office LAN.

| PPTP            |              |  |                 |
|-----------------|--------------|--|-----------------|
| LAN to LAN      |              |  |                 |
| Connection Name | HeadOffice 1 |  |                 |
| Tuna            | ◯ Dial out,  | Server IP Address (or Hostname)            |                 |
| Туре            | ⊙ Dial in,   | Private IP Address Assigned to Dialin User | 192.168.1.200 2 |
| Peer Network IP | 192.168.0.0  | Netmask                                    | 255.255.255.0 3 |
| Username        | username     | 7  | Ú               |
| Password        | •••••        |  |                 |
| Auth. Type      | Chap(Auto) 🔽 |  |                 |
| Data Encryption | Auto 🔽       | Key Length Auto 💌 Mode                     | stateful 💌 🚺 5  |
| Idle Timeout    | 0 minutes 6  |  | Ų               |
| Apply           |              |  |                 |

| Item | Funct   | ion           | Description  |
|------|---|---------------|--|
| 1    | Connection Name                                   | HeadOffice    | Given a name of PPTP connection  |
|      | Dial in   |               | Check Dial in  |
| 2    | Private IP<br>Address Assigned<br>to Dialing User | 192.168.1.200 | IP address assigned to branch office network   |
| 3    | Peer Network IP                                   | 192.168.0.0   | Branch office network  |
|      | Netmask   | 255.255.255.0 |  |
| 4    | Username  | username      | Input username & password to authenticate branch   |
| -    | Password  | 123456        | office network   |
|      | Auth.Type   | Chap(Auto)    | Keep as default value in most of the cases, PPTP   |
| 5    | Data Encryption                                   | Auto          | server & client will determine the value automatically.  |
|      | Key Length  | Auto          | Refer to manual for details if you want to change the  |
|      | Mode  | stateful      | setting.   |
| 6    | Idle Time   | 0             | The connection will be disconnected when there Is no traffic in a predefined period of time. Idle time <b>0</b> means the connection is always-on. |

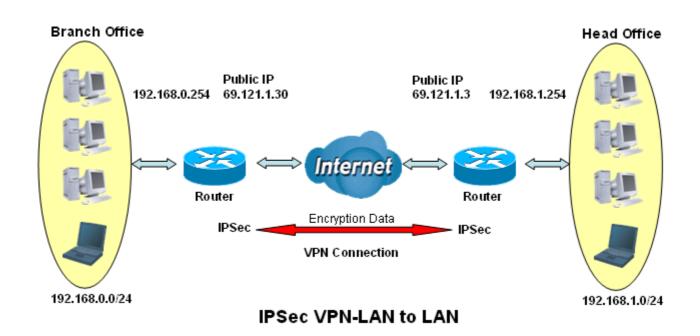
#### **Configuring PPTP VPN in the Branch Office**

The IP address 69.1.121.30 is the **Public IP** address of the router located in head office. If you registered the DDNS (please refer to the **DDNS** section of this manual), you can also use the domain name instead of the IP address to reach the router.

| PPTP            |              |  |                 |
|-----------------|--------------|--|-----------------|
| LAN to LAN      |              |  |                 |
| Connection Name | BranchOffice | 1  |                 |
| Tuno            | ⊙ Dial out,  | Server IP Address (or Hostname)            | 69.121.1.33     |
| Туре            | ◯ Dial in,   | Private IP Address Assigned to Dialin User |                 |
| Peer Network IP | 192.168.1.0  | Netmask                                    | 255.255.255.0 3 |
| Username        | username     |  | Ų               |
| Password        | •••••        | 4  |                 |
| Auth. Type      | Chap(Auto) 🔽 |  |                 |
| Data Encryption | Auto 💌       | Key Length Auto 💌 Mode                     | stateful 🔽 🚺 5  |
| Idle Timeout    | 0 minutes (  | 6  | C               |
| Apply           |              | -  |                 |

| Item     | Funct                              | ion           | Description  |
|----------|------------------------------------|---------------|--|
| 1        | Connection Name                    | BranchOffice  | Given a name of PPTP connection  |
|          | Dial out                           |               | Check Dial out   |
| 2        | Server IP Address<br>(or Hostname) | 69.121.1.33   | IP address of the head office router (in WAN side)   |
| 3        | Peer Network IP                    | 192.168.1.0   | Head office network  |
| <b>Š</b> | Netmask                            | 255.255.255.0 |  |
| 4        | Username                           | username      | Input username & password to authenticate branch   |
|          | Password                           | 123456        | office network   |
|          | Auth.Type                          | Chap(Auto)    | Keep as default value in most of the cases, PPTP   |
| 5        | Data Encryption                    | Auto          | server & client will determine the value automatically.  |
|          | Key Length                         | Auto          | Refer to manual for details if you want to change the  |
|          | Mode                               | stateful      | setting.   |
| 6        | Idle Time                          | 0             | The connection will be disconnected when there Is no traffic in a predefined period of time. Idle time <b>0</b> means the connection is always-on. |

## Example: Configuring a IPSec LAN-to-LAN VPN Connection



#### Table 3: Network Configuration and Security Plan

|                     | Branch Office    | Head Office      |
|---------------------|------------------|------------------|
| Local Network ID    | 192.168.0.0/24   | 192.168.1.0/24   |
| Local Router IP     | 69.1.121.30      | 69.1.121.3       |
| Remote Network ID   | 192.168.1.0/24   | 192.168.0.0/24   |
| Remote Router IP    | 69.1.121.3       | 69.1.121.30      |
| IKE Pre-shared Key  | 12345678         | 12345678         |
| VPN Connection Type | Tunnel mode      | Tunnel mode      |
| Security Algorithm  | ESP:MD5 with AES | ESP:MD5 with AES |



Both office LAN networks **MUST in different subnet** with LAN to LAN application.

Functions of **Pre-shared Key, VPN Connection Type and Security Algorithm MUST BE** identically set up on both sides.

## Configuring IPSec VPN in the Head Office

| IPSec                   |                  |             |             |         |                 |
|-------------------------|------------------|-------------|-------------|---------|-----------------|
| Edit                    |                  | _           |             |         |                 |
| Connection Name         | IPSec_HeadOffice | 1)          |             |         |                 |
| Local                   |                  |             |             |         |                 |
|                         | ◯ Single Address | IP Address  |             |         |                 |
| NetWork                 | ⊙ Subnet         | IP Address  | 192.168.1.0 | Netmask | 255.255.255.0 2 |
|                         | ◯ IP Range       | IP Address  |             | End IP  |                 |
| Remote                  |                  |             |             |         |                 |
| Secure Gateway Address  | s(or Hostname)   | 61.121.1.30 | 3           |         |                 |
|                         | ◯ Single Address | IP Address  |             |         |                 |
| NetWork                 | ⊙ Subnet         | IP Address  | 192.168.0.0 | Netmask | 255.255.255.0 4 |
|                         | ◯ IP Range       | IP Address  |             | End IP  |                 |
| Proposal                |                  | ••••••      |             |         |                 |
| • • ESP                 | Authentication   | MD5 💌       | •••         |         |                 |
| . OCOP                  | Encryption       | 3DES 🔽      |             |         |                 |
| O AH                    | Authentication   | MD5 💌       |             |         |                 |
| Perfect Forward Secrecy | None 🔽           |             |             |         |                 |
| Pre-shared Key          | 12345678         |             | •*          |         |                 |
| Apply Advanced Optio    | ns 🖸             | ••••        |             |         |                 |

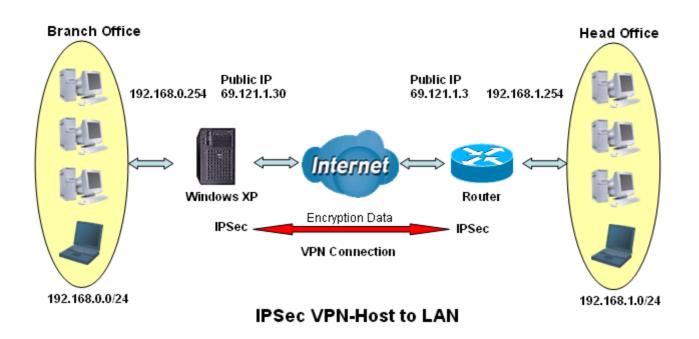
| Item | Function                                |                  | Description  |
|------|---|------------------|--|
| 1    | Connection Name                         | IPSec_HeadOffice | Given a name of IPSec connection                   |
|      | Subnet                                  |                  | Check Subnet radio button                          |
| 2    | IP Address                              | 192.168.1.0      | Head office network                                |
|      | Netmask                                 | 255.255.255.0    |  |
| 3    | Secure Gateway Address<br>(or Hostname) | 69.121.1.30      | IP address of the head office router (in WAN side) |
|      | Subnet                                  | l                | Check Subnet radio button                          |
| 4    | IP Address                              | 192.168.0.0      | Branch office network                              |
|      | Netmask                                 | 255.255.255.0    | Branch onice network                               |
|      | ESP                                     |                  | Check ESP radio button                             |
|      | Authentication                          | MD5              |  |
|      | Encryption                              | 3DES             |  |
| 5    | Prefer Forward Security                 | None             |  |
|      | Pre-shared Key                          | 12345678         | Security plan                                      |
|      | Encryption                              |                  |  |
|      | Prefer Forward Security                 |                  |  |
|      | Pre-shared Key                          |                  |  |

Configuring IPSec VPN in the Branch Office

| IPSec                   |                            |            |             |         |               |     |
|-------------------------|----------------------------|------------|-------------|---------|---------------|-----|
| Edit                    |                            | _          |             |         |               |     |
| Connection Name         | IPSec_BranchOffice         | 1)         |             |         |               |     |
| Local                   |                            |            |             |         |               |     |
|                         | ◯ Single Address           | IP Address |             |         |               |     |
| NetWork                 | <ul> <li>Subnet</li> </ul> | IP Address | 192.168.0.0 | Netmask | 255.255.255.0 | (2  |
|                         | ○IP Range                  | IP Address |             | End IP  |               |     |
| Remote                  |                            |            | $\frown$    |         |               |     |
| Secure Gateway Addres   | s(or Hostname)             | 61.121.1.3 | 3           |         |               |     |
|                         | ◯ Single Address           | IP Address |             |         |               |     |
| NetWork                 | <ul> <li>Subnet</li> </ul> | IP Address | 192.168.1.0 | Netmask | 255.255.255.0 | (4) |
|                         | ○IP Range                  | IP Address |             | End IP  |               |     |
| Proposal                | •••••••                    |            |             |         |               |     |
| • ESP                   | Authentication             | MD5 🔽      | •••••       |         |               |     |
| . OLSP                  | Encryption                 | 3DES 💌     | 5           |         |               |     |
| O AH                    | Authentication             | MD5 🔽      |             |         |               |     |
| Perfect Forward Secrecy | None 💌                     |            |             |         |               |     |
| Pre-shared Key          | 12345678                   |            | ····        |         |               |     |
| Apply Advanced Optic    | ons <b>O</b>               | ••••       |             |         |               |     |

| Item | Function                                |                        | Description  |
|------|---|------------------------|--|
| 1    | Connection Name                         | IPSec_Branch<br>Office | Given a name of IPSec connection                   |
|      | Subnet                                  |                        | Check Subnet radio button                          |
| 2    | IP Address                              | 192.168.0.0            | Branch office network                              |
|      | Netmask                                 | 255.255.255.0          |  |
| 3    | Secure Gateway Address<br>(or Hostname) | 69.121.1.3             | IP address of the head office router (in WAN side) |
|      | Subnet                                  |                        | Check Subnet radio button                          |
| 4    | IP Address                              | 192.168.1.0            | Head office network                                |
|      | Netmask                                 | 255.255.255.0          |  |
|      | ESP                                     |                        | Check ESP radio button                             |
|      | Authentication                          | MD5                    |  |
| 5    | Encryption                              | 3DES                   | Security plan                                      |
|      | Prefer Forward Security                 | None                   |  |
|      | Pre-shared Key                          | 12345678               |  |

## Example: Configuring a IPSec Host-to-LAN VPN Connection



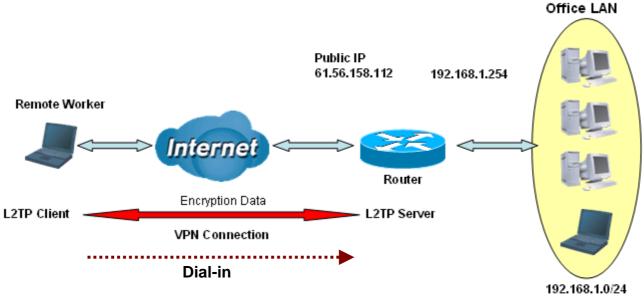
## Configuring IPSec VPN in the Office

| IPSec                   |                                    |             |               |          |               |        |
|-------------------------|------------------------------------|-------------|---------------|----------|---------------|--------|
| Edit                    |                                    |             |               |          |               |        |
| Connection Name         | IPSec                              | 1)          |               |          |               |        |
| Local                   |                                    | <u> </u>    |               |          |               |        |
|                         | ◯ Single Address                   | IP Address  |               |          |               | $\sim$ |
| NetWork                 | <ul> <li>Subnet</li> </ul>         | IP Address  | 192.168.1.0   | Netmask  | 255.255.255.0 | 2      |
|                         | ◯IP Range                          | IP Address  |               | End IP   |               |        |
| Remote                  |                                    |             | $\frown$      |          |               |        |
| Secure Gateway Addres   | s(or Hostname)                     | 69.121.1.30 | 3             | $\frown$ |               |        |
|                         | <ul> <li>Single Address</li> </ul> | IP Address  | 69.121.1.30   | 4        |               |        |
| NetWork                 | ◯ Subnet                           | IP Address  |               | Netmask  |               |        |
|                         | ◯ IP Range                         | IP Address  |               | End IP   |               |        |
| Proposal                |                                    | *****       |               |          |               |        |
|                         | Authentication                     | MD5 💌       | *****         |          |               |        |
| ⊙ESP                    | Encryption                         | 3DES 🔽      | $\frac{1}{5}$ |          |               |        |
| O AH                    | Authentication                     | MD5 🔽       |               |          |               |        |
| Perfect Forward Secrecy | None 💌                             |             |               |          |               |        |
| Pre-shared Key          | 12345678                           |             |               |          |               |        |
| Apply Advanced Optic    | ons∙⊃                              |             |               |          |               |        |

| Item | Function                                |               | Description  |
|------|---|---------------|--|
| 1    | Connection Name                         | IPSec         | Given a name of IPSec connection                   |
|      | Subnet                                  |               | Check Subnet radio button                          |
| 2    | IP Address                              | 192.168.1.0   | Head office network                                |
|      | Netmask                                 | 255.255.255.0 |  |
| 3    | Secure Gateway Address<br>(or Hostname) | 69.121.1.30   | IP address of the head office router (in WAN side) |
| 4    | Single Address                          |               | Check Single Address radio button                  |
|      | IP Address                              | 69.121.1.30   | Remote worker's IP address                         |
|      | ESP                                     |               | Check ESP radio button                             |
|      | Authentication                          | MD5           |  |
| 5    | Encryption                              | 3DES          | Security plan                                      |
|      | Prefer Forward Security                 | None          |  |
|      | Pre-shared Key                          | 12345678      |  |

#### Example: Configuring a Remote Access L2TP VPN Dial-in Connection

A remote worker establishes a L2TP VPN connection with the head office using Microsoft's VPN Adapter (included with Windows XP/2000/ME, etc.). The router is installed in the head office, connected to a couple of PCs and Servers.



L2TP VPN-Remote Access (Dial-in)

### Configuring L2TP VPN in the Office

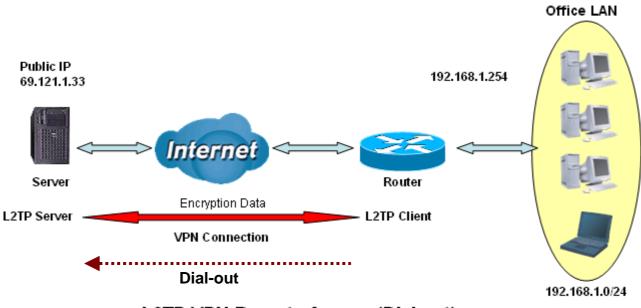
The input IP address 192.168.1.200 will be assigned to the remote worker. Please make sure this IP is not used in the Office LAN.

| Remote Access Connection | in  |
|--------------------------|---|
| Connection Name          | VPN_L2TP 1  |
| Туре                     | O Dial out, Server IP Address (or Hostname)                                 |
| The                      | O Dial in,     Private IP Address Assigned to Dialin User     192.168.1.200 |
| Username                 | username  |
| Password                 |   |
| Auth. Type               | Chap(Auto) 👻 👍  |
| Idle Timeout             | 0 minutes 5   |
| IPSec                    | Enable  |
| Authentication           | MD5 💌   |
| Encryption               | 3DES V  |
| Perfect Forward Secrecy  | None 💌 🦯  |
| Pre-shared Key           | 12345678  |

| Item | Fui   | nction        | Description  |
|------|---|---------------|--|
| 1    | Connection Name                                   | VPN_L2TP      | Given a name of L2TP connection  |
|      | Dial in   |               | Check Dial in  |
| 2    | Private IP<br>Address Assigned<br>to Dialing User | 192.168.1.200 | An assigned IP address for the remote worker   |
| 3    | Username  | username      | Input username & password to authenticate  |
| 3    | Password  | 123456        | remote worker  |
| 4    | Auth.Type   | Chap(Auto)    | Keep as default value in most of the cases.  |
| 5    | Idle Timeout                                      | 0             | The connection will be disconnected when there<br>Is no traffic in a predefined period of time. Idle<br>time <b>0</b> means the connection is always-on. |
|      | IPSec   |               | Enable for enhancing your L2TP VPN security.   |
|      | Authentication                                    | MD5           |  |
| 6    | Encryption  | 3DES          |  |
|      | Perfect Forward<br>Secrecy                        | None          | Both sites should use the same value.  |
|      | Pre-shared Key                                    | 12345678      |  |

#### Example: Configuring a Remote Access L2TP VPN Dial-out Connection

A company's office establishes a L2TP VPN connection with a file server located at a separate location. The router is installed in the office, connected to a couple of PCs and Servers.



L2TP VPN-Remote Access (Dial-out)

## Configuring the L2TP VPN in the Office

| Remote Access Connection               | n   |
|--|---|
| Connection Name                        | VPN_L2TP (1)  |
| Type                                   | O Dial out, Server IP Address (or Hostname) 69.121.1.33 |
| Туре                                   | O Dial in, Private IP Address Assigned to Dialin User   |
| Username                               | username 3  |
| Password                               | •••••   |
| Auth. Type                             | Chap(Auto) V 4  |
| Idle Timeout                           | 0 minutes 5   |
| IPSec                                  | ✓ Enable  |
| Authentication                         | MD5 V   |
| Encryption                             | 3DES 💽  |
| Perfect Forward Secrecy                | None 💌 🦯  |
| Periect Forward Secrecy Pre-shared Key | 12345678  |

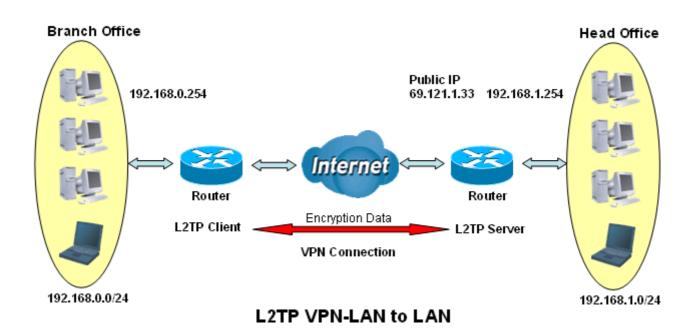
| Item | F                                  | unction     | Description  |
|------|------------------------------------|-------------|--|
| 1    | Connection Name                    | VPN_L2TP    | Given name of L2TP connection  |
|      | Dial out                           |             | Check Dial out   |
| 2    | Server IP Address<br>(or Hostname) | 69.121.1.33 | An Dialed server IP  |
| 3    | Username                           | username    | A given username & password  |
| Ľ    | Password                           | 123456      | A given username & password  |
| 4    | Auth.Type                          | Chap(Auto)  | Keep as default value in most of the cases.  |
| 5    | Idle Timeout                       | 0           | The connection will be disconnected when there Is no traffic in a predefined period of time. Idle time <b>0</b> means the connection is always-on. |
|      | IPSec                              |             | Enable for enhancing your L2TP VPN security.   |
|      | Authentication                     | MD5         |  |
| 6    | Encryption                         | 3DES        |  |
|      | Perfect Forward<br>Secrecy         | None        | Both sites should use the same value.  |
|      | Pre-shared Key                     | 12345678    |  |

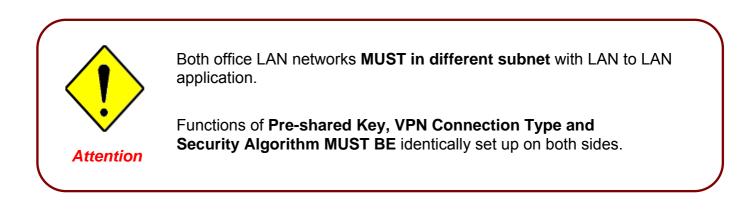
### Example: Configuring your Router to Dial-in to the Server

Currently, Microsoft Windows operation system does not support L2TP incoming service. Additional software may be required to set up your L2TP incoming service.

### Example: Configuring LAN-to-LAN L2TP VPN Connection

The branch office establishes a L2TP VPN tunnel with head office to connect two private networks over the Internet. The routers are installed in the head office and branch office accordingly.





#### Configuring L2TP VPN in the Head Office

The IP address 192.168.1.200 will be assigned to the router located in the branch office. Please make sure this IP is not used in the head office LAN.

| LAN to LAN              |                  |  |               |
|-------------------------|------------------|--|---------------|
| Connection Name         | HeadOffice (1    |  |               |
| Туре                    | ◯ Dial out,      | Server IP Address (or Hostname)  |               |
| Type                    | ⊙ Dial in,       | Private IP Address Assigned to Dialin User   | 192.168.1.200 |
| Peer Network IP         | 192.168.0.0      | Netmask  | 255.255.255.0 |
| Username                | username         |  |               |
| Password                | •••••            |  |               |
| Auth. Type              | Chap(Auto) 🔽 🛛 🗧 |  |               |
| Idle Timeout            | 0 minutes 6      |  |               |
| IPSec                   | Enable           |  |               |
| Authentication          | MD5 💌            | and the second |               |
| Encryption              | 3DES 🔽           |  |               |
| Perfect Forward Secrecy | None             |  |               |
| Pre-shared Key          | 12345678         |  |               |

| Item | Funct   | ion           | Description  |
|------|---|---------------|--|
| 1    | Connection Name                                   | HeadOffice    | Given a name of L2TP connection  |
|      | Dial in   |               | Check Dial in  |
| 2    | Private IP<br>Address Assigned<br>to Dialing User | 192.168.1.200 | IP address assigned to branch office network   |
| 3    | Peer Network IP                                   | 192.168.0.0   | Branch office network  |
|      | Netmask   | 255.255.255.0 |  |
| 4    | Username  | username      | Input username & password to authenticate branch office  |
| -    | Password  | 123456        | network  |
| 5    | Auth.Type   | Chap(Auto)    | Keep as default value in most of the cases.  |
| 6    | Idle Timeout                                      | 0             | The connection will be disconnected when there Is no traffic in a predefined period of time. Idle time <b>0</b> means the connection is always-on. |
|      | IPSec   |               | Enable for enhancing your L2TP VPN security.   |
|      | Authentication                                    | MD5           |  |
| 7    | Encryption  | 3DES          |  |
|      | Perfect Forward<br>Secrecy                        | None          | Both sites should use the same value.  |
|      | Pre-shared Key                                    | 12345678      |  |

#### Configuring L2TP VPN in the Branch Office

The IP address 69.1.121.30 is the **Public IP** address of the router located in head office. If you registered the DDNS (please refer to the **DDNS** section of this manual), you can also use the domain name instead of the IP address to reach the router.

| AN to LAN               |                |  |               |  |
|-------------------------|----------------|--|---------------|--|
| Connection Name         | BranchOffice   | 1  | -             |  |
| Туре                    | 💿 Dial out,    | Server IP Address (or Hostname)  | 69.121.1.33   |  |
| Type                    | 🔿 Dial in,     | Private IP Address Assigned to Dialin User   |               |  |
| Peer Network IP         | 192.168.1.0    | Netmask  | 255.255.255.0 |  |
| Username                | username       | 4  |               |  |
| Password                | •••••          |  |               |  |
| Auth. Type              | Chap(Auto) 🔽 🤇 | 5  |               |  |
| Idle Timeout            | 0 minutes      | 6  |               |  |
| IPSec                   | Enable         | · · ·  |               |  |
| Authentication          | MD5 🔽          | and the second |               |  |
| Encryption              | 3DES 🔽         | 7  |               |  |
| Perfect Forward Secrecy | None           |  |               |  |
| Pre-shared Key          | 12345678       | a second and a second |               |  |

| Item     | Funct                              | ion           | Description  |
|----------|------------------------------------|---------------|--|
| 1        | Connection Name                    | BranchOffice  | Given a name of L2TP connection  |
|          | Dial out                           |               | Check Dial out   |
| 2        | Server IP Address<br>(or Hostname) | 69.121.1.33   | IP address of the head office router (in WAN side)   |
| 3        | Peer Network IP                    | 192.168.1.0   | Head office network  |
|          | Netmask                            | 255.255.255.0 |  |
| 4        | Username                           | username      | Input username & password to authenticate branch office  |
| <b>_</b> | Password                           | 123456        | network  |
| 5        | Auth.Type                          | Chap(Auto)    | Keep as default value in most of the cases.  |
| 6        | Idle Timeout                       | 0             | The connection will be disconnected when there Is no traffic in a predefined period of time. Idle time <b>0</b> means the connection is always-on. |
|          | IPSec                              |               | Enable for enhancing your L2TP VPN security.   |
|          | Authentication                     | MD5           |  |
| 7        | Encryption                         | 3DES          |  |
|          | Perfect Forward<br>Secrecy         | None          | Both sites should use the same value.  |
|          | Pre-shared Key                     | 12345678      |  |

## QoS (Quality of Service)

QoS function helps you to control your network traffic for each application from LAN (Ethernet and/or Wireless) to WAN (Internet). It facilitates you to control the different quality and speed of through put for each application when the system is running with full loading of upstream.

You can find two items under the **QoS** section: **Prioritization** and **IP Throttling** (bandwidth management).

myGuard 7500GL 802.11g Security ADSL Router

## Prioritization

There are three priority settings to be provided in the modem:

- High
- Normal (The default is normal priority for all of traffic without setting).

Low

- - ---

The trigger of check can base on IP protocol, port number and address.

And the balance of utilization of each priorities are High(60%), Normal(30%) and Low(10%).

| Prioritization |  |          |             |                  |   |
|----------------|--|----------|-------------|------------------|---|
| Configura      | Configuration (from LAN to WAN packet) |          |             |                  |   |
| Enable         | Application                            | Duianitu | Protocol    | Source Port      | Source IP Address Range<br>('0.0.0.0' means Any)      |
| Lilable        | Application Priority                   | Fliolity |             | Destination Port | Destination IP Address Range<br>('0.0.0.0' means Any) |
|                | PPTP                                   | High 🔽   | GRE         | none             | ~   |
|                | FFIF                                   | riyn 💌   | GRE         | none             | ~   |
|                | _                                      | High 🔽   | h 💌 🛛 any 💌 | 0 ~ 0            | ~   |
|                |  | r ngn 💌  |             | 0 ~ 0            | ~   |
|                |  | High 🔽   | any 🔽       | 0 ~ 0            | ~   |
|                |  | r ngn 💌  | any         | 0 ~ 0            | ~   |
|                | High 💌                                 | Link 🙀   |             | 0 ~ 0            | ~   |
|                |  | any 💌    | 0~0         | ~                |   |

Enable: Select it to activate the function.

Application: A name that identifies an existing rule.

**Priority**: High or Low, the priority for existing rule. All of traffic will be set to normal priority until you change it. The balance of utilizations for each priority is High (60%), Normal (30%) or Low (10%).

**Protocol**: The name of supported protocol.

Source Port: The source port of packets to be monitored.

**Destination Port**: The destination port of packets to be monitored.

**Source IP Address Range**: The source IP address or IP range of packets to be monitored.

**Destination IP address Range**: The destination IP address or IP range of packets to be monitored.

myGuard 7500GL 802.11g Security ADSL Router

## IP Throttling

IP Throttling allows you to limit the speed of IP traffic. The value entered will limit the speed of the application that you set to the specified value's multiple of 32kbps.

The trigger of check can base on IP protocol, port number and address as well.

| IP Thr    | IP Throttling     |           |                                       |                      |                     |  |
|-----------|-------------------|-----------|---------------------------------------|----------------------|---------------------|--|
| Configura | ation (from LAN t | o WAN pac | ket)                                  |                      |                     |  |
| Enable    | Application       | Protocol  | Source Port                           | (U.U.U.U' means Any) |                     |  |
|           |                   |           | Destination Port (0.0.0.0' means Any) |                      | Upstream Rate Limit |  |
|           |                   | any 🔽     | 0~0                                   | ~                    | 0 *32 (kbps)        |  |
|           |                   |           | 0~0                                   | ~                    |                     |  |
|           |                   | any 🔽     | 0~0                                   | ~                    | 0 *32 (kbps)        |  |
|           |                   |           | 0~0                                   | ~                    |                     |  |
|           |                   | any 🔽     | 0~0                                   | ~                    | 0 *32 (kbps)        |  |
|           |                   |           | 0~0                                   | ~                    |                     |  |
|           |                   | any 🔽     | 0~0                                   | ~                    | 0 *32 (kbps)        |  |
|           |                   |           | 0~0                                   | ~                    |                     |  |
|           |                   | any 🔽     | 0~0                                   | ~                    | 0 *32 (kbps)        |  |
|           |                   |           | 0~0                                   | ~                    |                     |  |
|           |                   | any 🔽     | 0~0                                   | ~                    | 0 *32 (kbps)        |  |
|           |                   |           | 0~0                                   | ~                    |                     |  |
|           |                   | any 🔽     | 0~0                                   | ~                    | 0 *32 (kbps)        |  |
|           |                   |           | 0~0                                   | ~                    |                     |  |
|           |                   | any 🔽     | 0~0                                   | ~                    | 0 *32 (kbps)        |  |
|           |                   | unj -     | 0 ~ 0                                 | ~                    | - Jz (kups)         |  |

Enable: Select it to activate the function.

**Application**: A name that identifies an existing rule.

Protocol: The name of supported protocol.

Source Port: The source port of packets to be monitored.

**Destination Port**: The destination port of packets to be monitored.

**Source IP Address Range**: The source IP address or IP range of packets to be monitored.

**Destination IP address Range**: The destination IP address or IP range of packets to be monitored.

**Upstream Rate Limit**: This function allows you to limit the speed of IP traffic from LAN to WAN. The value entered will limit the speed of the application that you identified. The speed can be specified in multiple of 32kbps.

## Virtual Server ("Port Forwarding")

In TCP/IP and UDP networks a port is a 16-bit number used to identify which application program (usually a server) incoming connections should be delivered to. Some ports have numbers that are pre-assigned to them by the IANA (the Internet Assigned Numbers Authority), and these are referred to as "well-known ports". Servers follow the well-known port assignments so clients can locate them.

If you wish to run a server on your network that can be accessed from the WAN (i.e. from other machines on the Internet that are outside your local network), or any application that can accept incoming connections (e.g. Peer-to-peer/P2P software such as instant messaging applications and P2P file-sharing applications) and are using NAT (Network Address Translation), then you will usually need to configure your router to forward these incoming connection attempts using specific ports to the PC on your network running the application. You will also need to use port forwarding if you want to host an online game server.

The reason for this is that when using NAT, your publicly accessible IP address will be used by and point to your router, which then needs to deliver all traffic to the private IP addresses used by your PCs. Please see the **WAN** configuration section of this manual for more information on NAT.

The Internet Assigned Numbers Authority (IANA) is the central coordinator for the assignment of unique parameter values for Internet protocols. Port numbers range from 0 to 65535, but only ports numbers 0 to 1023 are reserved for privileged services and are designated as "well-known ports". The registered ports are numbered from 1024 through 49151. The remaining ports, referred to as dynamic ports or private ports, are numbered from 49152 through 65535.

Examples of well-known and registered port numbers are shown in Table 4, for further information, please see IANA's website at: <u>http://www.iana.org/assignments/port-numbers</u>

For help on determining which private port numbers are used by common applications on this list, please see the FAQs (Frequently Asked Questions) at: <u>http://www.billion.com</u>

| Port Number | Protocol  | Description                           |  |
|-------------|-----------|---------------------------------------|--|
| 20          | ТСР       | FTP Data                              |  |
| 21          | TCP       | FTP Control                           |  |
| 22          | TCP & UDP | SSH Remote Login Protocol             |  |
| 23          | TCP       | Telnet                                |  |
| 25          | TCP       | SMTP (Simple Mail Transfer Protocol)  |  |
| 53          | TCP & UDP | DNS (Domain Name Server)              |  |
| 69          | UDP       | TFTP (Trivial File Transfer Protocol) |  |
| 80          | TCP       | World Wide Web HTTP                   |  |
| 110         | TCP       | POP3 (Post Office Protocol Version 3) |  |
| 119         | TCP       | NEWS (Network News Transfer Protocol) |  |
| 123         | UDP       | NTP (Network Time Protocol)           |  |

### Table 4: Well-know and registered Ports

| 16       | 1         | TCP       |          | SNMP          | SNMP          |            |  |
|----------|-----------|-----------|----------|---------------|---------------|------------|--|
| 44       | 3         | TCP & UDP |          | HTTPS         |               |            |  |
| 150      | 1503 TCP  |           | T.120    |               |               |            |  |
| 172      |           | ТСР       |          | H.323         |               |            |  |
| 400      |           | TCP       |          | ICQ           |               |            |  |
| 707      |           | UDP       |          | RealAudio     |               |            |  |
| Virtual  | Serve     | er (Por   | t Forwar | ding)         |               |            |  |
| Port Map | oping Tab | ole       |          |               |               | IP Table   |  |
| Enable   | Applicat  | tion      | Protocol | External Port | Redirect Port | IP Address |  |
|          | FTP       |           | TCP      | 21            | 0             | 192.168.1. |  |
|          | Telnet    |           | TCP      | 23            | 0             | 192.168.1. |  |
|          | SMTP      |           | TCP      | 25            | 0             | 192.168.1. |  |
|          | HTTP      |           | TCP      | 80            | 0             | 192.168.1. |  |
|          | POP3      |           | TCP      | 110           | 0             | 192.168.1. |  |
|          | NNTP      |           | TCP      | 119           | 0             | 192.168.1. |  |
|          | NTP       |           | UDP      | 123           | 0             | 192.168.1. |  |
|          | HTTPS     |           | TCP      | 443           | 0             | 192.168.1. |  |
|          | IKE       |           | UDP      | 500           | 0             | 192.168.1. |  |
|          | T.120     |           | TCP      | 1503          | 0             | 192.168.1. |  |
|          | H.323     |           | TCP      | 1720          | 0             | 192.168.1. |  |
|          | PPTP      |           | TCP      | 1723          | 0             | 192.168.1. |  |
|          | SIP       |           | TCP/UDP  | 5060          | 0             | 192.168.1. |  |
|          | CUSeel    | Me        | TCP      | 7648          | 0             | 192.168.1. |  |
|          |           |           | tcp 💌    | 0 ~ 0         | 0~0           | 192.168.1. |  |
|          |           |           | tcp 💌    | 0 ~ 0         | 0~0           | 192.168.1. |  |
|          |           |           | tcp 💌    | 0 ~ 0         | 0~0           | 192.168.1. |  |
|          |           |           | tcp 💌    | 0 ~ 0         | 0~0           | 192.168.1. |  |

Because NAT can act as a "natural" Internet firewall, your router protects your network from being accessed by outside users when using NAT, as all incoming connection attempts will point to your router unless you specifically create Virtual Server entries to forward those ports to a PC on your network. When your router needs to allow outside users to access internal servers, e.g. a web server, FTP server, Email server or game server, the router can act as a "virtual server". You can set up a local server with a specific port number for the service to use, e.g. web/HTTP (port 80), FTP (port 21), Telnet (port 23), SMTP (port 25), or POP3 (port 110), When an incoming access request to the router for a specified port is received, it will be forwarded to the corresponding internal server.

For example, if you set the port number 80 (Web/HTTP) to be mapped to the IP Address 192.168.1.2, then all incoming HTTP requests from outside users will be forwarded to the local server (PC) with the IP address of 192.168.1.2. If the port is not listed as a predefined application, you need to add it manually.

In addition to specifying the port number to be used, you will also need to specify the protocol used. The protocol used is determined by the particular application. Most applications will use

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TCP or UDP, however you can specify other protocols using the drop-down **Protocol** menu. Setting the protocol to "all" will cause all incoming connection attempts using all protocols on all port numbers to be forwarded to the specified IP address.

**DMZ:** The DMZ Host is a local computer exposed to the Internet. When setting a particular internal IP address as the DMZ Host, all incoming packets will be checked by the Firewall and NAT algorithms, then passed to the DMZ host when a packet received does not use a port number used by any other Virtual Server entries.



Using port forwarding does have security implications, as outside users will be able to connect to PCs on your network. For this reason you are advised to use specific Virtual Server entries just for the ports your application requires instead of simply using DMZ or create a Virtual Server entry for "All" protocols, as doing so will result in all connection attempts to your public IP address will access the PC specified.



If you have disabled the NAT option in the WAN-ISP section, the Virtual Server function will hence be invalid.



If the DHCP server option is enabled, you have to be very careful in assigning the IP addresses of the virtual servers in order to avoid conflicts. The easiest way of configuring Virtual Servers is to manually assign static IP address to each virtual server PC, with an address that does not fall into the range of IP addresses that are to be issued by the DHCP server. You can configure the virtual server IP address manually, but it must still be in the same subnet as the router.

## Advanced

Configuration options within the **Advanced** section are for users who wish to take advantage of the more advanced features of the router. Users who do not understand the features should not attempt to reconfigure their router, unless advised to do so by support staff.

There are four items within the Advanced section: Static Route, Dynamic DNS, Checking Email and Device Management.

## Static Routing

Click on Routing Table and then choose Create Route add a routing table.

| Static Route |   |  |              |   |  |
|--------------|---|--|--------------|---|--|
| Create       |   |  |              |   |  |
| Destination  |   |  |              |   |  |
| Netmask      |   |  |              |   |  |
| via Gateway  |   |  | or Interface | ► |  |
| Cost         | 1 |  |              |   |  |
| Apply Canc   |   |  |              |   |  |

Destination: This is the destination subnet IP address.

**Netmask:** Subnet mask of the destination IP addresses based on above destination subnet IP.

Gateway: This is the gateway IP address to which packets are to be forwarded.

Interface: Select the interface through which packets are to be forwarded.

**Cost:** This is the same meaning as Hop. This should usually be left at 1.

## Dynamic DNS

| Dynamic DNS        |                            |  |  |
|--------------------|----------------------------|--|--|
| Parameters         | Parameters                 |  |  |
| Dynamic DNS        | ○ Enable ⊙ Disable         |  |  |
| Dynamic DNS Server | www.dyndns.org (dynamic) 💌 |  |  |
| Domain Name        |                            |  |  |
| Username           |                            |  |  |
| Password           |                            |  |  |
| Period             | 25 Day(s) 💌                |  |  |
| Apply Cancel       |                            |  |  |

The Dynamic DNS function allows you to alias a dynamic IP address to a static hostname, allowing users whose ISP does not assign them a static IP address to use a domain name. This is especially useful for hosting servers via your ADSL connection, so that anyone wishing to connect to you may use your domain name, rather than having to use your dynamic IP address, which changes from time to time. This dynamic IP address is the WAN IP address of the router, which is assigned to you by your ISP.

You will first need to register and establish an account with the Dynamic DNS provider using their website, for example http://www.dyndns.org/

There are more than 5 DDNS services supported.

• **Disable:** Check to disable the Dynamic DNS function.

• Enable: Check to enable the Dynamic DNS function. The following fields will be activated and required:

Dynamic DNS Server: Select the DDNS service you have established an account with.

**Domain Name, Username and Password:** Enter your registered domain name and your username and password for this service.

**Period:** Set the time period between updates, for the Router to exchange information with the DDNS server. In addition to updating periodically as per your settings, the router will perform an update when your dynamic IP address changes.

**Via WAN Interface:** Decide which WAN interface you want to use for sending DDNS request.

## Check Emails

| Check Email                  |            |  |  |  |
|------------------------------|------------|--|--|--|
| Parameters                   | Parameters |  |  |  |
| Check Email                  | ○ Enable   |  |  |  |
| Account Name                 |            |  |  |  |
| Password                     |            |  |  |  |
| POP3 Mail Server             |            |  |  |  |
| Period                       | 60 minutes |  |  |  |
| Dial-out for Checking Emails | Automatic  |  |  |  |
| Apply                        |            |  |  |  |

This function allows you to have the router check your POP3 mailbox for new Email messages. The **Mail** LED on your router will light when it detects new messages waiting for download. You may also view the status of this function using the **Status – Email Checking** section of the web interface, which also provides details on the number of new messages waiting. See the **Status** section of this manual for more information.

• **Disable:** Check to disable the router's Email checking function.

• Enable: Check to enable the routers Emailing checking function. The following fields will be activated and required:

Account Name: Enter the name (login) of the POP3 account you wish to check.. Normally, it is the text in your email address before the "@" symbol. If you have trouble with it, please contact your ISP.

**Password:** Enter the account's password.

**POP3 Mail Server:** Enter your (POP) mail server name. You Internet Service Provider (ISP) or network administrator will be able to supply you with this.

**Interval:** Enter the value in minutes between periodic mail checks.

**Automatically dial-out for checking emails:** When the function is enabled, your ADSL router will connect to your ISP automatically to check emails if your Internet connection dropped. Please be careful when using this feature if your ADSL service is charged by time online.

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## Device Management

The Device Management advanced configuration settings allow you to control your router's security options and device monitoring features.

| Device Manageme  | Device Management     |                           |  |  |
|--|-----------------------|---------------------------|--|--|
| Device Host Name   |                       |                           |  |  |
| Host Name  | home.gateway          |                           |  |  |
| Embedded Web Server  |                       |                           |  |  |
| * HTTP Port  | 80                    | (80 is default HTTP port) |  |  |
| Management IP Address  | 0.0.0.0               | (10.0.0.0' means Any)     |  |  |
| Expire to auto-logout  | 180                   | seconds                   |  |  |
| Universal Plug and Play (  | JPnP)                 |                           |  |  |
| UPnP   | 💿 Enable 🛛 🔿 Disable  |                           |  |  |
| * UPnP Port  | 2800                  |                           |  |  |
| SNMP Access Control  |                       |                           |  |  |
| SNMP V1 and V2   |                       |                           |  |  |
| Read Community   | public                | IP Address 0.0.0.0        |  |  |
| Write Community  | password              | IP Address 0.0.0.0        |  |  |
| Trap Community   |                       | IP Address                |  |  |
| SNMP V3  |                       |                           |  |  |
| Username   |                       | Password                  |  |  |
| Access Right   | 💿 Read 🛛 🔿 Read/Write | IP Address                |  |  |
| * : This setting will become effective after you save to flash and restart the router. |                       |                           |  |  |
| Apply  |                       |                           |  |  |

### **Embedded Web Server:**

**HTTP Port:** This is the port number the router's embedded web server (for web-based configuration) will use. The default value is the standard HTTP port, 80. Users may specify an alternative if, for example, they are running a web server on a PC within their LAN.

**Management IP Address:** You may specify an IP address allowed to logon and access the router's web server. Setting the IP address to 0.0.0.0 will disable IP address restrictions, allowing users to login from any IP address.

**Expire to auto-logout:** Specify a time frame for the system to auto-logout the user's configuration session.

**For Example:** User A changes HTTP port number to **100**, specifies their own IP address of **192.168.1.55**, and sets the logout time to be **100** seconds. The router will only allow User A access from the IP address **192.168.1.55** to logon to the Web GUI by typing: <a href="http://192.168.1.254:100">http://192.168.1.254:100</a> in their web browser. After 100 seconds, the device will automatically logout User A.

### Universal Plug and Play (UPnP):

UPnP offers peer-to-peer network connectivity for PCs and other network devices, along with control and data transfer between devices. UPnP offers many advantages for users running NAT routers through UPnP NAT Traversal, and on supported systems makes tasks such as port forwarding much easier by letting the application control the required settings, removing the need for the user to control advanced configuration of their device.

Both the user's Operating System and the relevant application must support UPnP in addition to the router. Windows XP and Windows Me natively support UPnP (when the component is installed), and Windows 98 users may install the Internet Connection Sharing client from Windows XP in order to support UPnP. Windows 2000 does not support UPnP.

• **Disable:** Check to disable the router's UPnP functionality.

• Enable: Check to enable the router's UPnP functionality.

**UPnP Port:** Its default setting is 2800. It is highly recommended for users to use this port value. If this value conflicts with other ports already being used you may wish to change the port.

**SNMP Access Control** (Software on a PC within the LAN is required in order to utilize this function) – Simple Network Management Protocol.

#### SNMP V1 and V2:

**Read Community:** Specify a name to be identified as the Read Community, and an IP address. This community string will be checked against the string entered in the configuration file. Once the string name is matched, user obtains this IP address will be able to view the data.

**Write Community:** Specify a name to be identified as the Write Community, and an IP address. This community string will be checked against the string entered in the configuration file. Once the string name is matched, users from this IP address will be able to view and modify the data.

**Trap Community:** Specify a name to be identified as the Trap Community, and an IP address. This community string will be checked against the string entered in the configuration file. Once the string name is matched, users from this IP address will be sent SNMP Traps.

### SNMP V3:

Specify a name and password for authentication. And define the access right from identified IP address. Once the authentication has succeeded, users from this IP address will be able to view and modify the data.

### SNMP Version: SNMPv2c and SNMPv3

SNMPv2c is the combination of the enhanced protocol features of SNMPv2 without the SNMPv2 security. The "c" comes from the fact that SNMPv2c uses the SNMPv1 community string paradigm for "security", but is widely accepted as the SNMPv2 standard.

SNMPv3 is a strong authentication mechanism, authorization with fine granularity for remote monitoring.

Traps supported: Cold Start, Authentication Failure.

The following MIBs are supported:

### > From RFC 1213 (MIB-II):

- System group
- ☑ Interfaces group
- Address Translation group
- ☑ IP group
- ☑ ICMP group
- ☑ TCP group
- ☑ UDP group
- EGP (not applicable)
- ☑ Transmission
- ☑ SNMP group

### From RFC1650 (EtherLike-MIB):

☑ dot3Stats

### > From RFC 1493 (Bridge MIB):

- ☑ dot1dBase group
- ☑ dot1dTp group
- dot1dStp group (if configured as spanning tree)

### From RFC 1471 (PPP/LCP MIB):

☑ pppLink group

pppLqr group

### > From RFC 1472 (PPP/Security MIB):

☑ PPP Security Group)

### > From RFC 1473 (PPP/IP MIB):

☑ PPP IP Group

### > From RFC 1474 (PPP/Bridge MIB):

☑ PPP Bridge Group

### > From RFC1573 (IfMIB):

ifMIBObjects Group

### From RFC1695 (atmMIB):

☑ atmMIBObjects

## > From RFC 1907 (SNMPv2):

☑ only snmpSetSerialNo OID

## **TMSS Security Services**

## **Security Surveying**

## Configuration

The period value allows changing for checking latest Scan Engine and Virus Pattern of PC-cillin. Also it can be customized to specify the display interval value (1 day, 3 days, 1 week, 2 weeks, and 1 month) to invoke TMSS Security Services during surfing Internet.

Select **Enable** to exclude the IP address of user on your LAN from Security Surveying policy.

| Configuration   |  |  |  |
|---|--|--|--|
| Check for PC-cillin Latest Scan   | Engine and Virus Pattern               |  |  |
| Period  | 300 seconds (0 will inhibit to update) |  |  |
| Invoke TMSS Security Services   | during surfing Internet                |  |  |
| Display Interval  | 1 day 💌                                |  |  |
|   |  |  |  |
| Computer Security Scan Excep  | tion List                              |  |  |
| Security Scan will scan the security threats on your computers when you log onto the Internet. You<br>may use below exception list to exclude computer(s) from being checked. |  |  |  |
| 192.168.1.187   | ○ Enable ⊙ Disabled                    |  |  |
| Apply   |  |  |  |

## Status

The router will check latest components available for PC-cillin automatically and provide detail client Anti-Virus Protection Status which located in your entire network.

| Status                                    |                |  |  |
|---|----------------|--|--|
| Latest Components Available for PC-cillin |                |  |  |
| Component                                 | Latest Version |  |  |
| Scan Engine                               | 7.1            |  |  |
| Virus Pattern                             | 193800         |  |  |

| Client Anti-Virus Protection Status |               |                    |                        |                |                  |
|-------------------------------------|---------------|--------------------|------------------------|----------------|------------------|
| IP Address                          | Computer Name | Computer AV Status | Anti-Virus<br>Software | Scan<br>Engine | Virus<br>Pattern |
| 192.168.1.187                       | Unknown       | Windows, Non-AV    | 0                      | 0              | 0                |

## **Parental Controls**

## General Settings

Parental Controls intercept requests to view Web sites from a user's Internet browser and based on specified restricted categories, determines whether to allow or block the requested Web site content.

| General Settings        |                            |  |  |
|-------------------------|----------------------------|--|--|
| Configuration           |                            |  |  |
| Set URL Filtering as    | ◯ Enable ⊙ Disable         |  |  |
| Specified Time Schedule |                            |  |  |
| URL Filtering when      | 08 🕶 : 00 🕶 to 18 🕶 : 00 🕶 |  |  |
| ONLY Intering when      | Monday 🔽 to Friday 💙       |  |  |
| URL Filtering Policy    |                            |  |  |
| Category Type           | Action                     |  |  |
| Pornography             | ⊙ Block ○ Do not Block     |  |  |
| Alcohol/Tobacco         | ⊙ Block ○ Do not Block     |  |  |
| Illegal/Questionable    | ⊙ Block ○ Do not Block     |  |  |
| Gambling                | ⊙ Block ○ Do not Block     |  |  |
| Violence/Hate/Racism    | ⊙ Block ○ Do not Block     |  |  |
| Abortion                | ⊙ Block ○ Do not Block     |  |  |
| Illegal Drugs           | ⊙ Block ○ Do not Block     |  |  |
| Apply Cancel            |                            |  |  |



Parental Controls are included when you install the evaluation version of Trend Micro Internet Security. It is free subscription to updated content filter lists for a limited period, with 60-day FREE evaluation.

This function can only be switched on by myGuard 7500GL and only function after activation (60 days free) or renew this service by purchasing it online to continue use for a year after the initial free subscription period expires.

By default, Parental Controls block Web sites belonging to the following categories:

- Pornography
- Alcohol/Tobacco
- Illegal/Questionable
- Gambling
- Violence/Hate/Racism
- Abortion
- Illegal Drugs

## Exception List

Select **Enable** to exclude the IP address of user on your LAN from Parental Controls policy.

| Exception List                 |                        |
|--------------------------------|------------------------|
| Exclude the listed computer(s) | from Parental Controls |
| 192.168.1.187                  | ○ Enable ⊙ Disabled    |
| Apply                          |                        |

## Statistics

In addition to blocking Web sites, Parental Controls provide summary information that lets you know how many times users on your network.

| Statistics                                      |                  |                        |   |                        |  |  |  |  |
|---|------------------|------------------------|---|------------------------|--|--|--|--|
| URL Filtering Statistics based on Category Type |                  |                        |   |                        |  |  |  |  |
| Category Type                                   | Times<br>Blocked | Last Blocked           |   |                        |  |  |  |  |
| Pornography                                     | 0                | Thu Jan 01<br>00:00:00 | 0 | Thu Jan 01<br>00:00:00 |  |  |  |  |
| Alcohol/Tobacco                                 | 0                | Thu Jan 01<br>00:00:00 | 0 | Thu Jan 01<br>00:00:00 |  |  |  |  |
| Illegal/Questionable                            | 0                | Thu Jan 01<br>00:00:00 | 0 | Thu Jan 01<br>00:00:00 |  |  |  |  |
| Gambling  | 0                | Thu Jan 01<br>00:00:00 | 0 | Thu Jan 01<br>00:00:00 |  |  |  |  |
| Violence/Hate/Racism                            | 0                | Thu Jan 01<br>00:00:00 | 0 | Thu Jan 01<br>00:00:00 |  |  |  |  |
| Abortion  | 0                | Thu Jan 01<br>00:00:00 | 0 | Thu Jan 01<br>00:00:00 |  |  |  |  |
| Illegal Drugs                                   | 0                | Thu Jan 01<br>00:00:00 | 0 | Thu Jan 01<br>00:00:00 |  |  |  |  |
| Reset   |                  |                        |   |                        |  |  |  |  |

## **Getting Started with Trend Micro Security Services**



To activate your Trend Micro Security Service, you must have IE 5.5 or above installed

After finish the WAN connection setting, the following window will be popped up when opening Internet Explorer to surf Internet via myGuard 7500GL first time.

Click **Continue** >> to next step.

| Trend Micro Home Network Security Services - Microsoft Internet Explorer  |  |
|---|--|
| mmme  |  |
| Congratulations! You have successfully installed your router and connected to the Internet.   |  |
| Trend Micro Security Services are integrated with chosen hardware routers and once activated help protect multiple<br>PCs on a network from viruses and other Internet threats. Trend Micro Security Services are specifically designed to<br>address the security needs of multiple PCs accessing the Internet via a broadband router. |  |
| Click Continue to start taking advantage of Trend Micro Security Services that were included with your router.  |  |
| Continue >>   |  |
| TREND Home Network<br>MICRO Security services   |  |

The service will ask to download the Trend Micro Security Services ActiveX control.

| 🕘 TMSS - Microsoft Internet Exp   | lorer 📃 🗖 🔀  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|
|   |  |  |  |  |  |  |  |
| Download ActiveX Control  |  |  |  |  |  |  |  |
| To begin using Trend Micro Home Network Security Services, you need to perform a one time download.<br>The file is 1.2 MB and will take approximately 90 seconds to download using a 512 Kbps DSL.  |  |  |  |  |  |  |  |
| Excertly Wanted         Draw read to initial and non.         "With Constraining and the second secon | end  |  |  |  |  |  |  |
|   |  |  |  |  |  |  |  |
|   | << Back  |  |  |  |  |  |  |
| Note: After downloading, you car  | n access the Trend Micro Security Services by click the icon on your   |  |  |  |  |  |  |
| browser toolbar   | or locate Security Services link on your Windows Start Menu.   |  |  |  |  |  |  |
| 4)  |  |  |  |  |  |  |  |
|   |  |  |  |  |  |  |  |
| Security Warning  |  |  |  |  |  |  |  |
|   | Do you want to install and run<br>"http://tmss.trendmicro.com/dashboard/controls/activex/<br>TMSSReport.CAB" signed on 2004/7/6 下午 05:27 and<br>distributed by:      |  |  |  |  |  |  |
|   | Trend Micro, Inc.  |  |  |  |  |  |  |
|   | Publisher authenticity verified by VeriSign Class 3 Code<br>Signing 2001 CA  |  |  |  |  |  |  |
|   | Caution: Trend Micro, Inc. asserts that this content is safe.<br>You should only install/view this content if you trust Trend<br>Micro, Inc. to make that assertion. |  |  |  |  |  |  |
|   | Always trust content from Trend Micro, Inc.  |  |  |  |  |  |  |
| Yes <u>No M</u> ore Info  |  |  |  |  |  |  |  |

**Chapter 4: Configuration** 

Depending on your security settings, you may be asked to accept this tool. Click **Yes** to continue.

By default, Internet Explorer permits downloading the ActiveX control, however, if you experience issues downloading it modify your Internet Explorer Security Settings to the following (refer to the Internet Explorer online help for instructions):

| Setting  | Choose: |
|--|---------|
| Download signed ActiveX controls                 | Prompt  |
| Script ActiveX control marked safe for scripting | Enable  |
| Run ActiveX controls and plug-ins                | Enable  |

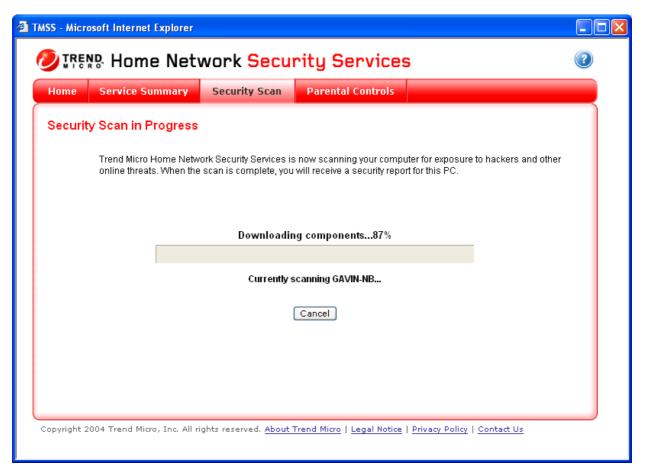


Download the Trend Micro Security Services AcitveX control for each computer on your network.

The **Trend Micro Security Services dashboard** will be shown up, after downloading. You now get **60-day evaluation Security Scan** service. Just feeling myGuard Security Services by clicking Scan Now! And it is free of charge for activating **Trend Micro Security Scan** service.



By clicking Scan Now! You will be guided to **Security Scan** tab and security scan will be progressing automatically to scan your computer.



Downloading...

| <b>@</b> ) | FMSS - Micr | osoft Internet Explorer       |                             |  |   |  |  |  |
|------------|-------------|-------------------------------|-----------------------------|--|---|--|--|--|
|            |             |                               |                             |  |   |  |  |  |
|            | Home        | Service Summary               | Security Scan               | Parental Controls  |   |  |  |  |
|            | Securit     | ty Scan in Progress           |                             |  |   |  |  |  |
|            |             |                               |                             | now scanning your compu<br>will receive a security repor | ter for exposure to hackers and other<br>for this PC. |  |  |  |
|            |             | Sca                           | inning your comput          | ter for Trojan horse prog                                | rams  |  |  |  |
|            |             |                               | Currently s                 | canning GAVIN-NB   |   |  |  |  |
|            |             |                               |                             | Cancel   |   |  |  |  |
|            |             |                               |                             |  |   |  |  |  |
|            |             |                               |                             |  |   |  |  |  |
|            | Convright 2 | 2004 Trend Micro, Inc. All ri | abts reserved. About 7      | Frend Micro I Legal Notice I                             | Privacy Policy   Contact Us                           |  |  |  |
|            | Copyright 2 | 2004 mena micro, file All m   | gnis reserved. <u>Abbut</u> | rrend micro ( <u>Legar Notice</u> )                      | rivaty Policy   contact os                            |  |  |  |

Scanning...

| Home Servic   | e Summary        | Se     | curity Scan   | Parental Cont                                | rols             |  |   |
|---|------------------|--------|---|--|------------------|--|---|
| ecurity Repor   | t for My PC      |        |   | ▶ Step 1: F                                  | or My PC         | ▶ Step 2: For My entire Network  |   |
|   | There are 4 vul  | nerabi | IN-NB) is at high i<br>lities detected on<br>p secure your PC | your PC. For details                         | s, please vie    | w the report below, and follow   |   |
| Microsoft Vulner<br>Trojan Horse Che<br>Spyware Check | -                | ©<br>© | No high risk threat<br>No Trojan horse fr<br>1 spyware progra | ound   | Show ↓<br>Show ↓ | <ul> <li>High risk</li> <li>Medium risk</li> <li>Low risk</li> <li>Risk free</li> <li>Print the full report</li> </ul> |   |
| File Sharing Chee                                     | :k               | 8      | 3 shared folder(s   |  | Show ↓           | How do we grade this?  | _ |
| Security Softwar                                      | e Check          | 8      | 1 virus protection  | software found                               | Show ↓           | Home Network<br>Security Services  |   |
|   | eive unlimited u |        |   | . Activate Trend Micr<br>take advantage of c |                  | s. Find out more   |   |

Vulnerability report for computer

The detail report is generated and shown up to you. Please click **Step 2** for seeing detail information of entire Network, for example as following figure.

| lome    | Service Summary  | Security Scan     | Parental Cont  | rols       |                                  |                       |
|---------|--|-------------------|--|------------|----------------------------------|-----------------------|
| ecurit  | y Report for My Entir  | e Network         | ► Step 1:  | For My F   | C ► Step 2: For My               | entire Network        |
|         | 😣 High risk  | \rm Medium risk 🔇 | 🕽 Low risk 🛛 🔗 Risk                                  | free 🍞     | No results » <u>How do i</u>     | <u>we grade this?</u> |
| 8       | Your network is<br>highly<br>vulnerable to attacks<br>from viruses and other |                   | (192.168.1.187)<br>: <mark>High Risk</mark> (Scan da |            |                                  | the full report       |
|         | Internet threats   | Microsoft Vuln    | erability Check                                      | 🕑 N        | o high risk threat found         | Show ↓                |
|         | GAVIN-NB}<br>(192.168.1.187)   | Trojan Horse C    | heck   | <b>V</b> N | o Trojan horse found             | Show ↓                |
|         | BILLIONHC-ASUS2<br>(192.168.1.71)  | Spyware Chec      | k  | <b>V</b> N | o spyware found                  | Show ↓                |
|         | 0 (192.168.1.100)  | File Sharing Ch   | eck  | <b>V</b> N | o shared folder found            | Show ↓                |
| *Maximu | m number of PC to display: 10  | Security Softw    | are Check  |            | ystem lacks antivirus<br>oftware | Show ↓                |

Vulnerability reports for entire Network

If you do not like to do security scan now, the Trend Micro Security Services dashboard can be opened by following methods any time when dashboard is closed.

## Click the Trend Micro icon button on your Internet Explorer Web browser toolbar. Click the security Services link on your Windows Start Menu.

You may activate Trend Micro Security Services for getting unlimited use by clicking button **Activate My Services**. Also you will get 60-day evaluation version with Virus Scan, Personal Firewall, Spyware Protection, and Parental Controls after activating.

Another way for activating is:

• On the Trend Micro Security Services dashboard in the main menu, click **Service Summary**.

- Under the Action column, click Activate My Services.
- Click Next >>.

### To activate Trend Micro Security Services, perform the following:

Step 1: Registering your Trend Micro account

**Step 2:** Validating the Registration Email

Step 3: Installing Trend Micro Internet Security (named TIS 11.35 Package). \*Important: you may download it through the Internet or CD folder named Trend Micro Internet Security Software.

All steps must be completed to fully activate Trend Micro Security Services.

| 2) | rmss - Mi | icros                                | oft Internet Explorer  |  |  |  |  |  |
|----|-----------|--------------------------------------|--|--|--|--|--|--|
|    | 🥭 TR      | IRENR Home Network Security Services |  |  |  |  |  |  |
|    | Home      |                                      | Service Summary Security Scan Parental Controls  |  |  |  |  |  |
|    | т         | hre                                  | e Easy Steps to Activate Your Service:   |  |  |  |  |  |
|    |           | 1                                    | <b>Register</b> a Trend Micro Customer Account, which allows you to easily manage different licenses under the same account .        |  |  |  |  |  |
|    |           | 2                                    | Validate your email address by following the instructions in the email.  |  |  |  |  |  |
|    |           | 3                                    | Download & Install Trend Micro Internet Security Service on your home network PCs.   |  |  |  |  |  |
|    |           |                                      | << Back Next >>  |  |  |  |  |  |
|    |           |                                      |  |  |  |  |  |  |
|    |           |                                      |  |  |  |  |  |  |
|    | Copyrigh  | nt 200                               | 14 Trend Micro, Inc. All rights reserved. <u>About Trend Micro</u>   <u>Legal Notice</u>   <u>Privacy Policy</u>   <u>Contact Us</u> |  |  |  |  |  |

| Available Services    | Before Activation         | After Activation          |
|-----------------------|---------------------------|---------------------------|
| Security Scan         | 60-day evaluation version | Unlimited use             |
| Vulnerability reports |                           |                           |
| Virus Scan            | Not Available             | 60-day evaluation version |
| Personal Firewall     |                           | with option to purchase   |
| Spyware Protection    |                           | for one-year use.         |
| Parental Controls     |                           |                           |

myGuard 7500GL 802.11g Security ADSL Router

## Step 1

### Do the following:

- In the appropriate fields on the Register Web page, type your name and email address and other required information. Registration involves sending an email to the typed address to verify the email address is correct.
- Returning users can use their existing Customer Care Center IDs and click Login Now to quickly update their account to include Trend Micro Security Services.

### Choose the subscriptions to receive.

- Virus Alerts: Be informed of virus outbreaks, as they happen
- Weekly Virus Report: Learn about viruses that are circulating and infecting systems
- Product News and Updates: Find out about our new product releases and special programs

### Click Next >>.

| TMSS - Microsoft Internet Exp    | twork Security Ser  | vices  |   |
|----------------------------------|---|--|---|
| Home Service Summary             | Security Scan Parental C  | ontrols  |   |
| 1 Register a Tr                  | end Micro Customer Account  |  |   |
| Please enter the following:      |   | Already Registered with Trend<br>Micro? SIGN IN NOW! |   |
| First name:                      | Gavin   | (User ID is the same as your                         | 1 |
| Last name:                       | Ko  | Trend Micro Customer Care Center ID)                 | - |
| User ID (Email):                 | gavinko@billion.com.tw  | User ID:   |   |
|                                  | Enter a valid email address to activate<br>your account immediately   | Password:  |   |
| Password:                        | •••••   |  |   |
|                                  | Minimum 8 characters  | Login Now  | - |
| Confirm password:                |   | Forgot User ID / Password?                           |   |
| Country/region:                  |   |  |   |
| Preferred language:              | English - United States 🛛 👻   |  |   |
| 🖂 🛛 Weekly Virus Report: L       | ed of virus outbreaks, as they happen<br>earn about viruses that are circulating and<br><b>ates:</b> Find out about our new product relea |  |   |
| Please make sure you agre        | e with the <u>Legal Notice</u> & <u>Privacy Stateme</u>   | <u>nt</u> .  |   |
|                                  | < Back Next >   | ·>   |   |
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Verify the email address and other information is correct.



Trend Micro sends a verification email to this address that you must reply to before your services are activated.

Click **<< Back** to make any modifications.

Click Submit. A validation email is sent to the mail address you entered as your user ID.

| TMSS - Microsoft Internet Explorer   |      |
|--|------|
| IRENA Home Network Security Services   | 2    |
| Home Service Summary Security Scan Parental Controls   |      |
| 1 Register a Trend Micro Customer Account (Preview)  |      |
| Please confirm the account information you entered is correct.   |      |
| First name: Gavin  |      |
| Last name: Ko  |      |
| User ID (Email): gavinko@billion.com.tw<br>(We will send an activation email to the above email address. Please ensure it is corre               | et.) |
| Password: *******  |      |
| Country/region: Taiwan   |      |
| Preferred language: English - United States  |      |
| Subscriptions (optional):  |      |
| ✓ Virus Alerts: Be informed of virus outbreaks, as they happen   |      |
| ✓ Weekly Virus Report: Learn about viruses that are circulating and infecting systems  |      |
| Product News and Updates: Find out about our new product releases and special programs   |      |
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| < < Back Submit  |      |
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| TMSS - Microsoft Internet Explorer   |     |
|--|-----|
|  | 2   |
| Home Service Summary Security Scan Parental Controls   |     |
| 1 Register a Trend Micro Customer Account (Registration Sent)  |     |
| We will send an activation email to your email address. Please follow instructions in the email to immediately<br>validate your account registration.                                    |     |
| After you validate your customer account, we will activate your Trend Micro Home Network Security Services and you c<br>begin using Trend Micro PC-cillin Internet Security for 60 days. | an  |
| Keep your user ID and password in a secure place for future reference. This information will help our technical suppo<br>team provide assistance.  | ort |
| Continue Previewing  |     |
| (Remember to validate your email address by clicking the link in the sent email to fully activate Security Services  | s.) |
| Note: To access Security Services, click the icon III on your browser toolbar or locate Security Services link on your Windows Start Menu.   | 3   |
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## Step 2

### Validating the Registration Email

After submitting your Trend Micro account registration information, Trend Micro will send a validation email to confirm that the email address is correct.

### To validate your email address:

- 1. Open your email client (for example, Microsoft Outlook, Outlook Express) and click the validation link in the Trend Micro email to verify your email address.
- 2. On the Trend Micro Security Services Dashboard, click Continue Previewing, to preview other parts other the Trend Micro Security Services.

## Step 3

### **Installing Trend Micro Internet Security**

After validating the email to confirm your Trend Micro account, the final step involves downloading and installing Trend Micro Internet Security.

### To download and install Trend Micro Internet Security:

- 1. Click Start Download. Another Web page appears.
- 2. Click Install Now.
- 3. Click Next.
- 4. Click I accept the terms in the license agreement to accept and continue installing Trend Micro Internet Security. The installation procedure will quit if you do not accept the terms.
- 5. Click **Next**. Trend Micro Internet Security scans your system memory, boot sector, and critical files before installing the program files. If Trend Micro Internet Security finds an infected file, it cleans or deletes it. The Customer Information screen appears. Do the following:
  - In **User Name**, type a user name. You must provide a user name to continue installation.
  - In Organization, type the name of your organization.
  - In Serial Key, type your serial key. If you do not have a serial key, you can continue installation and install a 60-day evaluation version. If you want to install the trial version, an additional screen appears when you click Next giving you the option to install it.
- 6. Click **Next**. The Destination Folder screen appears. You can choose where Trend Micro Internet Security will be installed or use the default location. To change the location click Change, and then browse to the desired location.
- 7. Click Install to begin installation.
- 8. After installation, the wizard informs you that the installation is successful. Click Finish to exit the installer. If the installer needs to reboot the system, close all running programs and click Yes to reboot. Click **Install Now**.

For detailed instructions on how to configure Trend Micro Internet Security, refer to the Trend Micro Internet Security program online help.

## **View Service Summary**

### To view Service Summary:

- 1. Open the Trend Micro Security Services dashboard.
- 2. On the dashboard main menu, click Service Summary.

### View Service Summary to quickly display the following:

- Trend Micro Customer Account information
- The number of days remaining for trial version software
- Recent Virus Outbreaks

In addition, you can:

- Access Online Support
- Buy/Renew evaluation version software
- Login to your Trend Micro Customer Account or your router Web console.

| IRENR Home Network Security Services  |   |  |
|---|---|--|
| Home Service Summary Security Scan Parental Controls  |   |  |
| Service Summary  My Account Name: Gavin Ko User ID: gavinko@billion.com.tw Login to Trend Micro Customer Account  My Services   | Recent Virus Outbreak            • PE ELKERN.D         is a high risk alert         • PE VALLA.A         is a low risk alert         • PE FUNLOVE.4099         is a medium alert         • WORM LOVGATE.G         • WORM LOVGATE.G         • Outbreak         • Outbr |  |
| Service Name Status Action  | is a low risk alert TROJ NTSERV.A is a low risk alert   |  |
| Security Scan         Activated           Internet Security (Includes:<br>virus scan, anti-spam,<br>personal firewall) (60-day trial)         Activated - 58 days left<br>Buy / Renew   | Online Support  |  |
| Parental Controls (60-day trial) Activated - 58 days left   | Technical Support   |  |
| My Router<br>BILLION router<br>Trend Micro Security Services version information not available<br>Installation Date: 7/13/2004<br>Login to router Web console (use your router Web console user name and<br>password).<br>• <u>Search our Knowledge Base</u><br>• <u>FAQ</u><br><b>Antivirus Resources</b><br>• <u>I think my computer is</u><br><u>infected, what should I do?</u><br>• <u>Antivirus and Security Tips</u><br>• <u>Subscribe to our FREE</u><br><u>Newsletters</u> |   |  |
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### Using Parental Controls (Subscription base, with 60-day FREE evaluation)<sup>Note</sup>

Parental Controls intercept requests to view Web sites from a user's Internet browser and based on specified restricted categories, determines whether to allow or block the requested Web site content.



Parental Controls are included when you install the evaluation version of Trend Micro Internet Security.

This function can only be switched on by myGurad 7500GL and only function after activation (60 days free) or renew this service by purchasing it online to continue use for a year.

## **Enabling Parental Controls**

The Parental Controls function switch is at **TMSS Security Services => Parental Controls => General Settings**.

By default, Parental Controls block Web sites belonging to all categories.

| General Settings        |                            |  |  |
|-------------------------|----------------------------|--|--|
| Configuration           |                            |  |  |
| Set URL Filtering as    | 🔿 Enable 💿 Disable         |  |  |
| Specified Time Schedule |                            |  |  |
| URL Filtering when      | 08 🕶 : 00 🕶 to 18 🕶 : 00 🕶 |  |  |
| OKE Filtening when      | Monday 🔽 to Friday 💌       |  |  |
| URL Filtering Policy    |                            |  |  |
| Category Type           | Action                     |  |  |
| Pornography             | ⊙ Block ○ Do not Block     |  |  |
| Alcohol/Tobacco         | ⊙ Block ○ Do not Block     |  |  |
| Illegal/Questionable    | ⊙ Block ○ Do not Block     |  |  |
| Gambling                | ⊙ Block ○ Do not Block     |  |  |
| Violence/Hate/Racism    | ⊙ Block ○ Do not Block     |  |  |
| Abortion                | ⊙ Block ○ Do not Block     |  |  |
| Illegal Drugs           | ⊙ Block ○ Do not Block     |  |  |
| Apply Cancel            |                            |  |  |

## **Statistics of Parental Controls**

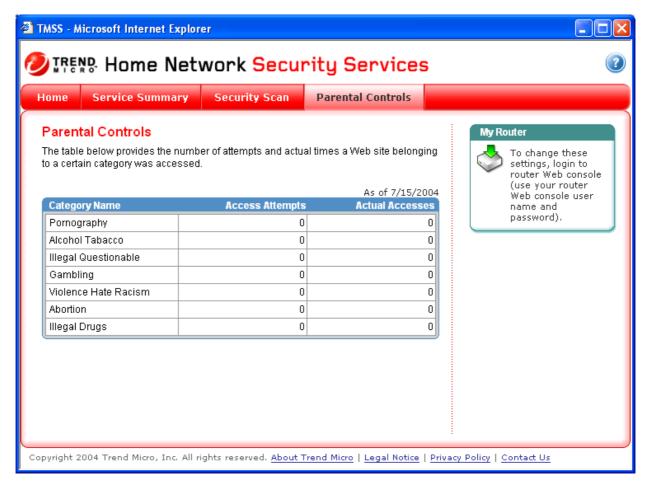
In addition to blocking Web sites, Parental Controls provide summary information that lets you know how many times users on your network. **To view statistics of Parental Controls:** 

1. Open the myGurard 7500GL Web GUI.

### Statistics

| URL Filtering Statistics based on Category Type |                   |                        |                  |                        |
|---|-------------------|------------------------|------------------|------------------------|
| Category Type                                   | Times<br>Accessed | Last Accessed          | Times<br>Blocked | Last Blocked           |
| Pornography                                     | 0                 | Thu Jan 01<br>00:00:00 | 0                | Thu Jan 01<br>00:00:00 |
| Alcohol/Tobacco                                 | 0                 | Thu Jan 01<br>00:00:00 | 0                | Thu Jan 01<br>00:00:00 |
| Illegal/Questionable                            | 0                 | Thu Jan 01<br>00:00:00 | 0                | Thu Jan 01<br>00:00:00 |
| Gambling  | 0                 | Thu Jan 01<br>00:00:00 | 0                | Thu Jan 01<br>00:00:00 |
| Violence/Hate/Racism                            | 0                 | Thu Jan 01<br>00:00:00 | 0                | Thu Jan 01<br>00:00:00 |
| Abortion  | 0                 | Thu Jan 01<br>00:00:00 | 0                | Thu Jan 01<br>00:00:00 |
| Illegal Drugs                                   | 0                 | Thu Jan 01<br>00:00:00 | 0                | Thu Jan 01<br>00:00:00 |
| Reset   |                   |                        |                  |                        |

2. Open the Trend Micro Security Services dashboard, click Parental Controls.



myGuard 7500GL 802.11g Security ADSL Router

## Save Configuration to Flash

After changing the router's configuration settings, you must save all of the configuration parameters to FLASH to avoid them being lost after turning off or resetting your router. Click **Save** to write your new configuration to FLASH.

### Save Config to FLASH

Please confirm that you wish to save the configuration.

There will be a delay while saving as configuration information is written to FLASH chips.

Apply

## Logout

To exit the router's web interface, choose **Logout**. Please ensure that you have saved the configuration settings before you logout.

Be aware that the router is restricted to only one PC accessing the configuration web pages at a time. Once a PC has logged into the web interface, other PCs cannot get access until the current PC has logged out of the web interface. If the previous PC forgets to logout, the second PC can access the page after a user-defined period, by default 3 minutes. You can modify this value using the **Advanced – Device Management** section of the web interface. Please see the **Advanced** section of this manual for more information.

# **Chapter 5: Troubleshooting**

If the router is not functioning properly, first check this chapter for simple troubleshooting before contacting your service provider or Billion support.



If you are a registered TMSS user, please provide your Trend Micro User ID and MAC ID to Billion Support Center when returning your unit. You may also go to <u>www.trendmicro.com/support/tmss/</u> to get assistance on updating your account with the new MAC ID.

## Problems starting up the router

| Problem   | Corrective Action  |  |
|---|--|--|
| None of the LEDs are<br>on when you turn on<br>the router.  | Check the connection between the adapter and the router. If the error persists, you may have a hardware problem. In this case you should contact technical support.                                    |  |
| You have forgotten<br>your router login<br>and/or password. | Try the default login and password, refer to Chapter 3. If this fails, you can restore your router to its factory settings by holding the Reset button on the back of your router more than 6 seconds. |  |

## **Problems with the WAN Interface**

| Problem               | Corrective Action  |  |
|-----------------------|--|--|
| Initialization of the | Ensure that the telephone cable is connected properly from the ADSL port   |  |
| PVC connection        | to the wall jack. The ADSL LED on the front panel of the router should be  |  |
| ("linesync") failed.  | on. Check that your VPI, VCI, encapsulation type and type of multiplexing  |  |
|                       | settings are the same as those provided by your ISP. Reboot the router     |  |
|                       | GE. If you still have problems, you may need to verify these settings with |  |
|                       | your ISP.  |  |

| Frequent loss of  | Ensure that all other devices connected to the same telephone line as your      |
|-------------------|---|
| ADSL linesync     | Billion router (e.g. telephones, fax machines, analogue modems) have a          |
| (disconnections). | line filter connected between them and the wall socket (unless you are          |
|                   | using a Central Splitter or Central Filter installed by a qualified and         |
|                   | licensed electrician), and ensure that all line filters are correctly installed |
|                   | and the right way around. Missing line filters or line filters installed the    |
|                   | wrong way around can cause problems with your ADSL connection,                  |
|                   | including causing frequent disconnections.                                      |
|                   |   |
| 1                 | 1   |

# Problems with the LAN Interface

| Problem                        | Corrective Action   |  |
|--------------------------------|---|--|
| Can't ping any PCs on the LAN. | Check the Ethernet LEDs on the front panel. The LED should be on for a port that has a PC connected. If it is off, check the cables between your router and the PC. Make sure you have uninstalled any software firewall for troubleshooting. |  |
|                                | Verify that the IP address and the subnet mask are consistent between the router and the workstations.  |  |

## **Problems with the Trend Micro Security Service**

| Problem  | Corrective Action   |  |
|--|---|--|
| Can't view the heath check report.                         | Check your Internet Explorer version. You must upgrade it to version 5.5 or above   |  |
| My PC health Check<br>result does not report<br>correctly. | Check your network topology. Make sure your router is direct connected to your PCs.<br>$\blacksquare$ ADSL $\leftarrow$ > myGuard Router $\leftarrow$ > router 2 $\leftarrow$ > PCs<br>$\blacksquare$ ADSL $\leftarrow$ > router 1 $\leftarrow$ > myGuard Router $\leftarrow$ > PCs |  |
| My ActiveX shows as expired components                     | Check your Internet Explorer version. You must upgrade it to version 5.5 or above.  |  |

| My Parent's Control | Check your DNS setting. Your router needs the DNS setting to query ASP |
|---------------------|--|
| does not work.      | server for URL rating.   |

# **APPENDIX A: Product Support** and Contact Information

Most problems can be solved by referring to the **Troubleshooting** section in the User's Manual. If you cannot resolve the problem with the **Troubleshooting** chapter, please contact the dealer where you purchased this product.

**Contact Billion** 

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